

Homeowner's Guide

FILE
COPY



TWO YEAR
LIMITED
WARRANTY


FLEETWOOD
H O M E S

2002 JAN -7 PM 2:18
DEPT. OF ADMIN.
LOG CODES & STDS. DIV.

IMPORTANT

***Please Fill Out And Return This
Postage-Paid Homeowner's
Registration Card***

Fill out and mail this card to register your new home with Fleetwood's Customer Satisfaction Department.

What you need to do:

1. Type or clearly print the information required on the card.
2. Remove the card, seal and mail it. No postage is required.

Please fill out and mail the homeowner registration card as soon as possible after you take possession of your home.

| Retailer Address and Phone # | Manufacturing Center Address and Phone # |
|------------------------------|---|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

IMPORTANT
Affix Label
Here
Or Hand Print

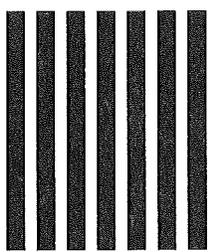
_____ Model Series Name / Model # _____ Serial # _____ Ship Date



NEW HOME REGISTRATION INFORMATION



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 959 RIVERSIDE CA

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN HOUSING GROUP CUSTOMER SATISFACTION DEPT
FLEETWOOD ENTERPRISES INC
P O BOX 7638
RIVERSIDE CA 92513-9985



SEAL HERE
NO STAPLES

IMPORTANT
Affix Label
or Hand Print
Clearly and Neatly

Plant Name and # _____ Ship Date _____
 Manufacturer Information _____
 Brand Name _____ Model # _____ Serial # _____ Retailer # _____

DELIVERY DATE M: _____ D: _____ YR: _____ **IMPORTANT**

HOMEOWNER REGISTRATION
 Homeowner _____ Fleetwood Retailer _____

Last Name _____ First _____
 Company Name _____
 Park Name & Space # (if applicable) _____ Salesperson Name _____
 Salesperson Social Security # _____
 Mailing Address _____
 Address _____
 City _____ State _____ Zip _____
 Home Phone _____
 City _____ State _____ Zip _____
 () _____
 Work/Other Residence _____
 Phone _____
 Home Financed By _____
 Paid Cash

Please tell us about you and your family.

- What is the age of the head of your household?
 (check one, please)
 1 Under 25
 2 25-34
 3 35-44
 4 45-54
 5 55-65
 6 Over 65
- Including yourself, how many people live in your home? _____
- Which of the following categories include your family's total annual income?
 1 Under \$10,000
 2 \$10,000-19,999
 3 \$20,000-29,999
 4 \$30,000-39,999
 5 \$40,000-49,999
 6 \$50,000 - Over
- Where is your Fleetwood home located?
 1 Park
 2 Sub-division
 3 Private land
 4 Other
- Where did you live before purchasing your new home?
 1 Apartment
 2 Rented manufactured home
 3 Rented conventional home
 4 Owned manufactured home
 5 Owned conventional home
 6 Lived with parents or relative
 7 Other _____

Please fold with the address on the outside, seal (no staples) and drop in mail. Postage is already paid.

Please remove this stub before mailing.

CONGRATULATIONS. WELCOME TO THE FLEETWOOD FAMILY.

Dear Fleetwood Homeowner:

Congratulations on your new home! We are delighted that you have chosen a Fleetwood home as your new residence. As one of the nation's largest producers of quality homes, with over 1,000,000 homes produced to date, we are dedicated to providing you with a home that will become a special place to build years of treasured memories for you and your family. We wish you many happy years of enjoyment as a homeowner.

The enclosed manual is for your use in becoming familiar with your new home and its components. Please look it over carefully. We hope it will be useful and provide helpful tips as you begin to settle in.

