

Campus 101 for Rehabilitation Providers

Campus 101 for Rehab Providers

Course Description

This course will cover the complete functions available to Rehab Providers and QRCs in Campus and provide an overview of how a QRC or their support staff will interact with DLI.

Audience

•Rehab Providers using Campus

Course Length -

4 hours



Prerequisites

None

Agenda

1 Campus Overview & Benefits	5 min
2 Getting Started with Campus	60 min
3 Rehab Provider Registration	30 min
4 Group Management	20 min
5 Electronic Service	10 min
6 R-Form Submission	60 min
7 Claim Access	40 min
8 Claim Overview	20 min



Campus Overview

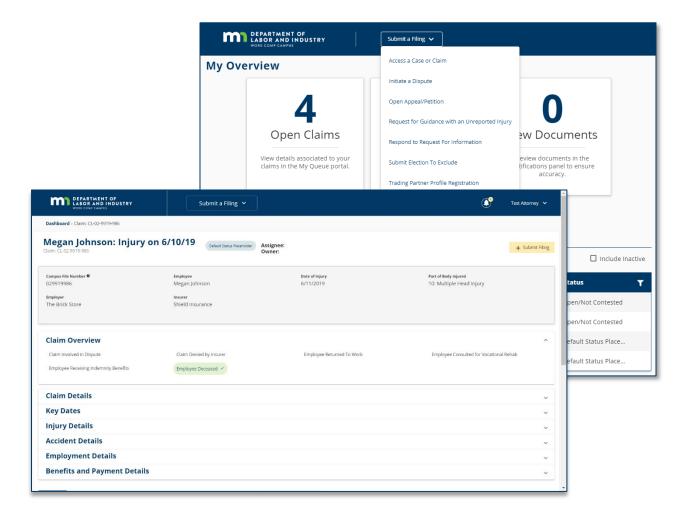
Welcome to the Minnesota Workers' Compensation Campus!

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The Workers' Compensation Campus (Claim Access and Management Platform User System), is your new hub for all workers' compensation claims and filings with the Minnesota Department of Labor & Industry.

Campus allows easy access for all parties to a workers' compensation claim. Quicker access to claim information online will ensure work injuries are reported and compensated in a streamlined process.



Entities vs. Transactions

Entities

Entities are the **parties that exist** in the system to which transactions can be associated

- Injured Worker
- Employer
- Insurer
- Trading Partner

- TPA
- QRC Firm
- Health Care Provider
- State Agency
- Law Firm

Transactions

Transactions are the **"things" that will be worked** on

- Appeal/Petition to
- Vacate
- Claim
- Dispute
- Event
- Reimbursement
- Coverage
 - Investigation
- Election
- Compliance Audit
- Compliance Case

- Penalty
- Rehab Case
- Settlement
- Case Service Funds
- Prepaid Cards
- Receivables
- Medical Policy Violation
- Outgoing Payment
- Payment/Adjustment
- Intervention Case
- Job Placement Case



Details Pages

Details Pages allow internal users to create, view, and edit new entities & transactions and allow external users to view and submit forms to entities & transactions

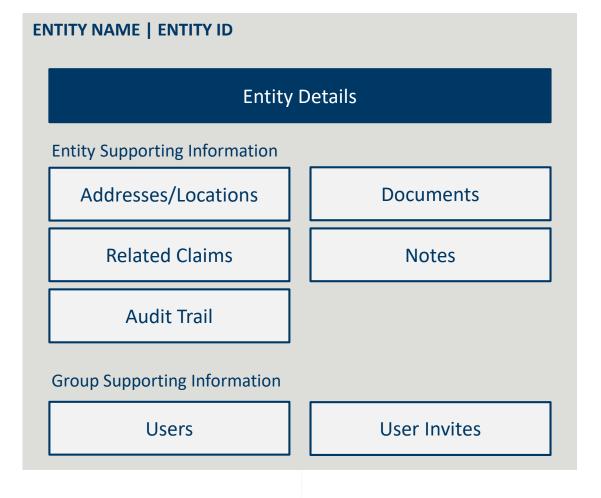
- Each Transaction and Entity has a Details Page
- Some transactions are viewable by external users

Example of a **Details Page**

Dashboard > Claim Details > Insu Fineley & Barge Insurer: IR-90-1230-029		ACTIVE				🗘 Manage Duplicat	e Records 🖉 Edit	ी Workflow
Insurer Overview Comany Name		NAIC			sment		SWIFT Constomer N	
Finley & Barge Insurance		72312309		Asses	sed/Actively l	icensed	02937492038402909	98
FEIN 93838290430		NCCI 398273		Insur Yes	er Prompt A	Action	SWIFT Sequence Nu 9829209	ımber
Type Insured								
Insurer Status								
Start Date 01/05/2017		Bankrupt No						
Related Transactions	Documents	Contacts	Relationships	Addresses	Notes	Transaction History	Report History	Audit
Employee Employer	Insurer						+ Add Party	Contact Partie
Name	WC ID	Ph	one Number	Email		Address		Status
David Brown	WC-456-87-9	087 (51	8) 321-4567	dbrown@gma	il.com	123 4th Stree Troy, NY 1218		Active



Common Elements of Entity Details Pages



- All entities will receive a systemgenerated unique identifier
 - Format of unique identifiers will be determined in Cycle 1
- Entity Names are captured as Legal Name and DBA Name, and name changes are shown in the History Tab
- Related Claims display all the claims where that entity is referenced as a party

www.dli.mn.gov

Campus will put the workers' compensation claim information you need at your fingertips





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Before we get started...

You'll notice that screenshots in this deck are annotated with red numbers and text...

