

Cov Lus Nug Heev Tshaj Plaws (FAQs) ntawm Qhov Tsis Kam Them Nyiaj thiab Tawm Tsam Kev Txiaiv Txim Ntawm Cov Neeg Ua Hauj Lwm Phom Sij (Frontline Worker)

Cov ntaub ntawv qhia dav dav

1. Daim ntawv thov nyiaj pab rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) tau muab kaw lawm, muaj dabtsi tshwm sim ntxiv?

Tam sim no daim ntawv thov kev pab nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker) tau kaw tsis txais lawm, cov ntaub ntawv thov es tau xa tuaj lawm yuav muab los saib thiab tshawb qhov tseeb los ntawm lub tuam tsev Department of Labor thiab Industry, Department of Employment thiab Economic Development, thiab Department of Revenue. Tom qab muab los saib tag thiab saib qhov tseeb tag lawm, tag nrho cov neeg tau ua ntawv thov yuav muaj kev ceeb toom es yog xa email tuaj qhia rau koj tias koj tsis tas ua dabtsi ntxiv lawm los yog lawm daim ntawv thov kev pab rau txiaiv txim tsis muab kev pab rau thiab lawm yeej tsim nyog es tawm tsam tau li ntawm 15 hnuv tom qab pub rau koj tawm tsam, es yog hnuv tau teev tias yog thaum hnuv Tuesday, lub Yim Hli, hnuv tim 16, txog thaum hnuv Wednesday, lub Yim Hli, hnuv tim 31, thaum 5 p.m. (CT).

2. Qhov kev txiaiv txim tsis pub kev pab rau yuav qhia tuaj li cas thiab yog thaum twg?

Tag nrho cov kev qhia txog kev txiaiv txim siab tsis muab kev pab rau yuav qhia tuaj yam yog saum ntawv email tuaj qhia. Daim ntawv email sau tuaj qhia txog qhov tsis kam pab mas lub sij hawm muab teev rau thaum lub Yim Hli, hnuv tim 16, 2022. Daim ntawv email no muaj cov lus qhia rau tus neeg ua ntawv thov txog qhov tsis muab kev pab rau yuav muab xa mus rau tus email es siv los tsim tus account es xa tau daim ntawv thov mus thaum siv nws ua ntawv thov kev pab nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay). Daim ntawv email es xa tuaj qhia txog qhov kev txiaiv txim tsis pab nyiaj yuav muaj ib qho link kom nkag mus tau rau tus es xa tau daim ntawv thov mus thaum siv nws ua ntawv thov es koj thiaj li nkag mus ua tau daim ntawv tawm tsam ntsig txog qhov tias vim li cas thiaj li tsis kam muaj kev pab.

3. Yog vim li cas kuv thiaj li ho tau txais qhov kev txiaiv txim tias tsis muab kev pab nyiaj rau qhov ua hauj lwm phoj sij (Frontline Worker Pay)?

Cov ntaub ntawv thov kev pab yuav rau txiaiv txim tsis pab rau es yeej muaj cai tawm tsam kev txiaiv txim raws li cov laj thawj hauv qab no.

- Tus neeg ua ntawv thov kev pab tau nyiaj poob hauj lwm ntau tshaj li tsab cai tau teev tseg.
- Tus neeg ua ntawv thov kev pab khwv tau tau nyiaj (gross income) ntau tshaj li tsab cai tau teev tseg.

- Tus neeg ua ntawv thov nrhiav tsis tau qhov tseeb ntawm nws qhov chaw ua hauj lwm es tsim nyob tau kev pab.
- Daim ntawv thov ntxim li xa tuaj ob zaug. Qhov no txhais tias ntau tshaj li ib daim thov es muaj tib tug lej Social Security los yog tus lej cim ua se Individual Taxpayer Identification Number es zoo tib yam tau xa tuaj lawm.
- Tus neeg ua ntawv thov nrhiav tsis tau qhov tseeb txog nws tus kheej tias nws yog leej twg.

