

Work Comp Campus release notes 1.0.21 – May 13, 2021

Law firms

1. Issue: User is unable to file a Notice of Appearance (NOA) on multiple claims for an employee when using the employee number and date of injury for the claim locator.

Expected: External users should be able to file an NOA when selecting *any* of the claims listed when using the locator functionality if multiple claims are presented based on search criteria.

Rehabilitation providers

1. Issue: Following migration of data from the former database to Work Comp Campus, an error occurred indicating the qualified rehabilitation consultant (QRC) of initial record was from a different QRC firm and was displayed as such on the Campus dashboard.

Expected: A data clean-up was performed, so now the QRC who filed the rehabilitation consultation form is correctly listed with the firm for which they work.

2. Issue: During the process of renewing the QRC firm's registration renewal application, the group administrator noted approximately half of the QRC names did not automatically populate. The group administrator retyped the missing names and submitted the application. Unfortunately, this resulted in the missing QRC names being listed twice in the Campus QRC staff and interns tab.

Expected: The staff names listed in the QRC staff names and interns tab should now automatically populate correctly on the renewal application and in the Campus QRC staff and interns tab.

3. Issue: A QRC became inactive, which required the transfer of her rehabilitation files to other QRCs. The change-of-QRC process worked smoothly until the Department of Labor and Industry (DLI) switched the initial QRC's registration number to being inactive. The RT files that were not changed before that happened weren't allowed to be transferred to the new assigned QRCs.

Expected: No matter whether the previous assigned QRC is active or inactive in Campus, the change-of-QRC process will now proceed to the new assigned QRC.

4. Issue: Before 2009, DLI reassigned regular inactive QRC registration numbers to new QRC interns. Due to this process, a registration number may have been assigned several times. With the data migration to Campus, it was decided the last QRC with the registration number would be that person of record and could use that number again if they became active again, and all other QRCs with that number would be issued a new number through Campus. Due to this unique situation, the question arose if there might be a conflict between migrated and Campus-generated registration numbers.

Expected: There will be no duplication or conflict between the migrated and new Campus-generated registration numbers.