• Program Update

• Training

• Demonstration and Questions
Work Comp Campus will go live August 31st, 2020

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Phase 1 – Planning
Phase 2 – Validate and design
Phase 3 – Implement
Phase 4 – Deployment preparation
Phase 5 – Go-live
Phase 6 – Post go-live

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What’s left for the Program?

**Implementation phase**: Developing system and designing user interface.

**Stakeholder partnerships**: Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

**User acceptance testing**: Working with testing partners from representative stakeholder groups to confirm application functionality.

**Stakeholder preparation**: Engaging stakeholders through targeted communications and training.

**System go-live**: Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.
• We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!

• We are in the process of end-to-end testing

• EDI Documentation – 7/23/2020

• Group Administrator Emails

• Training
Training Information
External user opportunities to learn how to use Work Comp Campus

- External Work Comp Campus System Manual
- Classroom instructor-led training
  - OR
  - Webinar / virtual classroom
- Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- Communicating Status Updates | Ongoing
- Identifying Trainers | March-April
- Planning/Scheduling Trainers | April-May
- Training-the-Trainer | July
- Training Begins | July-August

A multi-channel, blended-approach ensures we’re meeting users’ needs and reaching them where they are.
We’re committed to getting you ready to use the system

**Engagement**
- Newsletters & communications
- Speaking engagements
- Q & A sessions

**Testing**
- In-person user acceptance testing

**Training**
- Work Comp Campus System Manual
- Instructor-led training (classroom or virtual)
- Quick reference videos
# External Stakeholders

## Campus Training Schedule

### August 2020

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- **Campus 101 Sessions**
- **Role Based Sessions**

[www.dli.mn.gov](http://www.dli.mn.gov)
Training

- Training will be 100% virtual
- External Training will begin 8/10/2020
- Training will be recorded
- Registration information will be sent via email
- Campus 101 and Campus 201 – General Training for use
- Role based trainings will also be provided
- Feedback will be documented throughout the training sessions
Feedback loops are critical to the Program’s success

Feedback collected in requirements gathering meetings, stakeholder showcase, and testing

Product Owners analyze the impact and prioritize

If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner
Demo Topics

• Registration and Sign In
• Group Management
• Profile Management
• Claims and Documents
• Webforms
• Requests for Information
• Penalties/Penalty Objections
Thank you!

Questions? Contact:
DLI.WCMP@state.mn.us