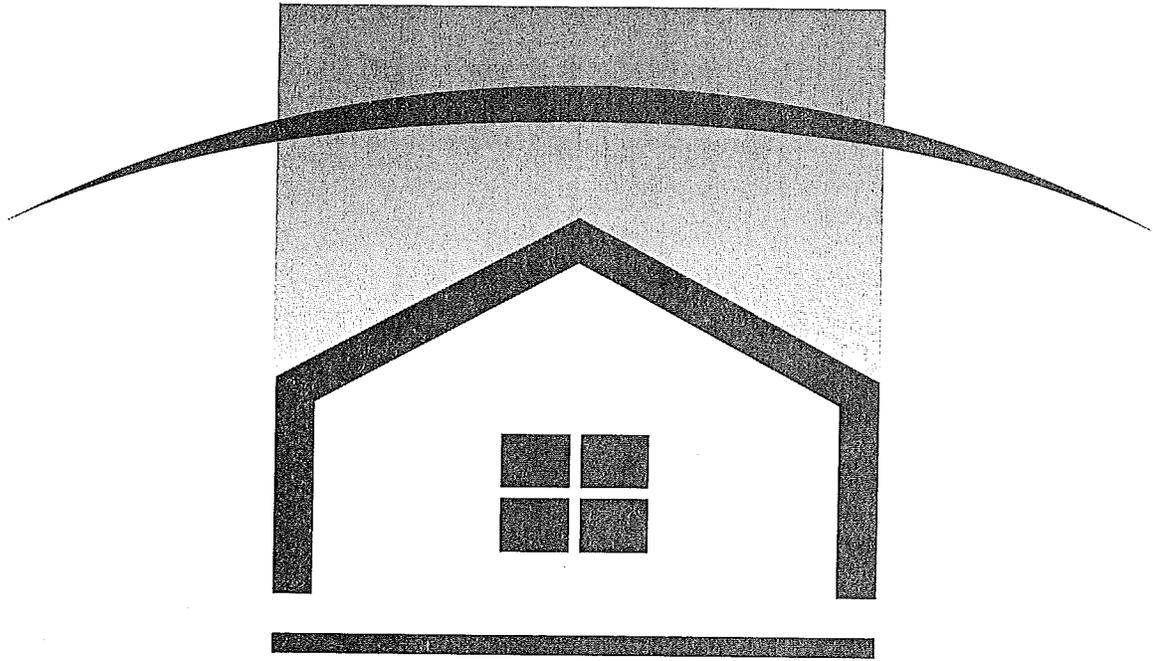
Sincerely,



FLEETWOOD ENTERPRISES, INC.

P.S. Be sure to let us know the address where your new home is/will be located and the phone number. We will stay in touch with you to assure that you continue to be a satisfied Fleetwood customer. Just fill out and mail the Homeowner's Registration Card at the front of this Guide as soon as possible after you take possession of your new home.





TWO *year* **YEAR**
LIMITED
WARRANTY

TABLE OF CONTENTS

| | |
|--|----|
| HOMEOWNER SATISFACTION - OUR GOAL | 1 |
| HOW TO OBTAIN WARRANTY SERVICE | 1 |
| HOMEOWNER'S OBLIGATIONS | 3 |
| RETAILER'S OBLIGATIONS | 3 |
| FLEETWOOD'S OBLIGATIONS..... | 3 |
| FLEETWOOD'S TWO YEAR LIMITED WARRANTY..... | 4 |
| GENERAL COVERAGE..... | 4 |
| COMMERCIAL COVERAGE | 4 |
| GENERAL REMARKS..... | 4 |
| THIS WARRANTY DOES NOT COVER..... | 5 |
| ABOUT YOUR HOME | 8 |
| Electrical System..... | 8 |
| Appliances | 9 |
| Plumbing..... | 9 |
| Home Safety | 9 |
| Your Home's Site..... | 10 |
| Lifestyle Tips..... | 13 |
| Household Tips | 13 |
| Extended Vacation Tips..... | 13 |
| Winterizing Tips | 13 |
| Desert Tips..... | 14 |
| CARING FOR YOUR HOME..... | 15 |
| Exterior Maintenance..... | 15 |
| Frame | 15 |
| Underside of the Home..... | 15 |
| Finished Wood Walls..... | 15 |
| Finished Metal Walls & Vinyl Siding..... | 15 |
| Caulking & Sealants | 15 |
| Locksets & Latches | 16 |
| Windows..... | 16 |
| Roofs..... | 16 |
| Interior Maintenance | 17 |
| Floor Coverings..... | 17 |
| Condensation | 17 |
| Ventilation | 19 |
| Kerosene Heater Usage | 19 |
| Appliances | 20 |



TABLE OF CONTENTS

(CONT.)

| | |
|--|-----------|
| Plumbing Fixtures | 21 |
| Heating & Air Circulation System..... | 21 |
| Fuel Oil Furnace System..... | 21 |
| Gas (LP or Natural) Furnace System..... | 22 |
| Electrical Heating System | 22 |
| Insurance | 22 |
| TROUBLESHOOTING | 23 |
| Electrical Troubleshooting..... | 23 |
| Plumbing System Troubleshooting | 26 |
| Heating/Air Conditioning Troubleshooting | 26 |
| Structural Troubleshooting..... | 26 |
| Roof Noise..... | 26 |
| THINGS YOU SHOULD KNOW | 27 |
| Formaldehyde Emission | 27 |
| Manufactured Housing Standards Act..... | 28 |
| STATE ADMINISTRATIVE AGENCIES | 29 |
| YOUR HOME'S MAINTENANCE | 30 |
| Calendar and Record | 30 |
| Home Maintenance Record | 31 |
| HOMEOWNER CHECKLIST..... | 33 |



HOMEOWNER SATISFACTION —OUR GOAL

How To OBTAIN WARRANTY SERVICE

You invested in a Fleetwood home and we want you to be delighted with it. No doubt, your home means a lot to you. That's why we ask you to take the time to read this guide. Along with this warranty, we hope to offer true pride of ownership.

