

Work Comp Campus release notes, Aug. 4, 2022

Insurers, self-insurers, third-party administrators and trading partners

Issue: As a self-insured stakeholder submitting my annual assessment report, the "Replacement Policy Indemnity" field displays. This field only applies to insurers, not self-insured stakeholders.

Expected: The "Replacement Policy Indemnity" field will no longer appear for self-insured stakeholders.

Issue: There were reports of issues with the "Objection to Penalty" webform not generating when an objection was submitted.

Expected: The "Objection to Penalty" webform now generates as expected, with a hyperlink to the created document visible in the submitter's "My Forms" queue.

Issue: When a new claim was filed in Work Comp Campus, the claim administrator information did not display the correct information.

Expected: The correct information about the claim administrator now shows in Campus under the "Claim Admin" tab after a new claim filing.

Law firms

Issue: When a user saves a request for certification, mediation or administrative conference as a draft and then goes back to submit it, the "Next" field is disabled. This only seems to happen if a user goes through the steps after inputting an attorney I.D. and then saving it as a draft; otherwise, the button is available for selection while attempting to replicate.

Expected: When a user saves a request (certification, mediation, administrative conference) as a draft and goes back to work on it later, the "Next" button is now fully functional.

Issue: When a user tries to add a legal user type, the overnight process fails and returns an error message.

Expected: When a user adds a new legal user to the law firm now and assigns the relationship appropriately, the process running overnight will succeed.

Issue: A user did not receive notification of access confirmation on the "External Account" site.

Expected: When the requested access is complete, the user granted access now receives a notification informing them of the change.

Rehabilitation providers

Issue: After being changed from "Expired" to "Active" on the "QRC Details" page, the current QRC registration status displayed was not being updated.

Expected: An individual QRC's updated profile status is now successfully reflected in Campus.

Issue: Some QRCs were reporting issues filing the "R-8 Notice of Rehabilitation Plan Closure" forms with no feedback provided to the user explaining why the submission attempt failed. It appears this failure was associated with R-8 filings that included an entry ending in a decimal point for the "Number of Weeks Suspended" data field.

Expected: If a decimal point is entered in the "Number of Weeks Suspended" data field, a message now displays showing "Decimals are not allowed, round to the nearest week" to prompt the QRC filer to change their entry to a whole number, which resolves the flagged issue and allows the R-8 form to be successfully submitted.