- These are from the User Manuals which are available to you outside of this training.
- After this course, we'll provide these Manuals, which are your step-by-step guides to completing the actions in this presentation



Registering in Campus

As a new user to Campus, you will need to register your account to access the system.



Logging into Campus

If your account is already registered in Campus, follow the steps to log in.

Regi	stration	Login	Reset Pa	assword
1. 2. 3.	Enter the registered email and password. Click Login . Click I Agree .		DEPARTMENT OF LABOR AND INDUSTRY WORK COMP CAMPUS Sign In Email* DLITestExt1+TP90@gmail.com Password* Image: Compass of the second secon	Access Requirements Acknowledgement By using this system, you affirm that: • You are accessing a restricted government information system. • System usage may be monitored, recorded, and subject to audit. • You consent to such monitoring and recording. • Unauthorized use of the system is prohibited and may be subject to criminal and/or civil penalties.



system.

Campus User Profile

You can easily edit required information in Campus via the **Your Profile** page.

Registration	Login	Reset Password
 Click Forgot Password. Enter your email address. Click the reCAPTCHA box. Click Submit to continue. 	DEPARTMENT OF LABOR AND INDUSTRY WORK COMP CAMPUS Sign In Email * DLITestExt1+general15@gmail.com Password * Image: Comp campus Forgot password?	
The email address that you entered will then be sent an email with directions on how to create a new password. Campus passwords expire every 90 days and you will be prompted to reset at login.	E Login Sign Up	DEPARTMENT OF BABOR AND INDUSTRY WORK COMP CAMPUS VORK COMP CAMPUS Please enter the email associated with your account Email DLITestExt1+general15@gmail.com V Im not a robot 3 Very Temp
DEPARTMENT OF LABOR AND INDUSTRY	Y www.dli.mn.g	Submit Cancel

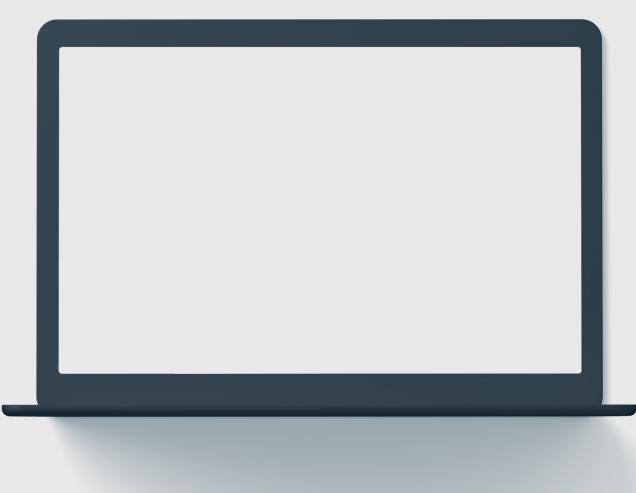
Campus User Profile

You can easily edit required information in Campus via the **Your Profile** page.

User Profile Campu	s Dashboard	Trading Partner Dashboard	
 Click the down arrow on the top navigation. Select Edit Profile. Add or edit About Me and Contact Information as needed. Click Save when finished. 	Submit a Filing V O Upcoming Events New Documents	Philip 1 Image: Contract of the second se	Contact Information Phone Type* Phone Country* Phone Number* Extension Address 1* S55 Fifth st Address 2 Address 2 Address 2 Address 2 Attention Attention Country* Outside US Postal Code* City* S5555 Young America Country* State Province* Country United States
		Save 4 Cancel	



Demo



In this demo, you will see how to...

- Sign up for Campus
- Log in to Campus
- Navigate to and Edit a user profile



Campus Dashboard

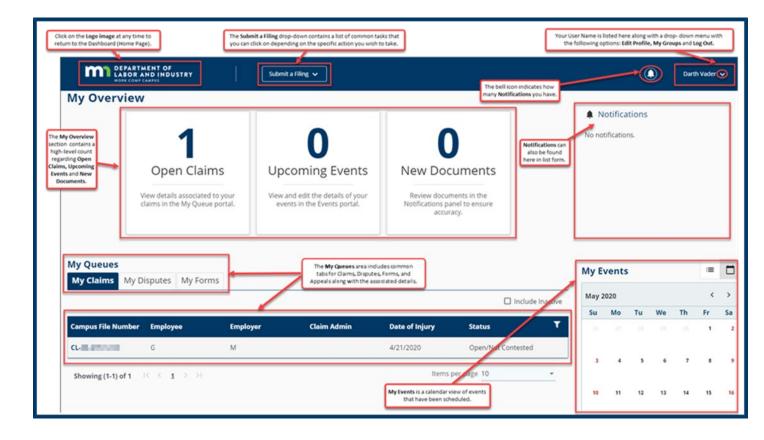
The **Dashboard** is the starting point for users to be able to navigate and perform all necessary job functions.

The Campus Dashboard is where you can see:

- All related claims, upcoming events, and documents
- Queues, which will organize all work to be completed
- Notifications, which provide updates on claims and cases in progress

*When in doubt, navigate to the Dashboard-- what you need next may be there. Click on the MN Logo from anywhere to go to the Dashboard.





Forms Queue

Found at all times on the Dashboard, the Forms Queue will show all forms that you have submitted related to any of the Claims or Cases you have access to. Hardcopy forms are no longer required in relation to a Workers Comp Claim, as you can submit and see the status in Campus.