Thank you for investing your hopes and dreams with us. May your Fleetwood home bring you great satisfaction as the years go by.

Rest assured, our quality assurance staff at the Manufacturing Center has gone through your home thoroughly. However, during transportation and set-up, certain changes may occur that require a little fine-tuning, such as adjustment of doors and windows. Your Fleetwood Retailer has tested all systems (whenever possible), made minor adjustments and prepared your home for occupancy.

Even with all that, in some cases, your home may require a bit more service for things that went undetected during the installation that only you will come to find as you begin living in your new home. In most cases, the service you need will be minor. Fleetwood suggests that you live in your home for 25-30 days and during that time, make a list of all items needing warranty repair. For your convenience, a checklist has been provided on page 33 of this guide. You'll get warranty service as fast as possible. We understand your time is valuable and we want to inconvenience you as little as possible. Of course, if you have a serious problem needing immediate attention, call right away.

Here's how to request service:

- ▼ Complete the homeowner checklist at the back of this guide within 30 days of moving into your new home.
- ▼ Contact your Fleetwood Retailer who is responsible for installing and coordinating service for your home. They will review the homeowner checklist with you. You'll find their name, address and telephone number on the inside front cover of this guide. If you prefer, mail the homeowner checklist to your Retailer. If the service department at the Retailer does not help, please contact the owner of the Retailership.
- ▼ If there is any occasion when you are not satisfied with a Retailer's performance, please contact your Fleetwood Manufacturing Center. Their address and phone number is also on the inside cover of this manual. Here is the appropriate order to follow:

First, contact the Fleetwood service department, they will assist you with your problem. If the service department is unable to help you resolve the problem with your home, then contact the General Manager of the Manufacturing Center.



**HOW TO
OBTAIN
WARRANTY
SERVICE
(CONT.)**

- ▼ If your service problem has not been resolved by either the Fleetwood Retailer or the Manufacturing Center and you believe the problem is covered under the warranty, please contact:

Fleetwood Enterprises, Inc.
ATTN.: HG - Customer Satisfaction Department
3125 Myers Street
Riverside, CA 92503-5527
Or, call toll-free (800) 688-1745
between the hours of 7 a.m. - 4 p.m., PST.

- ▼ If you disagree with Fleetwood's performance or decision, you may have some recourse for code related problems. You can contact your State Administrative Agency. You will find a list of addresses and phone numbers in the section, "Things You Should Know..." at the back of this guide (page 29).

Fleetwood wants you to be treated fairly. We encourage you to use this process.

There is important information which you will need every time you call your Fleetwood Retailer or the Fleetwood Manufacturing Center service department. That information is on your data plate which is located in one of two places in your new home: either on the master bedroom closet wall or in the kitchen, inside the cabinet door under the sink. This data plate has your home's model and serial numbers. It also includes appliance manufacturers and model numbers, the Manufacturing Center's name and location. The data plate also includes thermal zone, wind zone and roof design loads for the home. The serial number of your home can also be found on the inside front cover of this guide.

Before you make the call, please have your home's serial number available, so we can better serve you.



HOMEOWNER'S OBLIGATIONS

As the homeowner, you are responsible for normal maintenance and upkeep of your home. You can find a handy list of maintenance items on page 30 of this guide.

RETAILER'S OBLIGATIONS

Your Fleetwood Retailer is responsible for the following:

- ▼ Arranging delivery of the home to your chosen site.
- ▼ Installing or arranging for proper installation of the home.
- ▼ Inspecting and testing your home before you occupy it.
- ▼ Making minor adjustments to your home, if necessary, such as operation of doors, locks, and windows, etc.

FLEETWOOD'S OBLIGATIONS

Fleetwood is obligated to repair or replace any parts necessary to correct defects in materials and/or workmanship as outlined in this warranty, *at no charge to you.*

We want you to be satisfied with your home. If your Fleetwood Retailer is unable to resolve a problem with the home during the warranty period, please call us. We will help to repair or replace any parts necessary to correct warranted defects in materials and/or workmanship in the home that you notify us about.



FLEETWOOD TWO YEAR LIMITED WARRANTY

GENERAL COVERAGE

Your new home, including the steel structure beneath the floor of the home, plumbing, heating, electrical systems, appliances, and all equipment installed by the Fleetwood Manufacturing Center, is warranted, under normal use, to be free from defects in materials and/or workmanship for two years.

This warranty begins on the date of the original retail delivery. Your warranty covers your home for two years from the original retail delivery. The warranty is transferable if you sell the home.

