• Program Update
• Campus Feedback
• Frequently Asked Questions
• Go-live Preparation and Next Steps
Program Update
Work Comp Campus will go live August 31st, 2020

<table>
<thead>
<tr>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASO</td>
<td>N</td>
<td>D</td>
</tr>
<tr>
<td>J</td>
<td>F</td>
<td>M</td>
</tr>
<tr>
<td>A</td>
<td>M</td>
<td>J</td>
</tr>
<tr>
<td>J</td>
<td>A</td>
<td>S</td>
</tr>
<tr>
<td>O</td>
<td>N</td>
<td>D</td>
</tr>
<tr>
<td>J</td>
<td>F</td>
<td>M</td>
</tr>
<tr>
<td>A</td>
<td>M</td>
<td>J</td>
</tr>
<tr>
<td>J</td>
<td>J</td>
<td>A</td>
</tr>
<tr>
<td>S</td>
<td>O</td>
<td>N</td>
</tr>
<tr>
<td>D</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Phase 1 – Planning**
- **Phase 2 – Validate and design**
- **Phase 3 – Implement**
- **Phase 4 – Deployment preparation**
- **Phase 5 – Go-live**
- **Phase 6 – Post go-live**

www.dli.mn.gov
What’s left for the Program?

**Implementation phase:** Developing system and designing user interface.

**Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

**User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality.

**Stakeholder preparation:** Engaging stakeholders through targeted communications and training.

**System go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.
Program Updates

• We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!

• We are nearing the end of development!

• Stakeholder testing event
Campus Feedback
Feedback loops are critical to the Program’s success

- **Stakeholders**: Feedback collected in requirements gathering meetings, stakeholder showcase, and testing
- **Feedback**: Product Owners analyze the impact and prioritize
- **Analysis & Prioritization**: If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner

www.dli.mn.gov
Frequently Asked Questions

• Webforms
• Campus Access
• Requests for Information and Penalties
• Insurer Reports
• EDI Documentation
• XML Attachments and URs
• Training
Preparation for Go-Live
We’re committed to getting you ready to use the system

Engagement
- Newsletters & communications
- Speaking engagements
- Q & A sessions

Testing
- In-person user acceptance testing

Training
- Work Comp Campus System Manual
- Instructor-led training (classroom or virtual)
- Quick reference videos
Work Comp Campus – External Training

External user opportunities to learn how to use Work Comp Campus

- External Work Comp Campus System Manual
- Classroom instructor-led training OR Webinar / virtual classroom
- Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- Communicating Status Updates | Ongoing
- Identifying Trainers | March-April
- Planning/Scheduling Trainers | April-May
- Training-the-Trainer | July
- Training Begins | July-August

A multi-channel, blended-approach ensures we’re meeting users’ needs and reaching them where they are.

www.dli.mn.gov
Thank you!

Questions? Contact:
DLI.WCMP@state.mn.us