Fact sheet: Application basics

To thank those Minnesotans who worked on the frontlines during the COVID-19 peacetime emergency, Gov. Tim Walz signed Frontline Worker Payments into law April 29, 2022, enabling those workers to apply for Frontline Worker Pay.

What is the application deadline?

The application will remain open for 45 calendar days. The anticipated application period will be open from Wednesday, June 8, through Friday, July 22, 2022. These dates are subject to change. If an application is denied, applicants have 15 days from notice of the denial to appeal the denial. All denials will be communicated by email correspondence.

All applications will move through the process at the same time and payments will be forwarded for processing together.

What will I need to know when I apply?

The applicant should be prepared to certify that they meet all eligibility requirements. The application will request the following information.

- Name
- Address
- Phone number
- Email address
- Date of birth
- Social Security number or Individual Tax Identification Number
- Employer name
- Employer address
- Employer phone number
- Employer email address
- Dates of relevant employment and job title

The application will use knowledge-based authentication (KBA) to prove the applicant’s identity. The KBA process will require basic information factors, such as name, address and date of birth, which will be used to compile knowledge questions. If KBA questions cannot be generated, the applicant will be asked to verify their identification by scanning an image of an eligible identifying document: passport, I.D. card, driver’s license or residence permit.

The applicant will also be required to choose a form of payment in the event they are deemed eligible for Frontline Worker Pay. The applicant can choose between a direct deposit via an ACH transfer or a prepaid debit card. If the applicant prefers an ACH transfer, they will need to provide their bank routing number and account number.

A list of eligible identifying documents can be found here: List of supported documents – Veriff.
For more information, visit frontlinepay.mn.gov.