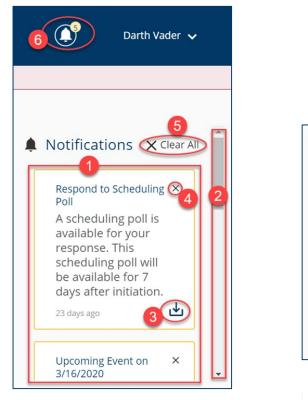
The Forms Queue is always on the Dashboard, and it will:

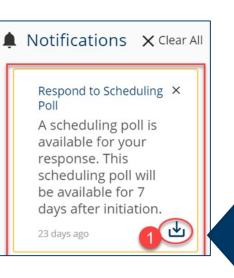
- Show all forms submitted to which you have access
- Show relationships between the form filed and the case to which it was filed
- Show status of any filed form
- Provide access to download copies

My Claims N	ly Disputes	ly Forms My	Appeals		
Form Type	Associated To	Associated ID	Last Updated	Status	Confirmation
Access Case Or C	6.86%07	IB493280-274	4/14/2020	Submitted	1699
Motion to Interv	Rehabilitation	0141-7070-108	4/2/2020	Submitted	1557
Claim Access Au	Thereis Discol	0.411-7302-071	4/2/2020	Submitted	1528
Annual Claim fo	SISB Gale For	46453253454	4/1/2020	Submitted	1493
Injury Report		Sect	3/29/2020	Submitted	1405
Submit Election t	8.41.7177-00	11.01-0101-007	2/25/2020	Submitted	710
Request For Assis	Metarospot	11-01-1213-035	2/24/2020	Submitted	618
Request For Assis	Medical Disput.	85.01.7575.005	2/21/2020	Submitted	413

Viewing Notifications

Notifications are system generated messages that can either be specific to tasks that need to be completed or simply an informational message.





Notifications are always on your screen, next to your profile.

You'll get a notification automatically when something happens to a case or claim you're on, like:

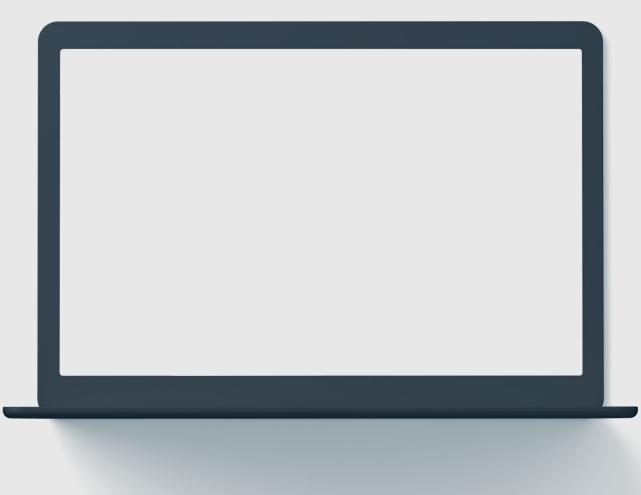
- An event is scheduled or upcoming
- A form has been approved
- A scheduling poll has been sent out
- A document is uploaded. In some cases you can download a document right from the notification!



Submit Injury Report as an Injured Worker

Exporting Documents	Submit Injury as an Injured Worker	Demo		
 An employee can access Campus to submit an Injury Report and alert Minnesota DLI of a work-related injury. This functionality allows an injured worker to report that they are injured even though there is not a Claim on file. To access, click the Submit a Filing drop down arrow to access the menu. The Employee information that is required is noted with an asterisk (*). Once complete, click Submit Form to save and submit the information to DLI or Cancel to exit without saving. 	Vol Rendetation of contraction for Open Claims Vew deals associated to your claims in the My Queue portal.	Image: Control of the state of the stat	biogenization insure regions the fail of surfaces and the function of the fail of surfaces and the fail of su	
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Demo



In this demo, you will see how to...

- Explore the Dashboard
- View Notification Menu
- Submit an ad-hoc Injury Report



Groups In Campus

View Group Information

- The **My Groups** screen lists the group that you are associated with.
- Each group that you are associated with shows the Permissions, Group Admins, and Date Joined.



Manage Group Information

DEPARTMENT OF LABOR AND INDUSTRY WORE COMP CAMPUS		ď	Darth Vade
Dashboard + My Groups			Edit Profile
My Groups		(2 My Groups
Employer I Members			Log Out
My Permissions	Group Admins	Date Joined 🧕	
Group Administrator	Darth Vader (DLITestExt1+general15@gmail.com)	4/14/2020	
Service of Process Designee			
Designated Contact for Information Requests from DU			
Employer J.Members	0		1
My Permissions	Group Admins	Date Joined	
Group Administrator	Darth Vader (DLITestExt1+general15@gmail.com)	2/19/2020	
Service of Process Designee	Iman Attorney (dlitestext1+attorney@gmail.com)		
Wilson's Wands			:
Employer 5 Members			
My Permissions	Group Admins	Date Joined	
Group Administrator	Minnie Apples (DLITestExt1+general@gmail.com)	2/24/2020	
Service of Process Designee	Minnie Apples (DLITestExt1+general@gmail.com)		
	Darth Vader (DLITestExt1+general15@gmail.com)		

Groups In Campus

View Group Information

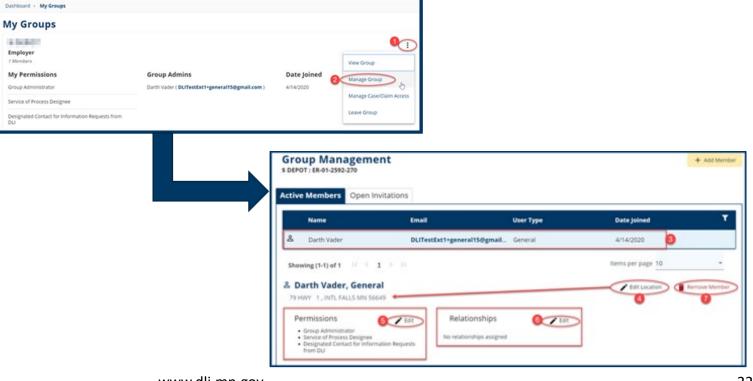
Manage Group Information

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- Groups in Campus allow for users to be associated to claims and cases that they need to access.
- Access to claims and cases will be granted to the Group, and then your membership to that Group will allow you to manage the information as needed.
- If you need to delete a member in this Group, click the **Remove** Member icon.

