

Work Comp Campus release notes 1.0.13 – Jan. 28, 2021

Insurer, self-insurer, third-party administrators and trading partners

1. Issue: When submitting the Annual Claim Reimbursement webform, Work Comp Campus did not allow the user to select "all related parties" from the "Preparer" drop-down options.

Expected: The "Preparer" drop-down options will now include the parties necessary for completion of the Annual Claim Reimbursement webform.

2. Issue: Electronic data interchange (EDI) FROI 02 – change transactions identifying updates to the injury description were not updating in Campus.

Expected: FROI 02 injury description updates now update the claim in Campus.

3. Issue: Some EDI FROI UR – update reports were receiving the error that began "row count mismatch" that was related to employer entity locations.

Expected: The FROI UR error will now return a clearer message of either "Duplicate Entity for DN0006/DN0098 relationship," or "Duplicate Entity for DN0187/DN0098 relationship."

4. Issue: Some EDI SROI SU – sync up transactions were rejecting for incorrect sequencing, while other transactions were rejecting for following SU.

Expected: The SU sequencing only requires approval from DLI before sending and should not reject for other SROI sequencing issues.

5. Issue: EDI transactions were rejecting when the initial date last day worked (DN0065) was equal to the maintenance code date (DN0003).

Expected: The transaction error will now allow the initial last day worked to be equal to or less than the MTC date.

6. Issue: EDI transactions were rejecting when the initial date disability began (DN0056) was equal to the maintenance code date (DN0003).

Expected: The transaction error will now allow the initial date disability began to be equal to or less than the MTC date.

7. Issue: EDI transactions were rejecting for changes to the wage effective date (DN0256).

Expected: The wage effective date can now be updated.

8. Issue: Users were unable to submit the Initial Payment (IP) eSROI form from the external site.

Expected: A release was deployed to production that resolved the issue. External parties are able now to successfully submit the eForm.

9. Issue: Failures were noticed when refreshing bulk claim access permissions.

Expected: This has now been resolved. When the Bulk Edit function is used to add claims access to multiple claims, after the selections are successfully saved, it displays the user in the members with access section.

10. Issue: The notification an external user was receiving when their request for access was denied was displaying a code of <ahref=helpdesk.dli@state.mn.us>, instead of the help desk email address.

Expected: The correct help desk email address, helpdesk.dli@state.mn.us, now appears when an Access Request Denied Notification occurs.

Law firms

1. Issue: Legal staff "related" to an attorney were not receiving notices of new filings.

Expected: The affidavit of service (AOS) now includes not only those users who are "Service of Process Designees" (SOPD), but also users who are "related" to one of the attorneys, so those users also receive the new filing.

2. Issue: Some users were unable to open the documents referenced in a notification email message.

Expected: The documents will now be accessible to users.

3. Issue: When users tried to amend a previously submitted dispute, they would receive an error message.

Expected: Users will now be able to successfully submit amendments to a previously submitted dispute.

4. Issue: Some docket entries prevented Office of Administrative Hearing (OAH) cases in Campus from opening.

Expected: Campus docket entries from OAH cases can now be opened.

Rehabilitation providers

1. Issue: Some qualified rehabilitation consultants (QRCs) have experienced the absence and reappearance of their rehabilitation files. They have found the files will reappear after several reboots or by going back into Campus sometime later.

Expected: The above actions have been effective. However, DLI is actively working with rehabilitation providers to resolve these issues and to provide information so QRCs' computers work more effectively with Campus.

2. Issue: QRCs renewing their annual registration did not see a new expiration date (for example, Feb. 1, 2021 now, to Feb. 1, 2022).

Expected: QRCs now can expect to see a correct future annual expiration date.

3. Issue: The "My Rehab Cases" tab was not displaying on all Campus dashboards, causing rehabilitation providers to not be able to access their rehabilitation files.

Expected: QRCs now see their "My Rehab Cases" tab on the Campus dashboard, with their rehabilitation files.

4. Issue: QRCs wanting to see that injured workers continue to receive rehabilitation services, during a disputed further denial of liability, were unable to use the R-3 Rehabilitation Plan Amendment form to "withdraw" from the file and send it to DLI's Vocational Rehabilitation unit (VRU).

Expected: QRCs may now complete an R-3 Rehabilitation Plan Amendment form "withdrawal" of QRC (item 14), attach documents (for example, a break down of costs sheet) and submit the rehabilitation file to DLI VRU.