4. Daim ntawv tawm tsam (appeal form) yog dabtsi?

Daim ntawv tawm tsam (appeal form) yog daim ntawv online es yuav tsum tau muab xa rov qab mus kom thiaj li tawm tsam tau qhov kev txiav txim txog qhov tsis kam pab. Cov ntaub ntawv yuav tsum tau sau rau hauv daim ntawv tawm tsam mas nyob ntawm seb qhov laj thawj es tsis kam pab yog dabtsi. Ib qho laj txheej tsis kam pab twg yeej muaj daim ntawv teb rau es yeej mus muab tau ntawm tus account xa daim ntawv thov mus thaum siv nws ua ntawv thov. Yog koj tsis ua daim ntawv no tiav thiab xa tag nrho cov laj thawj tawm tsam kev txiav txim yam tsis pub dhau 15 hnuv pib thaum hnuv tau txais cov lus hauv tsab email tias tsis kam pab, qhov kev txiav txim tsis kam pab yog qhov kawg. Hnuv tau teev yuav xa daim email muaj cov lust sis kam pab yog lub Yim Hli, hnuv tim 16, 2022, li ntawd es tag nrho cov ntaub ntawv xa tuaj tawm tsam yuav tsum tau xa tuaj tsis pub dhau lub Yim Hli, hnuv tim 31, 2022, thaum 5 p.m. (CT).

5. Kuv yuav nrhiav tau daim ntawv tawm tsam (appeal form) es yuav tsum tau ua kom tiav qhov twg?

Tag nrho cov ntawm ua mus tawm tsam kev txiav txim txog koj daim ntawv thov kev pab nyiaj rau qhov ua hauj lwm phom sij (Frontline Worker Pay) mas yuav tsum nkag mus muab koj tus account xa daim ntawv thov mus thaum siv nws ua ntawv thov (Submittable account) ntawm <https://manager.submittable.com/user/submissions>.

Tom qab koj nkag mus rau koj tus account, nias qov **“Cov Ntawv.”** Yog tias koj daim ntawv thov kev pab rau tsis kam kev pab rau li ib qho laj thawj los yog ntau tshaj, koj yuav pom ib daim ntawv tawm tsam rau ib qho laj thawj twg. Nias lub npov **“Txuas ntxiv mus”** nyob ib sab ntawm daim ntawv tawm tsam. Yog tias koj pom ntau daim ntawv tawm tsam, **koj yuav tsum tau xa tag nrho cov ntawv tawm tsam mus mas thiaj li tiav koj qhov kev tawm tsam kev txiam txim.**

Yog tias koj tsis ua kom tiav thiab xa tag nrho cov ntawv tawm tsam kev txiav txim tsis pub dhau 15 hnuv ntawm hnuv es tau xa daim ntawv ceeb toom qhia txog qhov tsis pub kev pab rau koj, ces qhov kev tsis pab koj nov yuav yog qhov kawg.

Cov ntaub ntawv es xa tiav lug mus tawm tsam kev txiav txim yuav muab rov los saib dua thiab kev txiav txim siab zaum kawb yuav sau email tuaj qhia rau koj. Qhov kev txiav txim siab ntawm qhov kev tawm tsam yuav yog qhov kawg.

6. Yuav ua cas yog tias kuv tsis nco qab kuv tus password rau kuv tus account es siv xa ntawv tuaj (Submittable account?)

Yog tias koj tsis nco qab tus password, koj yeej siv tau qhov link hu ua **“Tsis nco qab?”** nyob rau ntawm Submittable kom sau npe nkag mus **“[Sign In page.](#)”**

Yuav hais kom koj ntaus koj tus email (nco ntsoov tias tus email yog tus es koj siv thaum xa cov ntawv tuaj (Submittable account). Nicas lub npov **“Xa Cov Lus Qhia.”** Koj yuav tau txais ib tsab email los ntawm Submittable.

Nias qhov link ntawm tus email yuav coj koj mus hloov tus password **“Reset Password.”** Yog tias qhov link nov tsis ua hauj lwm, koj yeej copy thiab paste qhov URL address es nrog rau cov lus rau loj lub browser address bar.

Thov qab koj nyob rau nploog hloov **“Reset Password”** form, ntaus tus password tshiab. Tus passwords yuav tsum muaj yim tus tsiaj ntawv thiab yuav tsum muaj ob tug tsiaj ntawv zoo li cov hauv qab no.

- cov tsiaj ntawv loj;
- cov tsiaj ntawv me;
- cov lej; los yog
- cov cim (symbols).

7. Kuv puas yuav tsum tau xa cov ntawv tawm tsam hauv online mus?

Yog yuav tsum tau, qhov txheej txheem tawm tsam kev txiav txim tsuas yog muaj nyob hauv online nkaus xwb. Yog tias koj xav tau kev pab rau koj daim ntawv tawm tsam kev txiav txim, tiv tau qhov chaw pab rau cov ntaub ntawv ntawm mnfrontlinepay@submittable.com los yog hu rau 866-333-7633.