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Darth Vader 🗸

Groups In Campus

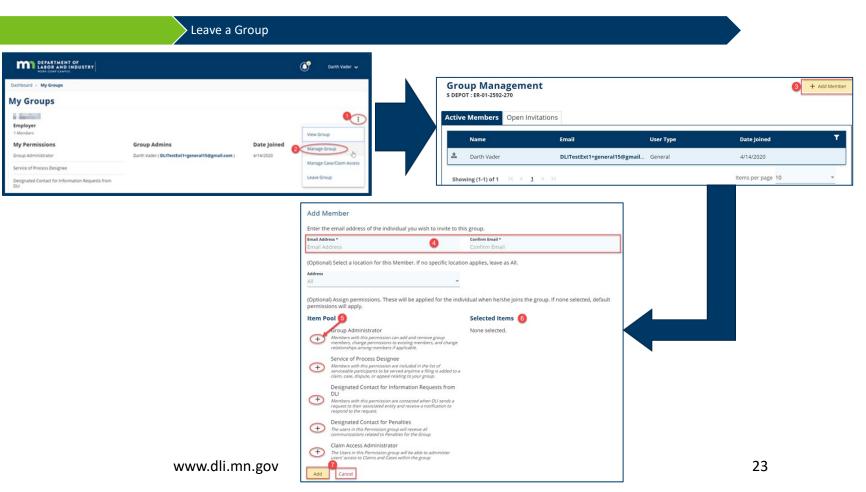
Groups in Campus allow for users to be associated to claims and cases that they need to access. Access to claims and cases will be granted to the Group, and then your membership to that Group will allow you to view the information as needed.

Adding Member(s) to a Group

- Click the **Add Member** button to enter a valid Email Address for the new member.
- Permissions are assigned by clicking on the + icons.
- Permissions can be viewed in the **Selected Items** column.
- Click the **Add** button as needed to save the information.

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Groups In Campus

Adding Member(s) to a Group

 Select Leave Group and click Yes, Leave Group to confirm or Cancel to exit without leaving that group.

	Leave a Group					
Employer 3 Members			() View Group	1		
My Permissions	Group Admins	Date Joined	Manage Group	-		
Group Administrator	Darth Vader (DLITestExt1+general15@gmail.com)	2/19/2020				
Service of Process Designee	Iman Attorney (dlitestext1+attorney@gmail.com)		Manage Case/Claim Acce	55		
			2 Leave Group	-		
		Employer 3 Members My Permiss Group Administ Service of Proce	rator	Are you sure you	want to leave this Group?	d



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Rehab Provider Registration

QRC Registration & Renewals

QRC Registration and Renewals

Rehab Provider Firm Registration & Renewals

Demo

- To access, click on the Submit a Filing drop-down to access the menu select Individual Rehab Provider Registration.
- This selection will only be available if you initially registered in Campus as a Rehab Provider.
- After submission, saved drafts can be accessed in the My Forms tab on the Dashboard by clicking on the Form Type or Associated ID hyperlinks. The draft form can be deleted by clicking on the trashcan icon.
- Draft forms will automatically be removed after 21 Days if not updated/submitted.



	PARTMENT OF BOR AND INDUSTRY IK COMP CAMPUS	Submit a Filin	1					
/ly Overv	iew	Access a Case or Claim	1					
			nsultation Request					
0 6		2 Individual Rehab Provi	ider Registration	Λ				
	U	Rehab Provider Regist	ration	U				
Open Claims View details associated to your claims in the My Queue portal.		Trading Partner Profile	rading Partner Profile Registration New Documents		ents			
		Rehab Consultation Re	eport	Review documents in the Notifications panel to ensure				
	clains in the wy Queue portai.	Initiate a Dispute		accuracy.	ensure			
		Injury Report	-					
		Open Appeal/Petition						
/ly Queues My Claims	My Disputes My Forms	My Queues My Claims My	Disputes My Form	ns				
		Form Type	Associated To	Associated ID	Last Updated	Status	Confirmation Numb	T
Compute File Num	mber Fmolovee Fmolov	Rehab Provider Inc	Aivic All	RP-0	5/1/2020 16	Draft		
CATHOUS FILE MULT			$ \langle \cdot \rangle_1 \rightarrow \rangle$			Iter	ms per page 10	-
		*After 21 Days, Draft forms t	that have not been updated will be	e removed.				