COMMERCIAL COVERAGE

If the home is used as a rental unit, commercial or office unit, the warranty begins on the first date of such use. If the home is used as a rental, commercial or office unit, your warranty coverage is ninety (90) days from the first date of such use. The two year warranty does not apply.

For rental, commercial or office use, this warranty applies only while the home is located at the original site.

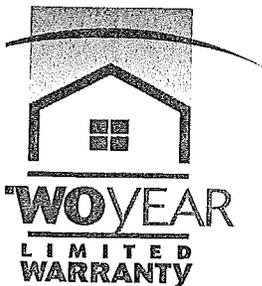
GENERAL REMARKS

The Fleetwood Warranty covers only those defects which become evident within the applicable warranty period and where written notice is provided to the Retailer or the Fleetwood Manufacturing Center. This notice can not be later than fifteen (15) days after the expiration of such warranty period.

All repairs/replacements made under this warranty are free of charge. The replaced or repaired parts/components are covered only until this warranty expires. All parts/components replaced under the warranty are the property of Fleetwood. Fleetwood will make the final decision whether to repair or replace parts/components.

Fleetwood Retailers may offer an extended service contract for purchase. Such a contract would cover your home for a period after the Fleetwood Two Year Limited Warranty ends. See your Fleetwood Retailer for details.

If your home was purchased through a program sponsored by the Federal Emergency Management Act (FEMA), this warranty may not apply. Contact your Fleetwood Retailer, State Agency or Fleetwood Manufacturing Center for details.



THIS WARRANTY DOES NOT COVER:

- ▼ Defects or problems caused by or related to:
 - A. Improper installation, leveling or re-leveling of the home or installation of skirting or other accessories provided by your Retailer. (Please refer to Retailer obligations on page 3 of this guide.)
 - B. Problems resulting from settling of the home or shifting soil conditions (such as: glass/mirror cracking or breakage, door adjustments, minor drywall and ceiling cracks).
 - C. Abuse, misuse, negligence or accidental damage, damage due to theft, vandalism, natural disasters or acts of God.
 - D. Alteration or modification of the home.
 - E. The use of a kerosene heater or other type of fuel-burning portable heater in the home.
 - F. Normal deterioration due to wear or exposure. Please see page 15 for maintenance requirements.
 - G. Problems resulting from using the home as a support structure for objects attached to it such as awnings, carports, garages etc.
 - H. Problems resulting from moving and reinstalling the home.*
 - I. Problems caused by lack of maintenance.
 - J. Problems resulting from condensation.
 - K. The following items are considered part of homeowner maintenance and are not covered after the first year of the warranty period:
 - Carpet wear in high traffic areas
 - Caulking on the interior and exterior of the home
 - Minor drywall or ceiling cracks
- ▼ Problems resulting from failure to comply with instructions contained in the Homeowner's Guide and/or the Fleetwood Home Installation Manual.
- ▼ Appliances or accessories provided or installed by a Retailer or a third party.



* SOME STATES MAY NOT PERMIT SUCH A LIMITATION DURING THE FIRST YEAR OF THE WARRANTY, SO THIS MAY NOT APPLY TO YOU.

**THIS
WARRANTY
DOES NOT
COVER:
(CONT.)**

- ▼ Damage to your home is not covered unless it is caused by the failure of an item covered by this warranty. The following items are not considered manufacturing defects in materials and/or workmanship and are not covered by this warranty.
 - A. Broken, chipped or scratched glass or mirrors, or electrical cover plates.
 - B. Scratches, dents, gouges or scuffs in vinyl floor coverings, walls, doors, cabinets, moldings, countertops, appliances, or plumbing fixtures, including toilet seats.
 - C. Stains, cuts and/or tears in and on carpets, floor coverings, window treatments.
 - D. Damaged or stained hardware (towel bar, door pulls, knobs, etc.), shower doors, exterior siding, trim or shutters.
 - E. Torn or damaged window screens or shower curtains.
 - F. Cracking or shrinking of fixture, tile or trim caulking.
 - G. Minor drywall and ceiling cracks.
 - H. Broken, loose or missing trim.

Should any of the above items be present at the time of first occupancy, however, they will be repaired or replaced provided you give timely notice of the problem. Items present at first occupancy must be reported to your Retailer or Fleetwood Manufacturing Center within 45 days of retail delivery date. A checklist on page 33 has been provided for your use.

- ▼ Bedding, draperies, furniture, tires, wheels, axles or brakes.
- ▼ Any home registered or located outside the 50 United States.
- ▼ YOUR LOSS OF TIME OR INCONVENIENCE, COMMERCIAL LOSS, BEING DISPLACED OR UNABLE TO USE YOUR HOME, INCIDENTAL CHARGES SUCH AS TELEPHONE CALLS, HOTEL BILLS OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.