8. Kuv yuav tsum tau xa kuv daim ntawv tawm tsam kev txiav txim ntev npaum cas?

Tsab cai ntawm rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) tau hais tias ib tug neeg ua ntawv thov twg yeej tawm tsam tau lawv qhov kev txiav txim es pub rau lawv tawm tsam tsis pub dhau 15 hnuv thaum sau daim ntawv ceeb toom txog qhov kev tsis kam pab. Peb xav lawm tias cov ntaub ntawv sau email tuaj qhia txog qhov kev tsis kam pab yuav muab xa tuaj thaum lub Yim Hli, Hnuv tim 16, 2022, qhov no txhais tau tias tag nrho cov ntaub ntawv xa tuaj tawm tsam yuav tsum tau xa tuaj tsis pub dhau lub Yim Hli, Hnuv tim 31, 2022, thaum 5 p.m. (CT).

9. Yuav muaj dabtsi tshwm sim yog tias kuv tsis xa daim ntawv tawm tsam tuaj kom ncav sij hawm?

Peb xav lawm tias cov ntaub ntawv sau email tuaj qhia txog qhov kev tsis kam pab yuav muab xa tuaj thaum lub Yim Hli, Hnuv tim 16, 2022. Yog tias koj tau txais daim ntawv tsis kab pab thiab tsis ua kom tiav thiab xa tag nrho cov ntaub ntawv muaj feem xyuam nrog cov ntaub ntawv tawm tsam tuaj ua ntej lub Yim Hli, Hnuv tim 31, 2022, thaum 5 p.m. (CT), koj qhov kev tawm tsam yuav tsis muab coj los saib.

10. Kuv yuav ua cas kom thiaj li paub tias kuv tau ua tag nrho cov kauj ruam yuav tsum tau ua txog kev daim ntawv tawm tsam rau kuv daim ntawv thov yog tias tsis pub kev pab rau kuv?

Yuav kom pom tias koj yeej ua tiav tag nrho cov kauj ruam kom tawm tsam tau txog kev txiav txim rau koj daim ntawv thov, koj yuav tsum nkag mus rau koj tus Submittable account ntawm <https://manager.submittable.com/user/submissions>.

Tom qab koj nkag mus rau koj tus account, nias daim ntawv **“Cov Ntawv.”** Yog tias koj daim ntawv thov tsis muaj kev pab rau vim yog ib qho los yog ntau qhov laj thawj, koj yeej pom ib daim ntawv tawm tsam rau ib qho kev laj thawj tsis kam pab twg. Yeej muaj ib lub npv hu ua **“Txuas ntxiv mus”** nyob ib sab ntawm koj daim ntawv tawm tsam, es koj tseem tau xa koj daim ntawv tawm tsam. Nias lub npov **“Txuas ntxiv mus”** nyob ntawm ib daim ntawv, ua kom tiav daim ntawv thiab xa daim ntawv mus. **Koj yuav tsum tau xa tag nrho cov ntawv koj ua tiav rau koj qhov kev tawm tsam.** Tom qab koj tau xa ib daim ntawv lawm, lub npov **“Txuas ntxiv mus”** yuav ploj thiab tag nrho cov ntawv yuav qhib tsis tau lawm thiab yuav pom lawv yog xim txho.

Yog tias tsis ua kom tiav thiab xa tag nrho cov ntaub ntawv tawm tsam tuaj tsis pub dhau 15 hnuv ntawm hnuv xa daim email tsis kam pab koj, qhov kev txiav txim tsis kam pab yuav yog qhov kawg.

11. Kuv tsis tau txais tsab email muaj cov lus tias tsis kam pab, tabsis kuv xav paub tias kuv daim ntawv thov kev pab tseem yuav muab koj los saib thiab tseem tsis tau muaj kev txiav txim tsis kam pab. Kuv yuav mus nrhiav kom paub tias kuv daim ntawv thov kev pab nyob rau theem twg lawm?

Yuav kom paub tias koj daim ntawv thov kev pab tseem tab tom yuav muab los saib thiab kom paub tseem tias koj tsis tas yuav ua dabtsi ntxiv, koj yuav tsum nkag mus rau koj tus Submittable account ntawm <https://manager.submittable.com/user/submissions>.

Tom qab koj nkag mus rau koj tus account, nias qhov **“Cov Ntawv.”** Yog tias tsis muaj ib daim ntawv tawm tsam kev txiav txim nyob hauv qab daim ntawv **“Cov Ntawv,”** qhov ntawv txhais tias koj daim ntawv thov kev pab yeej tseem yuav muab koj los saib thiab koj tsis tas yuav ua dabtsi ntxiv.

