

Minnesota P.I.P.E.L.I.N.E. Project

Private Investment, Public Education, Labor & Industry Experience

Welcome!

Healthcare Services

Industry Council

Introductions

- Name
- Organization
- Favorite Winter Activity

Agenda

- ❑ MN PIPELINE Project Status
- ❑ Update on competency work for selected healthcare services occupations
- ❑ Recommendations on implementing dual-training on 4 identified occupations
- ❑ Recommendation on MN PIPELINE Project next steps and projects to support dual-training in healthcare services in Minnesota
- ❑ Closing and Thank You



MN PIPELINE Project Status Objectives

- Develop and enhance MN PIPELINE Project skilled workforce
- Catalyst to further the dual-training system
- Voluntary participation from industry leaders

MN PIPELINE Project Status

Goals

- Select 3 occupations per industry
- Develop or document competency standards for each identified occupation with industry experts
- Identification of models to deliver dual-training
- Engagement of industry sectors
- Report on MN PIPELINE Project : findings, progress, success, and recommendations

MN PIPELINE Project Status



Milestones	Understanding the Requirements of the Industry	Gathering Information and Decision Making	Recommendations and Next Steps for the MN PIPELINE Project	Submit Legislative Report
Timeline	August 15, 2014	October 1, 2014	November 7, 2014	January 15, 2015
Deliverables	<ul style="list-style-type: none"> • Convened Industry Council. • Reviewed project objectives & timeline. • Identified the occupational gaps in the Industry and explored the required abilities, knowledge & technical skills. 	<ul style="list-style-type: none"> • Select 3 occupations by industry council. • Identify experts or resources to develop or validate competences in each selected occupation. • Discussion on Dual-Training in Minnesota. 	<ul style="list-style-type: none"> • Explore specific delivery models for dual-training system. • Recommendations on implementing dual-training for industry and each occupation. • Identify next steps for MN PIPELINE Project and dual-training in Minnesota 	<ul style="list-style-type: none"> • Report on MN PIPELINE Project : findings, progress, success, and recommendations • Appendix of report <ul style="list-style-type: none"> • Other areas discussed <ul style="list-style-type: none"> • Nursing initiatives • Funding • Licensure
Communications	Session summary	Session summary	Session summary & Draft Report	Report

Occupational Competencies for Selected Healthcare Services Occupations

- Health Support Specialist** – Apprenticeship standard in place. MN PIPELINE Project HSS Registered Apprenticeship Advisory Council will review and make modifications to program.
- Health Information Technician** – Competency work group if being formed.
- Psychiatric Technicians/Mental Health Technician** – Competency work group is being formed. HealthForce MN is leading similar work in this area.
- Medical Scribe** – Special work group is being formed to define scope of this emerging profession.

Example: Health Support Specialist

Pre- Employment (early exposure, career exploration and readiness)	Hiring	Structured OJT	Uniform Related Instruction	Dual-Training Infrastructure
Requirements include: 1) Nursing Assistant is pre-requisite, 2) 18 years of age, and 3) high school diploma or GED equivalent, 4) Employer support/selection	All team members are informed that in the future, HSS will be the position the organization will be employing/hiring: there are ~ 10 employers	A total of 2,500 hours of OJT is required. 500 hours can be grandfathered based on past experience.	LeadingAge Minnesota developed HSS curriculum and work processes using a HealthForce MN innovation grant which paired industry leaders and MNSCU curriculum experts	DOLI Registered Apprenticeship program
Career exposure and promotion is a future growth area	As the program launches today, it is the incumbent workforce that we are promoting and selected for the HSS training	There are seven areas of focus that have work processes which parallel the seven college courses	LeadingAge Minnesota selected a consortium of four colleges and authorizes them to teach the courses: Ridgewater, Century, Hennepin Tech, and South Central	Health Support Specialist Registered Apprenticeship Advisory Council oversees the work of the program
	Going forward, organizations will post and hire for HSS jobs – using NAR as a pre-requisite and training new team members in HSS on-the-job	Each organization has at least one point person that serves as a Coach/Coordinator; they approve hours in the online student tracking system at www.healthsupportspecialist.org	145 hours of classroom experience through 7 courses (9 college credits)	

Recommendations on Implementing Dual-training

Recommendations on Next Steps and/or Projects

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