THE REMEDIES PROVIDED IN THIS WARRANTY ARE THE SOLE REMEDIES PROVIDED BY FLEETWOOD.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THE ITEMS OR COMPONENTS COVERED BY THE EXPRESS WARRANTY IS LIMITED IN DURATION TO THE PERIOD OF THE EXPRESS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

FLEETWOOD IS NOT RESPONSIBLE FOR ANY UNDERTAKING, REPRESENTATION OR WARRANTY MADE BY A RETAILER OR OTHER PERSON BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY.



ABOUT YOUR HOME...

GENERAL INFORMATION

Your Fleetwood manufactured home is similar in most aspects to a site-built home. The wiring, plumbing, and appliance fixtures meet national building standards and codes.

This section of the Homeowner's Guide offers you general information about your home's systems, some safety and security measures to take, and some helpful lifestyle tips that will help to prolong the life of your home.

It's worth your while to read the rest of your Homeowner's Guide. If you're a first-time Homeowner, you'll find this information especially useful. If you've owned a home before, we recommend reviewing the sections that follow, because every home is somewhat unique.

As an added service, we offer a floor plan layout of your home at minimal cost. These are non-proprietary system drawings. For more information on obtaining the diagrams for your home, write to:

Fleetwood Enterprises, Inc.
3125 Myers Street
P.O. Box 7638
Riverside, CA 92513-7638
ATTN.: Customer Satisfaction Dept.
RE: Floor Plan Layout—HG

Be sure to include your home's model and serial numbers.

ELECTRICAL SYSTEM

- ▼ Light fixtures, outlets and wiring in your home meet established standards for home electrical service. Your electrical system is grounded and protected by circuit breakers located in the electrical service panel box.
- ▼ Branch circuits in the panel are usually grouped for convenience and they are labeled for easy identification.
- ▼ Two or more 20-ampere, 120-volt circuits are provided for the kitchen and dining areas. Other outlets throughout the home are on 15-ampere circuits.
- ▼ Bathroom, some kitchen and any manufacturer-installed outdoor outlets are protected by Ground Fault Circuit Interrupter (GFCI) outlets. One exception is the receptacle outlet located on the underside of the house within 2 feet of the water supply inlet. This receptacle is for an electric heat tape. Please refer to page 15 of this Guide for details.
- ▼ Do not connect any equipment or tools to the receptacle on the underside of the home.



ELECTRICAL SYSTEM (CONT.)

- ▼ Do not connect electrical appliances needing a constant source of power, such as refrigerators or freezers into the GFCI. The GFCI may "trip" on occasion as a safety precaution. Again, items needing a constant flow of electricity should not be plugged into this outlet or any GFCI outlet.
- ▼ If heating or other appliances in your home require 240-volt circuits, these circuits will have separate breakers and are clearly identified.
- ▼ If circuit overloads or shorts occur, the breaker will "trip," and the circuit will be disconnected. After the fault is corrected, restore power to the circuit by resetting the breaker.

See the Troubleshooting section of this Homeowner's Guide for more information, beginning on page 23.

APPLIANCES

Operating instructions for your appliances have been provided with your home.

PLUMBING

Your plumbing system and all fixtures are similar to those found in site-built homes. **Maintenance materials or parts are usually available at most hardware building supply, home supply stores or from your Fleetwood Retailer.**

HOME SAFETY

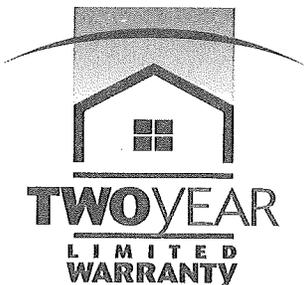
Apart from the standard materials and construction techniques that make your home safe, several safety devices and features were included in the design of your home.

Smoke Detector — Depending on your home's floor plan, one or more smoke detectors are located on a wall near the bedrooms next to the ceiling.

These smoke detectors operate as part of the electrical system and in the case of a power failure are equipped with a battery backup power source. The batteries installed in these detectors are good for approximately one year of normal use.

The manufacturer of the smoke detectors recommends frequent testing of these devices.

Instructions for operating and testing the smoke detectors are located in the Owner's Information Envelope. You should locate and become familiar with these instructions. If you need help in finding or operating the smoke detectors, contact your Fleetwood Retailer.



HOME SAFETY (CONT.)

Emergency Exits — At least two exterior doors and at least one window in each bedroom have been designed for use as emergency exits. Learn the location of all these doors and windows and how to operate them.

DO NOT BLOCK THESE EXITS WITH FURNITURE OR STORED MATERIALS

As part of your home emergency planning, develop and practice emergency procedures with your family. Review an emergency exit plan, and teach each member of your family the best and quickest route of escape.

System Design & Components — The electrical, plumbing, heating, structural and transportation systems in your home were designed and installed to comply with Federal safety performance standards.