Yog tias koj daim ntawv thov tsis muaj kev pab rau vim yog ib qho los yog ntau qhov laj thawj, koj yeej pom ib daim ntawv tawm tsam rau ib qho kev laj thawj tsis kam pab twg. Yeej muaj ib lub npv hu ua **“Txuas ntxiv mus”** nyob ib sab ntawm koj daim ntawv tawm tsam, es koj tseem tau xa koj daim ntawv tawm tsam. Nias lub npov **“Txuas ntxiv mus”** nyob ntawm ib daim ntawv, ua kom tiav daim ntawv thiab xa daim ntawv mus. **Koj yuav tsum tau xa tag nrho cov ntawv koj ua tiav rau koj qhov kev tawm tsam.** Tom qab koj tau xa ib daim ntawv lawm, lub npov **“Txuas ntxiv mus”** yuav ploj thiab tag nrho cov ntawv yuav qhib tsis tau lawm thiab yuav pom lawv yog xim txho.

12. Thaum twg kuv mam li tau txais kev txiav txim siab rau kuv qhov kev tawm tsam kom rov saib dua?

Qhov kev tawm tsam mas yuav koj los mus saib kom sai li sai tau. Tom qab tag nrho cov ntaub ntawv tawm tsam muab koj loj saib tag lawm, kev txiav txim siab zaum kawg yuav sau qhia hauv email tuaj rau txhua tus.

Cov ntaub ntawv tawm tsam ntsig txog cov nyiaj noj thaum poob hauj lwm es tau ntau zog lawm

1. Cov ntaub ntawv twg kuv yuav tsum tau nrhiav thiab muab tuaj thaum kuv tawm tsam kom rov saib kev txiav txiam dua vim yog tau txais cov nyiaj noj poob hauj lwm ntau lub asthiv zog lawm?

Tsab cai pab nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) hais tias kev txiav txim siab txog kev tsim nyog ntsig txog cov nyiaj noj thaum poob hauj lwm yuav tsum tau ntau npaum cas yog raws li cov ntaub ntawv data tuav tseg los ntawm lub tuam tsev Minnesota Department of Employment thiab Economic Development (DEED). Yog tias ib tug neeg thov kev pab twg tau txais nyiaj noj poob hauj lwm ntau tshaj 20 lub asthiv hauv nruab nrab ntawm lub Peb Hlis ntuj 15, 2020, thiab lub Rau Hlis ntuj 26, 2021, tus neeg thov kev pab yuav tsis tsim nyog taus kev pab nyiaj rau tua neeg ua hauj lwm phom sij (Frontline Worker Pay) ntawd.

Koj yuav tsum tau muab koj tus lej Social Security sau rau hauv daim ntawv tawm tsam kom peb thiaj li saib dua kom meej txog qhov koj tau txais cov nyiaj noj poob hauj lwm pes tsawg lub asthiv. Koj kuj yuav tsum tau piav kom meej tias vim li cas koj thiaj xav tias koj tau txais cov nyiaj noj poob hauj lwm tsawg tshaj li qhov es tau muab teev cia es pom nyob hauv lub tuam tsev DEED. Thaum kawg no, koj yuav tsum tau lees lus tias cov ntaub ntawv koj muab tuaj yeej muaj tseeb thiab tsis yuam kev.

2. Yuav ua li cas kuv thiaj li mus saib tau tias kuv tau nyiaj noj poob hauj lwm pes tsawg lub asthiv es kuv tau txais thaum lub sij hawm muab los suav ntawd?

Koj yeej mus saib tau tias kuv tau nyiaj noj poob hauj lwm pes tsawg lub asthiv es kuv tau txais thaum lub sij hawm nruab nrab ntawm lub Peb Hlis ntuj 15, 2020, thiab lub Rau Hli ntuj 26, 2021, es yog nkag mus rau hauv koj tus UI account thiab nias qhov link ntawm Frontline Worker ntawm thawj nploog ntawv. Cov lus cob qhia kom paub nkag mus rau hauv koj tus UI account thiab nrhiav nploog Frontline Worker page yuav nrhiav tau hauv Minnesota Unemployment Insurance lub vas sab ntawm www.uimn.org/frontline-worker.

Cov ntaub ntawv tawm tsam ntsig txog qhov nyiaj adjusted gross income thiab tau npaum cas thiaj tsim nyog

1. Vim li cas kuv thiaj tau txais daim ntawv tawm tsam hu ua AGI Appeal Form?

Raws li cov ntaub ntawv koj qhia tuaj, koj daim ntawv thov kev pab nyiaj rau qhov yog tus neeg ua hauj lwm phom sij (Frontline Worker Pay) raug tsis kam muab kev pab rau vim yog peb cov ntaub ntawv qhia tias koj cov nyiaj khwv tau hu ua adjusted gross income (AGI) ntawm xyoo ua se 2022 thiab 2021 tsis poob rau qhov kom tsim nyog rau kev pab es raws li tsab cai tau tsim tawm los ntawm Frontline Worker Pay.