Rehab Provider Registration |

Rehab Provider Firm Registration & Renewals

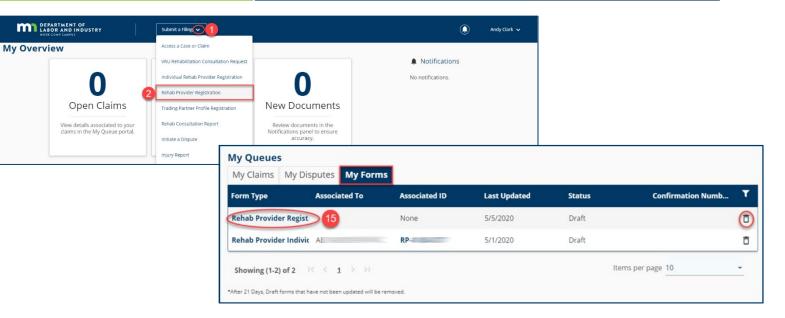
QRC Registration and Renewals

Rehab Provider Firm Registration & Renewals

Sending Registration Fee to DLI

- To access, click on the Submit a Filing drop-down to access the menu and select Rehab Provider Registration.
- This selection will only be available if you initially registered in Campus as a Rehab Provider.
- After submission, saved drafts can be accessed in the My Forms tab on the Dashboard by clicking on the Form Type or Associated ID hyperlinks. The draft form can be deleted by clicking on the trashcan icon.
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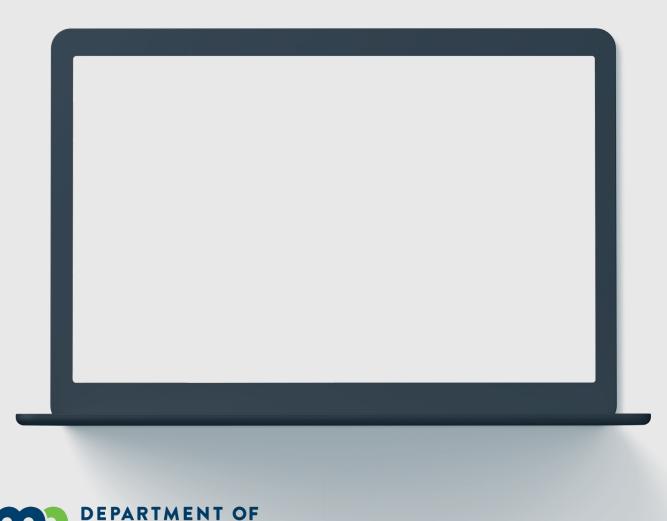
Rehab Provider Registration

Sending Registration Fee to DLI

QRC Registration and Renewals	Rehab Provider Firm Registr	ation & Renewals	Sending Registration Fee to DLI		F.
 Once the Webform is submitted, pop up is displayed alerting the user that they must Send their Registration Fee to DLI. An Email is Sent, and the User receives a Notification 	Registration Fee Your registration has been s	Abor and Industry, Financial Services, 443 Lafayette Ro Form Submission Confirmation: Rehab Minesota Department of Labor and Industry to DUTestExt1+0R07 + Boris - This is a confirmation that the Minesota Department of Labor and Confirmation Number: 3283 You may view your submitted webform in My Form History. If you need further assistance or have questions regarding your su Minesota Department of Labor and Industry 43 Lafayette Road N, Sk Paul, MN 55155 Web: www.dl.mn.goz	as a check or money order for \$100 payable to the "Minnesota Department of Labor ar ad N., St. Paul, MN 55155. Tol. froe: [Gunner: Phone Number]] Provider Individual Registration (#3283) INTERCONSTRUCTION (#3283) Industry has received your Rehab Provider Individual Registration submission. bmission, please contact Minnesota Workers' Compensation Holline at [Support Phone Number] or email us at [Support Effort State and the statements.	章 区 11:45 AM (1 minute ago) 文 へ : nall Address]	xat:



Demo



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In this demo, you will see how to...

- File a Rehab Provider Registration
- Trainer Shows Internal Approval Process
- Register a Rehab
 Provider Renewal

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Group Administration

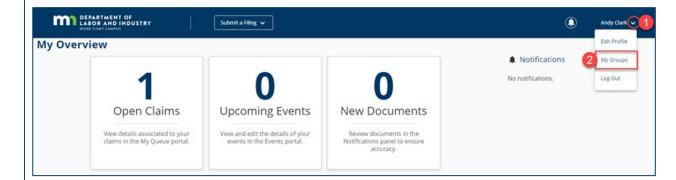
Group Administration

Viewing/ Editing Entity Details

- Group Administration tasks such as adding members, changing permissions, updating addresses, etc. can only be performed as a Group Administrator within Campus.
- To access, at the top right of your User Dashboard, click the dropdown arrow to display the menu.
- The My Groups screen lists the groups that you are associated with.
- Please note that only Group Administrators can manage groups.

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Group Administration

Group Administration

Viewing/ Editing Entity Details

- The Group Management page appears displays all Active Members.
- The **Open Invitations** tab will show any pending Members.
- Click the **+Add Member** button to add additional Members.
- Click the Edit icon to change Permissions and Relationships
- The Edit Location icon can be used to update the business address that the Member is associated to.
- Click on the **Remove Member** icon to remove the selected Member from the Group.



LABOR AND INDUSTRY	Submit a Filing 🗸		٩	Andy Clark 🗸
Dashboard > My Groups > Group Management	5		6	+ Add Member
Active Members Open Invitations Name	Emoil	User Type	Date Joined	Ŧ
Andy Clark	DLITestExt1+QRC90@gmail.com	Qualified Rehab Consultant (QRC)	4/30/2020	
Showing (1-1) of 1 IC C 1 > > & Andy Clark, Qualified Rehab			Items per page 10	Remove Member
Permissions Group Administrator Service of Process Designee Designated Contact for Information Requests Designated Contact for Penalties Profile Management Designee Calam Access Administrator	Relationships			9

Viewing/ Editing Entity Details

Group Administration

 All Entities (except for Employees and Employers) can view/edit Entity details. DEPARTMENT O

MI DEPART

Dashboard > My Grou

My Groups

Rehab Provider Gr

1 Members

My Overview

- To access, at the top right of your **User Dashboard**, click the dropdown arrow to display the menu.
- The My Groups lists the groups that you are associated with.
 Click on the hyperlink for the entity that you wish to view/edit.
- The **+Add Address** button adds additional addresses for the entity.
- A Group Administrator or a Profile Management Designee can only perform these functions.