If these systems ever require service or modification, always consider how the modification or service will affect the system or other related systems.

Replacement components should always be rated equal or better than the original, and must be compatible with other system components. Before work begins, we strongly recommend purchasing the technical diagrams specifically for your home.

Wind Safety — The Fleetwood Home Installation Manual contains detailed instructions on how to tie down your home. If your home is not properly tied down, it may slide or be upset during high winds. If you have questions about your home's tie down system, contact your Fleetwood Retailer for details on tying down your home.

YOUR HOME'S SITE

After your home is properly installed on the site, you should do periodic inspections or maintenance on the site and the home installation itself. Here are some things you should consider:

Skirting — Your home may have been installed with optional skirting that encloses the space beneath the home. This skirting must be **vented** to allow the escape of moisture from the ground. If the vents are not provided or are blocked, moisture will build up under your home and, over time, cause damage to structural components. Please refer to the Fleetwood Home Installation Manual for venting requirements.

If your home has skirting, be sure to check it yearly. Make sure vents are not blocked.

Damage caused by improper venting is not covered by this warranty.



**YOUR
HOME'S
SITE
(CONT.)**

Site Maintenance — Uneven site settling could cause the home to become unlevel.

If you determine that your home is not level, contact your Retailer. Unless you have made specific arrangements with your Retailer, you are responsible for re-leveling your home.

If you landscape around your home, remember to prepare the soil or install flower boxes, etc. in such a way that rain water, sprinkler or irrigation water is diverted away from your home. Do not allow water to run under the home.

Moving Your Home — Should you have to move your home, we recommend using a licensed, reputable firm specializing in manufactured home moving.

Such a firm will be equipped to handle any size home as well as ensure that state and local regulations are met.

Your home must be properly prepared for shipment by such a licensed firm. Follow the directions given to you by the moving company. To ensure the safety and protection of your home, the open portions of a multi-section home must be braced and enclosed with weather resistant materials. Failure to properly prepare your home for shipment could result in damage to the home and/or injury to people. If you move your home, your warranty is still in effect. Problems resulting from moving and reinstalling the home are not covered under this warranty.*

**NOTE:
PROBLEMS CAUSED BY
MOVING AND REINSTALLING THE HOME ARE NOT
COVERED UNDER YOUR WARRANTY.**

We recommend you follow the instructions of your moving company. However, we'd like to suggest that you prepare a checklist. Some things the moving firm will handle. Some things you'll want to do. You may want to review the suggestions on site preparation and set-up with the person in charge of your move. Below are nine helpful tips:

1. Pack and secure your furnishings and secure all loose items to prevent damage while in transit.
2. Remove all dishes, pictures, clocks, radios, lamps, and other fragile items that are not securely fastened and pack them in moving boxes.

*SOME STATES MAY NOT PERMIT SUCH A LIMITATION DURING THE FIRST YEAR OF THE WARRANTY, SO THIS MAY NOT APPLY TO YOU.



**YOUR
HOME'S
SITE
(CONT.)**

3. Be sure all doors and drawers are secured so they will not swing or slide open.
4. Prevent the refrigerator door from opening by using a padded strap or other restraint. Attach the strap to the wall. Secure the refrigerator to the floor with proper screws and brackets.
5. Be sure to ask if the home's load is properly balanced and that the weight of your household belongings are evenly distributed. *Do not exceed either the Gross Vehicle Weight Rating (GVWR) or Gross Axle Weight Rating (GAWR) of the home.* Manufactured homes are not designed to be moving vans.

WARNING:

STEPS, STORAGE SHEDS, OIL DRUMS, CONCRETE BLOCKS, LAWN MOWERS, BOATS, PIANOS, OR LARGE HEAVY BOXES, ETC. ARE NOT ITEMS TO BE SHIPPED IN THE HOME.

You may be liable for penalties or overweight charges. Most localities have public scales where loaded vehicle weight can be checked.

6. Be sure to have the operation of the brakes checked, particularly after the home has been in place for an extended period. All electrical connections must be clean and tight. Damaged or worn brake linings are to be replaced before the home is moved over the highway.

The entire undercarriage of the home must be checked to ensure sufficient road clearance. All tires must be checked for condition and proper inflation. Wheel lugs must be examined for tightness. The wheel bearings must be checked, repacked with grease if necessary, and the spindle nut adjusted for the proper tightness.

7. Close all windows. Lock all doors.
8. Cap the water inlet and sewer outlet lines.
9. Reinstall removable hitch assembly (if applicable).

If your home is moved from one location to another, you should have insurance coverage in the event the home is damaged in transit. This coverage may be provided by the carrier who moves your home; however, you should inquire about this prior to a move. The purpose of such insurance is to cover damage due to collision or upset during any move. This is usually available on a term or trip basis.