Yuav kom tsim nyog kev pab, qhov AGI rau cov neeg ua hauj lwm	Yuav tsum tau tsawg tshaj
Ua hauj lwm tu thiab lav phib xaub ncaj qha rau cov neeg muaj tus kab mob COVID-19	\$350,000 rau khub niam txiv ua se ua ke \$175,000 rau lwm hom kev ua se
Tsis ua hauj lwm tu thiab tsis lav phib xaub ncaj qha rau cov neeg muaj tus kab mob COVID-19	\$185,000 rau khub niam txiv ua se ua ke \$85,000 rau lwm hom kev ua se

2. Cov ntaub ntawv twg kuv yuav tsum tau muab kom thiaj li tawm tsam tau raws li qhov tsis tsim nyog kev pab rau qhov nyiaj khwv tau es tsis pub tshaj hu ua adjusted gross income?

Koj yuav tsum tau nrhiav kom tau ib daim ntawv cov ntawv hauv qab no rau xyoo ua se 2020 thiab/los yog 2021:

- Daim ntawv IRS 1040 forms es tau ua mus rau IRS;
- Daim ntawv IRS Return Transcript;
- Tus IRS Account Transcript; los yog
- Daim ntawv qhia txog nyiaj txiag khwv tau hu ua IRS Wage and Income Transcript.

Nrhiav kom tau ntau tshaj li ib daim ntawv ntawm cov ntaub ntawv no yuav pab kom koj yeej qhov kev tawm tsam. Thaum kawg, koj yuav tsum tau lees lub tias cov ntaub ntawv koj muab tuaj nov yeej muaj tseeb thiab tsis yuam kev.

3. Kuv yuav muab kom tau kuv daim ntawv ua se IRS transcript li cas?

Thov kom tau daim ntawv ua se IRS transcript ntawm [IRS Get Transcript webpage](#).

Kom tau kev pab kom muab tau daim ntawv ua se transcript, mus saib hauv [Get Transcript FAQs](#).

Kom tau txais daim ntawv ua se transcript kom sai zog, siv qhov kev thov hauv online.

4. Cov ntawv ua se IRS transcripts sib txawv li cas?

Lub tuam tsev ua se IRS teev thiab tshab txhais qhov sib txawv ntawm cov hom ntawm ua se transcript nyob rau rau lawv qhov [Transcript Types and Ways to Order Them webpage](#).

Cov ntaub ntawv tawm tsam kev txiav txim txog tshawb kom paub meej txog lub chaw ua hauj lwm.

1. Cov ntaub ntawv twg kuv yuav tsum tau muab kom thiaj li tawm tsam tau raws li qhov tsis tsim nyog kev pab rau qhov tshawb kom paub meej txog lub chaw ua hauj lwm.

Tsab cai ntawm cov neeg ua hauj lwm phom sij (Frontline Worker Pay) hais tias, ib qho es yog cov uas yuam tsum tau muaj, kom thiaj li tsim nyog tau kev pab nyiaj them yam li yog ib tug neeg ua hauj lwm phom sij (Frontline Worker Pay), ib tug neeg ua hauj lwm yuav tsum tau ua txoj hauj lwm tsis pub tsawg tshaj 120 xuab moo hauv luv xeev Minnesota rau hauv ib qhov chaw ua hauj lwm rau cov chaw phom sij (frontline sectors) hauv pib thaum lub Peb Hlis Ntuj 15, 2020, thiab xaus thaum lub Rau Hli Ntuj 30, 2021. Tsab cai kuj hais ntxiv tias yuav kom tsim nyog tau kev pab, tus neeg ua hauj lwm yuav tsum ua tsis tau txoj hauj lwm ntawv hauv tsev mus vim yog txoj hauj lwm ua tsis tau kom ntsev li 120 xuab moo thiab ua hauj lwm ze nrog lwm tus neeg sab nraum lub tsev kom ntev li 120 xuab moo.

Daim ntawv tawm tsam kom koj yuav tsum tau xa tej co ntaub ntawv kom qhia tau tias koj yeej tsim nyog kev pab vim yeej ua hauj lwm, nrog rau koj tus lej Social Security los yog tus lej cim ua se hu ua se (Individual Taxpayer Identification Number) thiab daim ntawv W-2 form los ntawm xyoo ua se 2020 los yog 2021 los yog cov tw tshev (paystub) qhia tias khwv tau nyiaj ntau npaum cas ntawm lub sij hawm ntawd. Daim ntawv kuj yuav pub koj piav qhia tias vim li cas koj thiaj ntseeg tias qhov ua rau tsis kam pab nyiaj rau koj yeeb vim yog ua ib qho yuam kev txog koj lub chaw ua hauj lwm lawm xwb. Thaum kawg, koj yuav tsum tau lees lub tias cov ntaub ntawv koj muab tuaj nov yeej muaj tseeb thiab tsis yuam kev.

