Trading Partner
Campus Answer Hour

July 22nd, 2020
• Program Update

• Training

• Demonstration and Questions
Program Update
Work Comp Campus will go live August 31st, 2020

Phase 1 – Planning
Phase 2 – Validate and design
Phase 3 – Implement
Phase 4 – Deployment preparation
Phase 5 – Go-live
Phase 6 – Post go-live
What’s left for the Program?

Now – June 2020

**Implementation phase:** Developing system and designing user interface.

Now – Summer 2020

**Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

Now – Summer 2020

**User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality.

Early 2020

**Stakeholder preparation:** Engaging stakeholders through targeted communications and training.

Summer 2020

**System go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.
• We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!

• We are in the process of end-to-end testing

• EDI Documentation – 7/23/2020

• Trading Partner Profile Updates

• Group Administrator Emails

• Training
Training Information
External user opportunities to learn how to use Work Comp Campus

- **External Work Comp Campus System Manual**
- **Classroom instructor-led training**
  - OR
  - **Webinar / virtual classroom**
- **Quick reference videos**

**WHAT ARE WE DOING TO PREPARE?**

- **Communicating Status Updates** | Ongoing
- **Identifying Trainers** | March-April
- **Planning/Scheduling Trainers** | April-May
- **Training-the-Trainer** | July
- **Training Begins** | July-August

*A multi-channel, blended-approach ensures we’re meeting users’ needs and reaching them where they are*
We’re committed to getting you ready to use the system

**Engagement**
- Newsletters & communications
- Speaking engagements
- Q & A sessions

**Testing**
- In-person user acceptance testing

**Training**
- Work Comp Campus System Manual
- Instructor-led training (classroom or virtual)
- Quick reference videos
# External Stakeholders

## Campus Training Schedule

### August 2020

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
</tr>
</tbody>
</table>

**Campus 101**

| 17     | 18      | 19        | 20       | 21     |

**Campus 201 Sessions**

**Role Based Sessions**

| 24     | 25      | 26        | 27       | 28     |

**Role Based Sessions**

[www.dli.mn.gov](http://www.dli.mn.gov)
• Training will be 100% virtual
• External Training will begin 8/10/2020
• Training will be recorded
• Registration information will be sent via email
• Campus 101 and Campus 201 – General Training for use
• Role based trainings will also be provided
• Feedback will be documented throughout the training sessions
Feedback loops are critical to the Program’s success.

Feedback collected in requirements gathering meetings, stakeholder showcase, and testing.

Product Owners analyze the impact and prioritize.

If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner.
• Registration and Sign In
• Group Management
• Profile Management
• Trading Partner Registration/Edits
• Trading Partner Metrics
• Webforms/eForms
Thank you!

Questions? Contact:
DLI.WCMP@state.mn.us