DF DUSTRY Submit a Filing 🗸	۲ ا	Andy Clark 1	I		
1 C en Claims Upcomin) 0	Notifications Edit Profile My Groups Log Out			
		DEPARTMENT OF LAGE AND INDUSTRY Desticuted	Submit a Filing 🗸		Analy Clark •
MENT OF IND INDUSTRY Subm Submitted	nk a filing v	Rehab Provider Details Math Investment Secretary of State Registered NO Worker's Compensation Insurance Associated Implayer Rehab Provider Group Status	Auka Ary needed changes to the I Rehab Frovider Group Name Rehab Frovider Group Name Some Conce	nformation below. severation bere	SERVE Consumer Number Regionarium Status ACEIVE
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		Address Type	Address 1	City	Effective Range
		Primary Address	Contraction of the local sectors of the local secto	100.00	7/31/2003 - present
		Showing (1-1) of 1 $ C \subset 1 \rightarrow \mathbb{N}$			items per page 10

Viewing/ Editing Entity Details



Viewing/ Editing Entity Details

Group Administration

Viewing/ Editing Entity Details

- Information marked with an asterisk (*) is required to continue.
- Click Save to submit the new address request or Close to exit without saving.
- Any edits made to the entity name or address information will be submitted to DLI and require approval prior to saving to the entity.

Address Type *					80
Address 1 * Address 1					
Address 2 Address 2					
Outside US					
Postal Code * Postal Code	City ◆ City			County County	
State Province		•	Country United States		

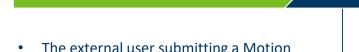
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Filing a Form with an Affidavit of Service

Serving Document



The external user submitting a Motion to Intervene on a Dispute must require legal service.

Filing a Form with an Affidavit of Service

- After selecting the applicable **Dispute** ٠ **ID** hyperlink, you will be taken to the Dispute Details page.
- Select Motion to Intervene from the • drop-down menu and Save. This will take you to the webform, where you will go through the steps of filing the motion.
- In filling out the Intervention details, ٠ anything with an asterisk (*) is required.
- Add any Supporting Attachments by ٠ clicking the +Upload Document button to continue.



cuments	\rangle	Receiving Service Ema	ails			
DEPARTMENT OF NOT CORP CAMPS		Spencer Wilson •				
My Overview 1 Open Claims Vew dealk associated to your claims in the My Queue portal. My Queues	etails of your Review documents in the	Notifications	Submit a Filing Please indicate the type of fil Filing Name Motion to Intervene Save Back	ing you wish to make.		
My Claims My Disputes My Forms Dispute ID Dispute Type Petitioner Emplo Dispute ID @Medical Shawn Spencer Shawn	Spencer: EE 05/04/2020 Pending Review Spencer: EE 05/04/2020 Pending Review 28-391	My Events =	Constant of the Constant of th	Stome a Hing v	Intervention Details	Spercer Wilson Serve Parties Statutory right to Intervene under
Attached to this Motion to Intervene is an exhibits itemulary the charges for service and a service of the intervent of the service of the intervention claim at heart a barry or to present evidence of the intervention claim at heart a determination in this case may affect the ability of the applicant to obtain payr exhibits.	Acces provided or payments, hade to or on Serie of the employee by: Date	d Date * S Monomous Sector Se	Which organization do your represent? Organization * Comparison in the filled Dry angle doon in not filted Torre Back Carriel Same at Doubt			Q Lockup
The applicant's operantiative, who has authority to settle on behalf of the applicant Spencer Willion Please (703) 481-10944 million Therefore, the applicant requests, it be allowed to intervene as a party in the abor Supporting Attachments + Uplicad Document	me* Tid Tit kes@gmall.com	le				
File Name File Type Save as Draft Save as Draft	Description	Remove				

Serving Documents

Serving documents allows you to serve the intervention to select parties on the dispute.

Filing a Form with an Affidavit of Service	Serving Documents	Rec	ceiving Service E	mails	
 In the Serve Parties step, all parties on the dispute will be displayed. The user can click the checkbox in the Serve Party column to select who gets served Each party will set their own preferred Service Method, which is how the motion will be served. You can also manually add service recipients by clicking on the +Add Service Recipient button. 	Add Service Recipient S Serve Party Name Serve Party Name Shawn Spencer Notice Upon clicking Submit, Campus will: Create and merge an Affidavit of Ser Send an email to all parties who rece To serve parties by mail you must print a co Declaration I declare under penalty of perjury that a Electronic Signature Please type your First and Last Name as th		Service Method US Mail e. and correct. Minn. Stat. § 358.11	Service Date Choose a date * 6/2/2020 🖻	Edit Address
	Understand that by checking this box, Submit Form Back Cancel	I am legally signing this electronic form and I confirm Preview Document	that the information on this for	m is true, accurate, and complete to the best of r	my knowledge.



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Serving Documents

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Serving documents allows you to serve the intervention to select parties on the dispute.