2. Kuv yog pej xeev hauv leeb xeev Minnesota thiab kuv ua hauj lwm rau qhov chaw muaj kev phom sij (frontline sector), tabsis qhov hauj lwm kuv ua yog nyob txawv lav. Vim li cas kuv thiaj li tau txais daim ntawv tsis kam pab kuv?

Qhov kev tsim nyog tau kev pab nyob rau hauv tsab cai ntawm them nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) muaj xws li “yuav tsum tau ua txoj hauj lwm tsis pub tsawg tshaj 120 xuab moo hauv luv xeev Minnesota rau hauv ib qhov chaw ua hauj lwm rau cov chaw phom sij (frontline sectors) hauv pib thaum lub Peb Hlis Ntuj 15, 2020, thiab xaus thaum lub Rau Hli Ntuj 30, 2021.” Qhov es poob rau qhov kev tsim nyog nov mas yuav tsum tau ua hauj lwm tsis pub tsawg tshaj 120 xuab moo hauv lub xeev Minnesota.

3. Kuv ua hauj lwm ntawm qhov chaw phom sij (frontline sector) yam li kuv yog tus tswv ntawm lub chaw ua hauj lwm los yog ua hauj lwm rau kuv tus kheej ib yam li independent contractor.

Qhov kev tsim nyog tau kev pab nyob rau hauv tsab cai ntawm them nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) muaj xws li “ua hauj lwm rau hauv lub chaw ua hauj lwm (employed).” Yog tus tswv ntawm lub chaw ua hauj lwm los yog ua hauj lwm rau kuv tus kheej ib yam li independent contractor mas tsis yog ib tug neeg ua hauj lwm rau lwm tus, ces yog li ntawd, tsis tsim nyog tau qhov nyiaj pab rau kev ua hauj lwm phom sij.

Kev tawm tsam ntsig txog qhov xa daim ntawv thov ntau tshaj ib zaug

1. Cov ntaub ntawv twg kuv yuav tsum tau muab kom thiaj li tawm tsam tau raws li qhov kuv tau xa daim ntawv thov ntau tshaj ib zaug?

Ib feem ntawv qhov kev saib xyuas tiv thaiv kom txhob raug dag rau qhov kev pab nyiaj rau cov neeg ua hauj lwm phom sij, lub xeev Minnesota saib kom zoo tias tsuas them ib zaug nyiaj rau ib tug neeg es tsim nyog tau kev pab nkaus xwb. Ib daim ntawv ua tuaj thov twg es ntxim li yog ua tuaj tshaj li ib zaug raws li lawv tus lej Social Security los yog tus lej cim ua se (Individual Taxpayer Identification Numbers) yuav raug tsis kam pab rau. Yuav kom peb pom zoo rau daim ntawv thov es muaj tus neeg ua hauj lwm phom sij, mas diam ntawv tawm tsam yuav tsum muaj tus lej Social Security los yog tus lej cim ua se (Individual Taxpayer Identification Numbers) thiaj tshawb kom paub meej txog tus neeg ntawd. Daim ntawv no yuav pub koj piav kom meej txog tias vim li cas koj thiaj li ntseeg tias qhov kev tsis kam pab koj no yog txiav txim yuam kev lawm. Thaum kawg, koj yuav tsum tau lees lub tias cov ntaub ntawv koj muab tuaj nov yeej muaj tseeb thiaj tsis yuam kev.

Kev tawm tsav ntsig txog kom paub meej txog tias tus neeg ntawd yog leej twg.

1. Cov ntaub ntawv twg kuv yuav tsum tau muab kom thiaj li tawm tsam tau raws li qhov kom paub meej txog tias tus neeg ntawd yog leej twg?

Ib feem ntawv qhov kev saib xyuas tiv thaiv kom txhob raug dag rau qhov kev pab nyiaj rau cov neeg ua hauj lwm phom sij, lub xeev Minnesota saib kom zoo kom paub tseeb tias tag nrho cov neeg ua ntawv tuaj thov kev pab yog leej twg. Yog tias koj tau txais daim ntawv tawm tsam txog tshawb nrhiav kom paub tseeb txog koj, nws txhais tau tias peb tshawb nrhiav tsis paub tias koj yog leej twg. Nyob rau hauv daim ntawv tawm tsam, koj yuav nrhiav tau ntawv pov thawj kom qhia tau tias koj yog leej twg es siv ob qhov kev xaiv.

