

MINNESOTA WORKERS' COMPENSATION MODERNIZATION PROGRAM

Modernizing Workers' Compensation for Minnesota

Campus Answer Hour – Legal Community July 28, 2020

Agenda

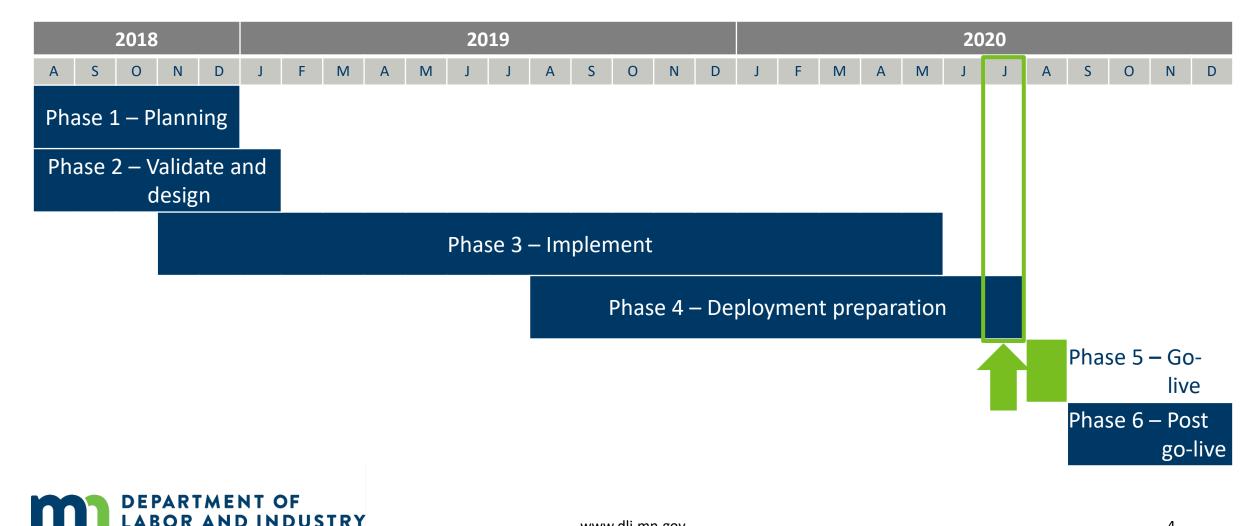
- Campus Program and Training Updates
- COVID-19 Information
- Genera Updates from DLI
 - COVID-19
 - Upcoming Presentations
- Q&A





Program and Training Update

Work Comp Campus will go live August 31st, 2020



What's left for the Program?

Now – June 2020

Now – Summer 2020

Now – Summer 2020

Early 2020

Summer 2020

Implementation phase: Developing system and designing user interface.

Stakeholder partnerships: Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

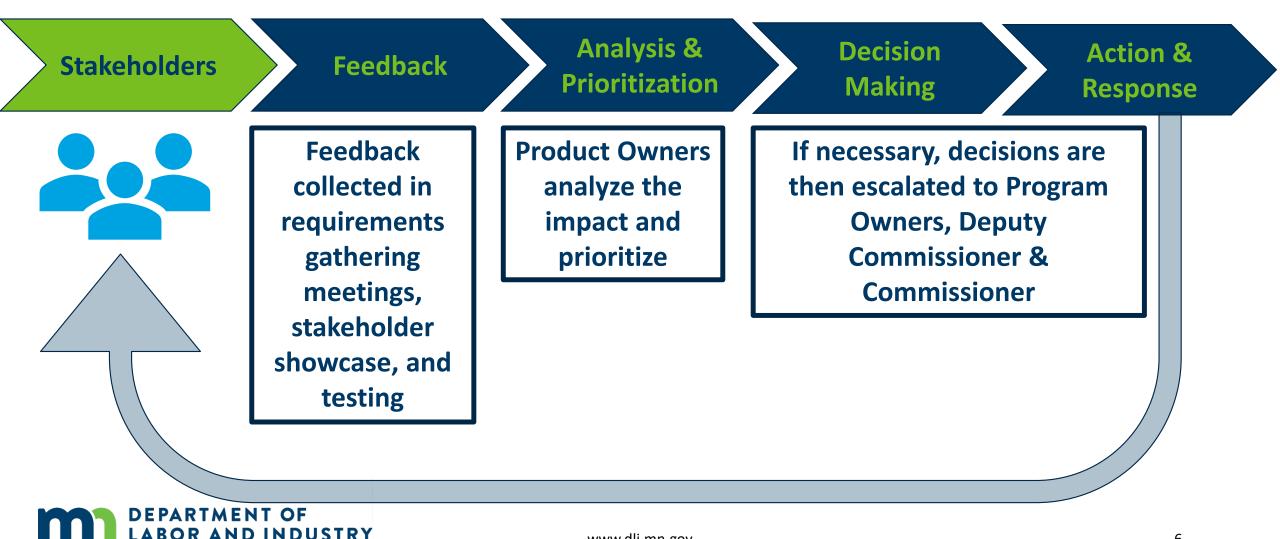
User acceptance testing: Working with testing partners from representative stakeholder groups to confirm application functionality.