Filing a Form with an Affidavit of Service	Serving Documents	Receiving Service Emails	;				
 In filling out the information, anything with an asterisk (*) is required. All boxes must be checked to declare and confirm, and your Electronic Signature must be entered exactly as it is in your Campus profile. Once the filing is submitted, you can find a record of it by going to the My Forms queue on the dashboard and clicking on the hyperlink under Form Type. 	to the Case or Claim. Name * Role * Address 1* Address 1 Address 2 Claim Code Outside US Postal Code City State Province Save City City Claim Code City City Claim Code City City Claim Code City City Claim Code City City City City City City City City	ust be served via mail. Adding a recipient during this step will not add them as a party		Associated ID None None None	Last Updated 6/2/2020 5/28/2020 5/28/2020 5/28/2020	Status Submitted Submitted Submitted	Confirmation Nu Y 2048 2024 2023 2022

Receiving Service Emails

Filing a Form with an Affidavit of Service

Serving Documents

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Receiving Service Emails

- When you are served a document ٠ electronically, you will receive an email indicating that there is a document available for you to view.
- This email will only contain basic information about the document and associated transaction.
- Once you click the hyperlink to log ٠ in and enter your log in credentials, you will be taken to the **Document Details** page in Campus.



1	Work Comp Campus: A new document is available 🦻 🔤			ē	Ø
	Minnesota Department of Labor and Industry <wcmpsystem@mn.gov> Mon, to me *</wcmpsystem@mn.gov>	Jun 1, 10:49 AM (1 day ago)	☆	*	÷
8	Helio -				
	There is new information waiting for you from the Minnesota Department of Labor and Industry (DLI). We keep your information private and pr	rotected.			
3	The Request for Mediation relates to the following Dispute details.				
	Dispute : DS-03-5028-426				
į	Employee WID: EE-****7510				
1	Employee initials: SS 1				
1	To see this information log in to your account. If you need further assistance, contact the Workers' Compensation Hotline at [support phone] of	or [support email].			
8	You are receiving this email message because you have an account with DLI and have elected to receive communications by email.				
3	Thank you,				
1	Minnesota Department of Labor and Industry				
	Minnesota Department of Labor and Industry 443 Lafayette Road N., St. Paul, MN 55155 Web: www.dli.mn.gov				
1	Logo				
	Twitter Logo DSubscriber Logo				
	This email notification is an auto-generated message. Do not reply to the sender. This email may contain confidential or privileged information	n. If you are not the intended r em.help@state.mn.us and de			

Setting up Service of Process Designees

External users will also be served documents.

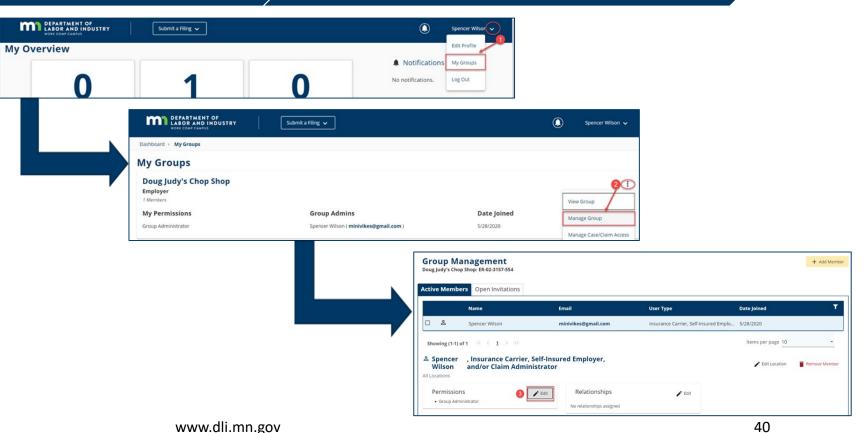
Setting up Service of Process Designees

Document Details Page

Demo

- Each external entity will have an assigned group admin, and the group admin can assign another user, or themselves, as the Service of Process Designee.
- From the Dashboard, click on your username on the top right and select My Groups from the dropdown menu.
- To assign a Service of Process Designee, click the kabob icon and choose Manage Group.
- On this page, it will show all Active Members and their roles. To assign a role to a user, click the Edit option in the Permissions box under their name.





Setting up Service of Process Designees

Setting up Service of Process Designees Document Details Page Demo Manage permissions for Spencer Wilson, Insurance Carrier, Self-Insured Employer, and/or Claim Administrator & Once this is done, if a document Adjust the information below to add or remove permissions for the selected user, and click save to make any changes. Item Pool Selected Items needs to be served on the Service of Process Designee Group Administrator) (+) Members with this permission are included in the list of serviceable participants Members with this permission can add and remove group members, change entity, the user assigned to this to be served anytime a filing is added to a claim, case, dispute, or appeal relating permissions to existing members, and change relationships among members if to your group. Designated Contact for Information Requests from DLI role will receive that document. + Members with this permission are contacted when DU sends a request to their associated entity and receive a notification to respond to the request. Designated Contact for Penalties + The users in this Permission group will receive all communications related to Penalties for the Group Claim Access Administrator The Users in this Permission group will be able to administer users' access to Claims and Cases within the group +Save Cancel Manage permissions for Spencer Wilson, Insurance Carrier, Self-Insured Employer, and/or Claim Administrator 🐣 Adjust the information below to add or remove permissions for the selected user, and click save to make any changes. Selected Items 6 Item Pool Designated Contact for Information Requests from DLI Group Administrator + Members with this permission can add and remove group members, change permissions to existing members, and change relationships among members if Members with this permission are contacted when DLI sends a request to their associated entity and receive a notification to respond to the request. applicable. Designated Contact for Penalties Service of Process Designee + The users in this Permission group will receive all communications related to Penalties for the Group Members with this permission are included in the list of serviceable participant **Î** to be served anytime a filing is added to a claim, case, dispute, or appeal re Claim Access Administrator to your group. + The Users in this Permission group will be able to administer users' access to Claims and Cases within the group 6 Save Cancel





Document Details Page

Document Details Page

 The Document Details page shows additional information about the document along with related links to associated transactions that can be viewed.

- To access the page from the Dashboard, click on the My Forms queue and click on the hyperlink under Form Type.
- The Related Links section is useful and shows any additional transactions associated to the document and can be viewed by clicking on the hyperlink.



