Campus Answer Hour – Legal Community

October 6, 2020



Agenda

- Training Tools and Resources
- Training Updated Schedule
- Demo How to File a Notice of Representation
- Questions





Training - Tools and Resources

Training - Tools and Resources

Campus Training web page

- https://www.dli.mn.gov/business/workers-compensation/work-comp-campus-training
- · Resources from August training sessions for self-directed learning
- Updated schedule of upcoming training opportunities along with registration details

External Technical Manual

- Step-by-step guidance with visual aids to help you understand how to perform job functions in Campus
- Download available <u>https://www.dli.mn.gov/sites/default/files/pdf/Campus_technical_manual_external.pdf</u>

YouTube Videos

- Approximately 20 videos covering a range of topics and functions
- Campus Video Playlist





Training - Updated Schedule

Training – Updated Schedule

Answer Hour demos and Q&A

- Consecutive Tuesdays in October 6, 13 and 20
- Next week How to File and Respond to a Medical Rehab Request
- Revised list of sessions and topics
 - Build on initial training provided earlier this summer
 - Focus on fundamental tasks and steps
 - Group Management training
- Additional FAQ documents and quick reference guides based on training gaps



Previous Training Personas from August Campus Training Curriculum

I am an attorney or work for a law firm

Lam an employer or an organization

Campus 101 for Law Firms

Dispute Resolution

Campus 101 for Organizations

i anii an employer or an organization	Dispute Resolution
I am an insurer or third partner administrator	Campus 101 for Organizations Campus 201 for Insurers & TPAs Dispute Resolution
I am a trading partner	Campus 101 for Organizations Campus 201 for Insurers & TPAs Trading Partner Overview
I am a rehabilitation provider or work for a rehabilitation practice	Campus 101 for Rehab Providers Campus 201 for QRCs Dispute Resolution
I am an injured worker or assisting an injured worker	Campus 101 for Employees Dispute Resolution
I am a healthcare provider or work for a healthcare organization	Campus 101 for Organizations Dispute Resolution

What Campus training is available to me as an external stakeholder?

Lam an attorney or work for a law firm

Live Sessions (recording will be provided after completion of course)

Recorded, Self-Paced Sessions Available Now

Campus 101 Law Firms Campus 101 Law Firms

Access to Documents (new)

Dispute Resolution

How to Initiate a Dispute (new)

Scheduling in Campus (new)

Group Management Training (for Group Admins only)



Demo – How to File a Notice of Representation

Work Comp Campus Demo







www.dli.mn.gov

Questions?

Thank you!

Send questions, comments and suggested topics to:

DLI.WCMP@state.mn.us