LIFESTYLE TIPS

There are many ways to make your home comfortable and efficient no matter where you live. Here are some useful tips to make your home ownership more pleasurable in specific areas of the country.

HOUSEHOLD TIPS

- ▼ Add door stops, especially if you have small children. It's easy enough to do. It doesn't cost much. They prevent interior door knobs from hitting walls. Just one good swing and a door knob can do damage.
- ▼ Extensive burning of scented candles and/or cigarettes, pipes, etc. may leave a residue on furniture, appliances, fixtures and clothing. This damage is not covered by your warranty.

EXTENDED VACATION TIPS

- ▼ If you plan on leaving your home unattended and/or unheated for a long period, *turn off the main water inlet valve and drain the water lines.*

WINTERIZING TIPS

- ▼ Wrap exposed water inlet lines under your home with insulating material.
- ▼ Wrap exposed fuel lines with insulation material. It is normal for a small amount of water to condense in the fuel tanks and collect in fuel lines. If this water freezes, fuel delivery to the heating system and other appliances may be interrupted and cause problems.

In extremely cold climates, we recommend that you install an electric heat tape. Consult your Fleetwood Retailer for additional information.

WARNING:

HEAT TAPE MUST BE UL APPROVED & LISTED
FOR MANUFACTURED HOUSING.

- ▼ Do not use kerosene or other fuel-burning heating or cooking appliances inside the home. Not only can the use of such appliances be harmful to your health, but they also release large amounts of water vapor into the air that can cause moisture damage to your home.

WARNING:

PORTABLE FUEL-BURNING APPLIANCES ARE NOT SAFE FOR HEATING
OR COOKING INSIDE YOUR HOME. ASPHYXIATION FROM OXYGEN DEPLETION
OR CARBON MONOXIDE POISONING CAN OCCUR IF THESE DEVICES
ARE NOT PROPERLY VENTED TO THE OUTSIDE.

- ▼ During snow season, be sure to brush excessive snow off the roof. Damage caused by the weight of excessive snow is not covered under your warranty.



**LIFESTYLE
TIPS
(CONT.)**

DESERT TIPS

- ▼ If your home is located in a hot, dry area and you plan to leave it unoccupied in summer, several five-gallon pails of water placed inside will help increase the relative humidity. This can reduce the chance of doors, countertops and furniture warping. You might have a friend or relative check periodically to see that the pails are filled.
- ▼ Also ask a friend or relative to run water in sinks, tubs, toilets, and showers to keep the plumbing traps full. This will help keep offensive odors from collecting in the home.



CARING FOR YOUR HOME...

EXTERIOR MAINTENANCE

You must properly maintain your home to keep up the home and its appearance. By doing so, it'll keep you comfortable, safe and help protect your investment. In the long run, minor fixes cost far less than major ones.

These maintenance tips are here to help you.

FRAME

- ▼ Your home's steel support frame has been coated with a rust inhibitor. If rust appears, clean the area and re-coat with a rust preventive material.

UNDERSIDE OF THE HOME

- ▼ The underside of your home has a special retarder material to resist moisture and rodents. If you damage this protective barrier, you must repair any openings. Please refer to the installation manual for proper repair methods.

FINISHED WOOD WALLS

- ▼ Wood trim and exterior wood must be painted or stained periodically to maintain its appearance and to resist water. Use latex (water-based) paint or water-based stains only. *Deterioration, mold and/or mildew of wood trim or exterior wood caused by lack of maintenance is not covered by the warranty.*

Your Fleetwood Retailer can advise you on the best materials to use for your climate area and conditions.

FINISHED METAL WALLS & VINYL SIDING

- ▼ Wash exterior metal surfaces and vinyl siding as you would an automobile. Always wash the exterior metal and vinyl surfaces with mild soap and water. Your Fleetwood Retailer can recommend products suitable for your home. *Never use abrasive cleansers or pads. Do not "dry dust."*

CAULKING & SEALANTS

- ▼ Check around trim, vents, window, door frames and other openings in the walls at least annually. Remove any caulk that is cracked, dried out or peeling away. Re-caulk or reseal with flexible, non-hardening caulks and sealants.



EXTERIOR MAINTENANCE (CONT.)

LOCKS & LATCHES

- ▼ Lubricate locks, latches, and hinges once a year with a powdered graphite lubricant. It's easy. If your home is located in an area with very high humidity or is exposed to salty air, you may want to do this more often.
- ▼ A record should be kept of identification numbers of keys and the manufacturer of the lock installed in your home. You will need this information to obtain replacements for lost keys.

WINDOWS

- ▼ Your windows are designed for years of trouble-free service and easy care. Be sure latches are adjusted as needed, and lubricate the window guides with a silicone spray at least once a year.

Inspect the outside window frames yearly. Be sure the screws that fasten the window to the exterior wall are tight. Inspect the caulk and reseal the window frame if necessary. Your Fleetwood Retailer can recommend a good sealant for your windows.