1. Knowledge-based authentication (KBA): Qhov txheej txheem ntawm KBA yuav tsum kom muaj cov ntaub ntawv xws li lub npe, lub chaw nyob, thiaj lub hnuv nyoog, es yuav koj los siv tsim ib co lus nug kom paub.
2. Identity verification solution: Qhov identity verification solution yuav nug tus neeg ua ntawv thov kom paub meej txog tias tus neeg ntawd yog leej twg es yog thaj tus neeg ntawd cov ntaub ntawv xws li (daim passport, daim I.D., daim ntawv npav tsav tsheb los yog daim ntawv tso cai rau nyob teb chaws no) thiaj thaj ib daim duab (selfie) tam sim ntawd. Ib daim ntawv es muaj cov ntaub ntawv teev qhia tias yuav cov twg thiaj li siv tau los qhia tias tus kheej yog leej twg muaj nyob hauv online ntawm [List of supported documents – Veriff](#).

Thaum kawg, koj yuav tsum tau lees lub tias cov ntaub ntawv koj muab tuaj nov yeej muaj tseeb thiaj tsis yuam kev.

Cov Lus Nug Heev Tshaj Plaws (FAQs) ntawm Qhov Kev Pab Nyiaj Rau Cov Neeg Ua Hauj Lwm Phom Sij (Frontline Worker Pay Program)

13. Yuav ua li cas kuv thiaj li tau txais cov ntaub ntawv qhia kom paub txog kuv daim ntawv thov?

Nkag mus saib hauv tus Submittable account ntawm <https://manager.submittable.com/user/submissions> kom pom cov ntaub ntawv qhia tshiab txog koj daim ntawv thov.

14. Yuav ua cas yog tias kuv sau yuav kev kuv tus email?

Yog tias koj xav kho qhov koj ntaus yuam kev, siv qhov kev cob qhia ntawm <https://submittable.help/en/articles/2441500-how-can-i-change-the-email-address-associated-with-my-submittable-account> los kho dua tshiab koj qhov profile.

15. Kuv sim tiv tauj mus rau lub chaw pab cov neeg ua ntawv thov kev pab thaum lub caij tawm tsam kev txiav txim siab. Thaum twg kuv mam li tau ib qho lus teb rau kuv?

Yog tias koj tso lus, nws yuav siv sij hawm ntev zog los teb. Yuav kom teb sai, tiv tauj mus rau lub chaw pab cov neeg ua ntawv thov kev pab ntawm mnfrontlinepay@submittable.com.

16. Thaum twg kuv mam paub tias kuv raug xaiv yog ib tug tau txais nyiaj pab?

Kev tshaj tawm ntsig txog kev them nyiaj yuav qhia rau thaum lub caij ntuj nplooj ntoos zeeg, tom qab ntawd ces yog cov sij hawm tawm tsam kev txiav txim thiab lub sij es rov qab saib daim ntawv thov dua.

17. Kuv yuav ua li cas thiaj li hloov tau kuv cov ntaub ntawv bank account rau qhov kev them nyiaj tuaj?

Koj yuav tsum tau tos kom txog thaum lub sij them nyiaj tuaj lawm. Cov ntaub ntawv bank account tsuas hloov tau tom qab lawv sim muab cov nyiaj tso rau hauv tus account es tso tsis tau. Ces tus neeg ua ntawv thov yuav tau txais ib tsab email es muaj qhov link rau lawv nkag mus rau hauv lawv tus Submittable account kom lawv thiaj li nkag tau rau daim ntawv hloov dua tus bank account tshiab.

18. Ib tug neeg ua ntawv thov kev pab nyiaj no tsim nyog tau txais nyiaj npaum cas thiab thaum twg?

Peb yuav tsis paub tias ib tug neeg ua ntawv thov kev pab nyiaj no tsim nyog tau txais nyiaj npaum cas txog thaum qhov txheej txheem tawm tsam kev txiav txim tau muab los saib tag lawm. Cov nyiaj es yuav muab them rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) yuav muab faib kom sib npaug zos rau tag nrho cov neeg ua hauj lwm phom sij es tsim nyog kev pab thiab lawv daim ntawv thov tau muaj kev pom zoo pab rau. Kev them nyiaj yuav them rau thaum lub caij ntuj nplooj ntoos zeeg ntawm xyoo 2022.