\rightarrow	Demo

My Overview

1	1	0
On an Claims		New Documents
Open Claims	Upcoming Events	New Documents
View details associated to your claims in the My Queue portal.	View and edit the details of your events in the Events portal.	Review documents in the Notifications panel to ensure accuracy.

My Queues

/ly Dispu🌖 My F	My Forms					
Associated To	Associated ID	Last Updated	Status	Confirmation Nu	T	
ent	None	6/2/2020	Submitted	2048		
Request for Informa		5/28/2020	Submitted	2024		
Initiate Dispute		5/28/2020	Submitted	2023		
	Associated To	Associated To Associated ID enr None	Associated To Associated ID Last Updated ent None 6/2/2020 rmi None 5/28/2020	Associated To Associated ID Last Updated Status ent None 6/2/2020 Submitted rma None 5/28/2020 Submitted	Associated To Associated ID Last Updated Status Confirmation Nu enr None 6/2/2020 Submitted 2048 rmi None 5/28/2020 Submitted 2024	

Dashboard > Document: DO-03-5593-769 2 Document: DO-03-5593-769 **Document Details** nent details or the Case/O MN Department of Labor and Ind Vilorians' Compensation Division (851) 284-8032 or 1-800-342-5354 se contact the Department of Labor and lustry at (Support Phone Number) or (S cument Type lotion to Intervene lebform Action To Intervent eated Ry Spencer Wilson 6/2/2020 pdated By Spencer Wilson fated Dat 5/2/2020 Email address minukes@phail.com Telephone onfidentia **Related Links** DS-03-5028-391



Document Details Page

Document Details Page

 The Document Details page shows additional information about the document along with related links to associated transactions that can be viewed.

- To access the page from the Dashboard, click on the My Forms queue and click on the hyperlink under Form Type.
- The Related Links section is useful and shows any additional transactions associated to the document and can be viewed by clicking on the hyperlink.



My Overview Image: Description of the system Image: Desc

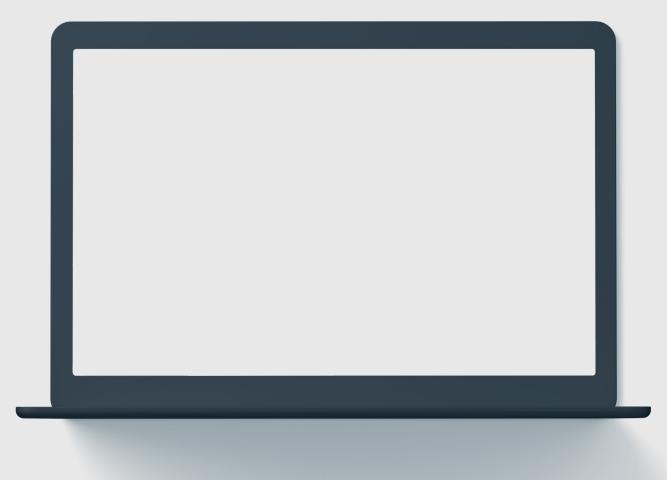
Demo

My Queues

Form Type	Associated To	Associated ID	Last Updated	Status	Confirmation Nu	T
Motion to Interv	/enc	None	6/2/2020	Submitted	2048	
Request for Info	erm:	None	5/28/2020	Submitted	2024	
Initiate Dispute		None	5/28/2020	Submitted	2023	

			🕀 🖲 💥 🖻 🛛 Document Details	
Workers' Compe	of Labor and industry nation Duson v 1.400-340-3034		 If document details or the Case/Cla document was uploaded should be please contact the Department of L Industry at [Support Phone Number Email Address]. 	updated, abor and
	MOTION TO INTE	EVINE .	Document Type	
Campus File No Employee IVO Databil of Injury	HBerla: CL-03-5011-797 EE-02-0167-610		Motion to Intervene	
Daves) of Hypy Shawn Soancer			Document Source	
vi. Navr Insurer, Ins	ue .		Webform	
1. The applic	ent is filing this Motion to Intervene in the following dispu	AND(X)	Description	
	Request dated: 5/28/2020 Ratis ction for Only Medical Benefits or Rehabilitation Benefits	abilitation Request dated: s dated	Motion To Intervene	
	ent, New Insurer (name of entity filing this Motion to Ima a employee and has a statutory right to imervene under		Created By	
3. Attached to behalf of th	this Motion to Intervene is an exhibit(a) terrizing the ch	arges for services provided or payments made to or on (2020 (date)). The claim to-date is \$100.00. Upon request of	Spencer Wilson	
documents	etion, records and reports as required by law.		Created Date	
	ation in this case may affect the ability of the applicant to is made to or on behalf of the employee as temized in th	o obtain payment from any source for the services provided he attached exhibit(s).	6/2/2020	
	ent's representative, who has authority to settle on behall at (702) 451-4944 (phone number) and minivies@pma			
6. Therefore,	the applicant requests it be allowed to intervene as a pa	rty in the above-captored proceeding and that payment for	Updated By	
	ovided or benefits paid be made, plus appropriate statut	by interest	Spencer Wilson	
Date signed erg costo	Signature of person filing motion Af Spear Billion			
	Excitationly Signat By Spencer Wilson On 6(3)/2020 at 13 46 AM C*		Updated Date	
	Name Spencer Wilson		6/2/2020	
	Naling address	Enal address minikas@pnal.com	Confidential	
		Talaphone (703) 451-0044	No	

Demo



In this demo, you will see how to...

• Filing a Form with an Affidavit of Service



Congratulations in completing Campus 101 for Rehab Providers!

