

# Work Comp Campus release notes 1.0.23 – June 24, 2021

## Law firms

1. Issue: When a paralegal linked to multiple attorneys' attempts to submit an "Other filing" on a claim, the drop-down menu field is blank.

Expected: Now, the "Attorney Name" field should be populated based on the selection from the drop-down menu.

2. Issue: When attempting to complete a "Request for Dispute Certification" (RFDC), the produced form includes instructions for filing a "Request for Rehabilitation Administrative Conference."

Expected: The incorrect instructions should no longer appear on the RFDC form.

3. Issue: Paralegals cannot submit an "Other Filing" for a claim for an attorney with an "X" included in the attorney identification.

Expected: Users will now be able to file on behalf of an attorney when entering the complete attorney identification with numbers and letters, even when it includes an "X."

4. Issue: A qualified rehabilitation consultant (QRC) filed a "Request for Assistance" (RFA) to collect payment of vocational rehabilitation bills; when the dispute was created and the RFA was generated, the RFA did not include the QRC among the parties in section one of the RFA.

Expected: When the QRC is the requesting or initiating party for an RFA, the QRC will now be listed among the parties, specifically as the requesting party.

## Rehabilitation providers

1. Issue: When attempting to file or submit a "Rehabilitation Consultation Report" (RCR) form, the message "An error occurred while attempting to submit your registration" was displayed.

Expected: Providers may now successfully file their RCR forms without a registration error message.

2. Issue: When the "R-2 Rehabilitation Plan" form was submitted, the "R-2 Filed Date" did not display on the Campus dashboard. However, the R-2 form was listed within the "Documents" tab.

Expected: The R-2 form filing date is now properly displayed on the Campus dashboard.

3. Issue: Support staff members at a QRC firm were being assigned QRC registration numbers.

Expected: Registration numbers are again only assigned to QRCs.

4. Issue: Data was entered on an "R-3 Rehabilitation Plan Amendment" form and the form was saved as a draft. But, upon retrieval, the entered data was lost, causing the provider to have to enter the data a second time.

Expected: All data entered on the R-3 form – and saved, is now retained.

5. Issue: When filing an R-3 form in conjunction as a "Plan Progress Report" (PPR), the date filed did not display in the Campus dashboard section "Progress Report Due Date (PPR/R3)."

Expected: Now, both the R-3 filed date and the "PPR/R3" sections properly display the date the form was filed.