19. Yuav ua cas yog tias lub chaw ua hauj lwm es kuv ua thaum lub sij hawm muaj kev kub ntxhov no tsis ceeb toom qhia kuv txog qhov kev pab no?

Cov cai ntawm qhov kev them nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) tsis muab kev tso cai rau lub tuam tsev saib xyuas hauj lwm hu ua Minnesota Department of Labor and Industry ntsig txog kom lub chaw ua hauj lwm yuav tsum tau ceeb toom qhia.

20. Yuav ua cas yog tias kuv hloov chaw ua hauj lwm thaum lub caij los yog tom qab lub caij muaj kev kub ntxhov thiab kuv lub chaw ua hauj lwm yav tag los yeej tsis ceeb toom qhia kuv txog qhov kev pab no?

Cov cai ntawm qhov kev them nyiaj rau cov neeg ua hauj lwm phom sij (Frontline Worker Pay) tsuas hais kom cov chaw ua hauj muaj kev phom sij yuav tsum tau qhia lawv cov neeg ua hauj lwm tam sim no es yog cov tej zaum yuav tsim nyog tau qhov nyiaj pab rau. Cov chaw ua hauj lwm tsis muaj kev lav phib xaub ceeb toom qhia rau cov neeg ua hauj lwm yav tag los txog qhov kev pab no los yog tsam nws ho tsim nyog tau kev pab.

21. Kuv yuav tawm tsam kev txiav txim siab li cas yog tias kuv cuv npe tabsis kuv tsis muaj daim ntawv thov es xa tuaj nyob rau hauv qhov system?

Yog tias ib daim ntawv thov tsis xa tuaj es yog siv qhov xa ntawm thov kev pab hauv online mus ua ntej 5 p.m. (CT) ntawm lub Xya Hli Ntuj 22, 2022, tsis muaj txoj hauv kev kom xa tau ib daim ntawv thov los yog tawm tsam qhov es tsis xa daim ntawv thov tuaj.

22. Kuv yuav tawm tsam li cas yog tias kuv xa ib tsab email mus thiab tso lus tabsis yeej tsis tau txais ib qho lus teb thiab tsis muaj peev xwm xa tau daim ntawv thov kev pab?

Raws li tsab cai, lub sij hawm qhib ua ntawv thov kev pab yog qhib ntev li 45 hnuv thiab yuav tsis lees txais cov ntaub ntawv thov kev pab tom qab lub sij hawm kaw lawm. Peb npaj lawm tias yuav tau txais ntau leej neeg thov kev pab ua daim ntawv thiab peb muaj lub chaw pab rau cov neeg ua ntawv thov ntev li ntawm 45 hnuv thaum qhib ua ntawv thov thaum lub sij hawm 8 a.m. txog 8 p.m. Peb yueej muaj peev xwm teb cov lus nug thiab pab rau cov neeg ua ntawv thov ntawm 45 hnuv no, tabsis nws muaj ntau leej neeg heev es xav tau kev pab ntawm ob hnuv kawg ua ntej kaw. Tu siab ntau tias pab tsis tau tag nrho cov neeg ua ntawv thov kev pab thaum sij hawm kawg ntawm qhov kev pab. Yog tias ib daim ntawv thov es tsis xa hauv online tuaj ua ntej 5 p.m. (CT) ntawm lub Xya Hli Ntuj 22, 2022, tsis muaj txoj hauv kev kom xa tau ib daim ntawv thov los yog tawm tsam qhov es tsis xa daim ntawv thov tuaj.

23. Thaum twg kuv mam li tau txais kev txiav txim txog kuv qhov kev tawm tsam kev txiav txim siab?

Cov kev tawm tsam kev txiav txim yuav muab los saib komk sai li sai tau. Tom qab tag nrho cov ntaub ntawv tawm tsam kev txiav txim tau muab los saib tag lawm, cov neeg ua ntawv thov yuav tau txais ib tsab email txog kev txiav txim siab zaum kawg rau thaum lub caij nplooj ntoos zeeg.

12. Yog kuv tau txais ib tsab email qhia tias kuv tau xa ib daim ntawv thov kev pab mus, tabsis kuv twb yeej tsis tau xa li. Kuv yuav tsum tau ua li cas?

Tiv tauj lub chaw pab cov neeg ua ntawv thov kev pab ntawm mnfrontlinepay@submittable.com kom peb thiaj li paub saib xyuas tsam ho muaj neeg dag. Koj yeej thim tawm rau daim ntawv thov kev pab es yog nkag mus rau koj tus account es siv qhov tsis nco qab "Forgot" tus password kom paub txog qhov kev cob qhia tias yuav tsum tau ua li cas.