

Work Comp Campus release notes 1.0.10 – Dec. 22, 2020

Employers and employees

1. Issue: The access code letter referenced the former, test-system URL instead of the current Work Comp Campus URL.

Expected: The link in the letter was corrected to the current Work Comp Campus URL.

Insurers, self-insurers and trading partners

1. Issue: When an external user submits an annual claim, Work Comp Campus generates a document memorializing the claim submission, but the document failed to accurately capture the dollar amounts being claimed.

Expected: The document generated upon submission of an annual claim will now display the correct dollar amount being claimed for reimbursement.

2. Issue: An external user was blocked from proceeding past step three in the annual claim submission process.

Expected: An external user will now be able to submit their annual claim reimbursement request.

3. Issue: If a third-party administrator (TPA) attempted to submit an annual claim for an insurer, the TPA failed to display as the submitting party, even though the TPA was associated to the insurer in Campus.

Expected: A TPA will now display as the submitter on an annual claim submission when that TPA is associated to the Insurer.

Law firms

1. Issue: The "Dispute Response" draft was not saving.

Expected: Saved drafts are now functioning properly. When returning to a draft, the user will be prompted to first re-enter the claim locator information and then the rest of the saved draft will populate.

2. Issue: In the signature section of "Responses," the "Person Filing This Request" field was not populating with the name of the user preparing the form.

Expected: The correct name is now populating.

3. Issue: Users were unable to amend disputes due to the "Amend" option not appearing under "Submit Filing" in the pertinent dispute.

Expected: The "Amend" option is now available.

Vocational rehabilitation providers

1. Issue: Qualified rehabilitation consultants (QRCs) have been unable to renew their registration, requiring it to be done outside of Work Comp Campus.

Expected: QRCs will be notified of registration renewal, it will be done through Campus and the provider will receive electronic verification of the new renewal date.

2. Issue: Information filled in on the R-3 form disappeared from the form if the R-3 was saved as a draft.

Expected: All the information entered on the R-3 form will be retained after the form is retrieved from draft status.

3. Issue: QRC intern supervisors have been unable to see their interns' rehabilitation files to provide proper monitoring.

Expected: QRC intern supervisors now have the necessary permissions to access their interns' rehabilitation files.

4. Issue: Some service of process designees are showing in the "Distribute Manually" section on R-forms.

Expected: This refers to the "Do you want to distribute this document" question in that section. The option to distribute documents electronically has now been added.

5. Issue: The "Rehab Provider Lookup" function was not working on the "Individual Rehab Registration" form.

Expected: Under the "Firm Details" section of the registration form, users can now locate their QRC firm and select it, as required.

6. Issue: Following the referral of an injured worker to the Department of Labor and Industry's (DLI's) Vocational Rehabilitation unit (VRU) via an R-3 withdrawal, VRU filed its own R-3, as required by Minnesota Rules 5220. Unfortunately, the R-3 listed both the previous QRC and the newly assigned VRU QRC, causing confusion of the parties.

Expected: When the VRU QRC files the new R-3 form now, it will only reflect the VRU QRC, with their new rehabilitation plan going forward.