

Trading Partners Campus Answer Hour

May 13th, 2020

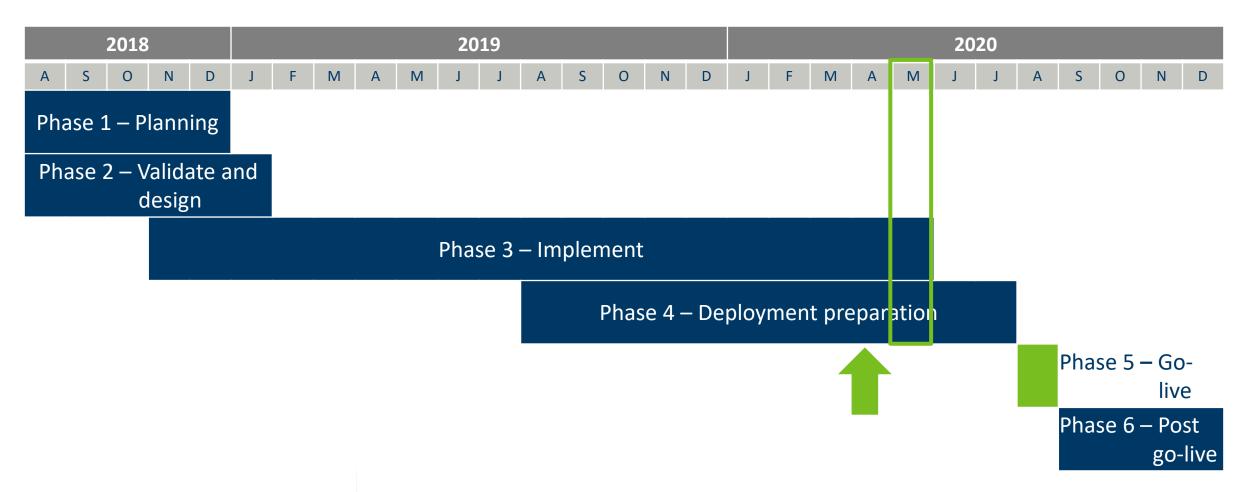
- Program Update
- Campus Feedback
- Go-live Preparation
- Campus Demo





Program Update

Work Comp Campus will go live August 31st, 2020





www.dli.mn.gov

What's left for the Program?

Now – June 2020

Implementation phase: Developing system and designing user interface.

Now – Summer 2020

Stakeholder partnerships: Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

Now – Summer 2020

User acceptance testing: Working with testing partners from representative stakeholder groups to confirm application functionality.

Early 2020

Stakeholder preparation: Engaging stakeholders through targeted communications and training.

Summer 2020

System go-live: Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.



www.dli.mn.gov

Frequently Asked Questions

- UI Transactions/Asbestos Claims
- XML Attachments
- AQ/AU Sequencing
- Collective Bargaining
- Updates to EDI Documentation



Program Updates

- We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!
- Legislative updates





Campus Feedback

Feedback loops are critical to the Program's success

Stakeholders

Feedback

Analysis & Prioritization

Decision Making

Action & Response



Feedback
collected in
requirements
gathering
meetings,
stakeholder
showcase, and
testing

Product Owners analyze the impact and prioritize

If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner





Preparation for Go-Live

We're committed to getting you ready to use the system



Testing

Training



Newsletters & communications



In-person user acceptance testing



Work Comp Campus
System Manual



Speaking engagements



Instructor-led training (classroom or virtual)



Q & A sessions



Quick reference videos



Work Comp Campus – External Training



External user opportunities to learn how to use Work Comp Campus



External Work Comp Campus System Manual



Classroom instructor-led training

OR



Webinar / virtual classroom



Quick reference videos



- Communicating Status Updates | Ongoing
- Identifying Trainers | March-April
- Planning/Scheduling Trainers | April-May
- Training-the-Trainer | July
- Training Begins | July-August

A multi-channel, blended-approach ensures we're meeting users' needs and reaching them where they are





Campus Demonstration

Thank you!

Questions? Contact:

DLI.WCMP@state.mn.us

