• Program Update
• Campus Feedback
• Go-live Preparation
• Campus Demo
Program Update
Work Comp Campus will go live August 31st, 2020

Phase 1 – Planning

Phase 2 – Validate and design

Phase 3 – Implement

Phase 4 – Deployment preparation

Phase 5 – Go-live

Phase 6 – Post go-live
What’s left for the Program?

**Implementation phase:** Developing system and designing user interface.

**Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

**User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality.

**Stakeholder preparation:** Engaging stakeholders through targeted communications and training.

**System go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.
Frequently Asked Questions

- UI Transactions/Asbestos Claims
- Withheld Attorney Fees
- Webforms
Program Updates

• We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!

• Legislative updates
Feedback loops are critical to the Program’s success

- **Stakeholders**
  - Feedback collected in requirements gathering meetings, stakeholder showcase, and testing

- **Feedback**
  - Product Owners analyze the impact and prioritize

- **Analysis & Prioritization**
  - If necessary, decisions are then escalated to Program Owners, Deputy Commissioner & Commissioner

- **Decision Making**

- **Action & Response**
Preparation for Go-Live
Engagement

- Newsletters & communications
- Speaking engagements
- Q & A sessions

Testing

- In-person user acceptance testing

Training

- Work Comp Campus System Manual
- Instructor-led training (classroom or virtual)
- Quick reference videos

We’re committed to getting you ready to use the system
Work Comp Campus – External Training

External user opportunities to learn how to use Work Comp Campus

- External Work Comp Campus System Manual
- Classroom instructor-led training OR Webinar / virtual classroom
- Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- Communicating Status Updates | Ongoing
- Identifying Trainers | March-April
- Planning/Scheduling Trainers | April-May
- Training-the-Trainer | July
- Training Begins | July-August

A multi-channel, blended-approach ensures we’re meeting users’ needs and reaching them where they are.

www.dli.mn.gov
Campus Demonstration
Thank you!

Questions? Contact:
DLI.WCMP@state.mn.us