Stakeholder preparation: Engaging stakeholders through targeted communications and training.

System go-live: Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.



Feedback loops are critical to the Program's success



Campus Training Information for External Stakeholders

External user opportunities to learn how to use Work Comp Campus External Work Comp Campus System Ē Manual Classroom instructor-led training OR Webinar / virtual classroom Quick reference videos

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OR AND INDUSTRY

Training Begins for External Stakeholders on August 10th

You will be receiving an e-mail to sign-up for trainings from the DLI team

Please plan ahead for your schedules for the weeks of August 10th through August 28th for training

Trainings for External Stakeholders

Campus 101 for Employees

Campus 101 for Law Firms

Campus 101 for Organizations

Campus 101 for Rehab Providers

Campus 201 for QRCs

Campus 201 for Insurers & TPAs

Dispute Resolution in Campus

Trading Partner Overview

External Stakeholders Campus Training Schedule

August 2020

Monda	ay	Tuesday	Wednesday	Thursday	Friday
3		4	5	6	7
10		11	12	13	14
			Campus 101		
17		18	19	20	21
			Campus 201 Sessions		
			Role Based Sessions		
24		25	26	27	28
			Role Based Sessions		

Week of August 10 th Training Sessions for All External Stakeholders				
Campus 101 for Law Firms 3 hours	Getting Started with Campus Group Management Claim Access Claim Overview Electronic Service Requests for Information			
Campus 101 for Employees 3 hours	Getting Started with Campus Claim Access Claim Overview Electronic Service Requests for Information			
Campus 101 for Organizations 3 hours	Getting Started with Campus Group Management Claim Access Claim Overview Electronic Service Requests for Information Elections			
Campus 101 for Rehab Providers 3 hours	Getting Started with Campus Rehab Provider Registration Group Management Electronic Service 9			

Campus 201 for QRCs 2 hours Pre-Requisite: Campus 101 for QRC	R-Form Submission Claim Access Claim Overview	
Campus 201 for Insurers 2 hours <i>Pre-Requisite:</i> <i>Campus 101 for Organizations</i>	Claim Reporting eForms Requests for Information Annual Claim Reimbursements Assessments	
Dispute Resolution in Campus 2 hours Pre-Requisite: ampus 101 for Workers, Campus 101 for Attorneys, Campus 101 for Organizations, or Campus 101 for QRCs	Disputes Claim Access Scheduling WCCA Cases	
Trading Partner Overview 2 hours <i>Pre-Requisite:</i> <i>Campus 101 for Organizations</i> <i>Campus 201 for Insurers & TPAs</i>	Campus 101 for Organizations Trading Partner Portal Requests for Information Claim Reporting eForms	10

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Training Recap

- Training will be 100% virtual
- External Training will begin 8/10/2020
- Registration information will be sent via email
- Campus 101 and Campus 201 General Training for use
- Role based trainings will also be provided
- Feedback will be documented throughout the training sessions





General Updates from DLI

Updates re: COVID-19

• Special COVID-19 edition of COMPACT

• Topics include Presumption Law, general info/FAQs re: work comp, OSHA guidance, statistics, etc.

• Weekly webinars re: Workers Rights

- July 29 3:45 to 4:30 p.m.
- Reps from DLI, DEED, MDH and other state agencies
- COVID video re: general info, rights and contacts



Upcoming Presentations

Conferences and seminars

- Completed July 24 Testing Event
- July 30 MN Association for Justice
 - Follow up from Judge Starr's July 16 presentation
- August 26-27 Workers' Compensation Institute
- 2020 MN Workers' Compensation Symposium CANCELED



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Questions?

Thank you!

Questions? Contact: DLI.WCMP@state.mn.us