In cold climates, especially in areas of high humidity, water vapor may condense on the glass. Purchasing and installing storm windows designed for your home will help reduce this condensation. Storm windows will also help keep the heat in and the cold out.

ROOFS

▼ *All Roofs*

Seams, vents, flashings and caulked joints should be resealed once a year. Always use sealants that remain flexible. Follow the manufacturer's instructions when applying coatings and sealants. Sealants are available in many colors for matching.

- ▼ Keep the roof clear of leaves and debris because this may damage the roof.
- ▼ Keep gutters and downspouts free of leaves and debris.

▼ *Shingle Roofs*

Periodically inspect the sealants around vents and chimneys. Make repairs as necessary.

▼ *Metal Roofs*

Your metal roof is made of galvanized steel. All vent caps, roof vents, and other flashings are coated during the manufacturing process. This is to ensure a watertight seal. Regular preventive maintenance is necessary to avoid damage that may occur from leaks due to excessive heat or harsh weather conditions.

After the first year, we recommend that you coat the entire metal roof with a good white or aluminum roof coating. Your Fleetwood Retailer can recommend suitable coating products.



INTERIOR MAINTENANCE

FLOOR COVERINGS

- ▼ Taking care of your floor protects your investment. Regular cleaning of vinyl floor coverings removes dirt that scratches the surface that can dull the finish.
- ▼ When moving appliances or furniture be careful not to cut, scratch or gouge the floor coverings. This damage is not covered under your warranty.
- ▼ Proper care of your carpet will extend its life. Frequent vacuuming removes dirt particles which damage the carpet. Vacuuming only removes surface dirt. For deeper cleaning, we recommend a professional carpet cleaning when necessary, or every few years to renew the life and color of your carpeting. Self shampooers may leave the carpet and carpet pad saturated. This may damage your floor. This type of damage is not covered by your warranty.

CONDENSATION

- ▼ The materials used to build your home do not produce moisture. When the outdoor temperatures dip and the air is cold, you may experience the effects of condensation. You'll see droplets on windowpanes. Although condensation occurs naturally, you need to know how it affects your home and what to do to reduce or prevent it.

Here are frequently asked questions about condensation and some answers...

Q. — In cold weather, my windows look like they're sweating. Is that condensation?

A. — Yes. Your windows are a good way to know if the humidity in your home is too high.

Q. — Isn't my insulation supposed to keep my home warm or cool? Is something wrong with my home?

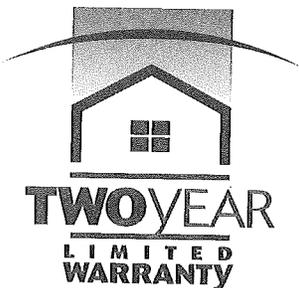
A. — Your insulation is designed to keep your home comfortable in the climate in which your home site is located. And no, there is nothing wrong with your home. Quite the opposite is true. The windows and doors in your home are tightly sealed.

Q. — Where does all the water come from?

A. — The moisture in the air comes from many sources. Some of the most common are:

| | |
|----------------|------------------------|
| Cooking | Bathing/Dishwashing |
| Floor mopping | Clothes drying |
| Gas appliances | Kerosene heaters |
| Humidifiers | House plants/Aquariums |

As you can see, just the normal course of living adds a great deal of water to the air.



INTERIOR MAINTENANCE (CONT.)

Q. — What will all this water do to my home?

A. — The least it will do is fog your windows. If it is really cold outside, frost or even clear ice could form on the inside of the glass. The damage caused by excessive humidity and condensation can be invisible, and worse, expensive to fix. **Please remember that this damage is not covered under your warranty.**

Q. — What can I do to reduce or eliminate condensation?

A. — The two most important things are:

Reduce the amount of moisture in the air; and, increase ventilation. (Please refer to the Ventilation section of this Homeowner's guide on page 19.)

Q. — But, how can I reduce the moisture in the air?

A. — Water trapped under the home migrates into the home. Repair any holes or openings to the covering installed on the underside of the actual home itself. Be sure the ground under your home is sloped to ensure proper drainage. For more information, see the **Site Preparation** section of the **Fleetwood Installation Manual**.

Here are some do's and don'ts about reducing the moisture in the air:

- ▼ Be sure your household appliances vent to the outside and not under the home. One example is your clothes dryer. Of course, follow the dryer manufacturer's installation instructions.
- ▼ Avoid placing pans of water on the stove or in heat ducts to raise the humidity.
- ▼ If you operate or use vaporizing inhalers or similar devices, always provide adequate ventilation.
- ▼ NEVER use open flame gas or kerosene-burning heaters indoors.

To control humidity with heat:

- ▼ Clean furnace air filters regularly to keep good air circulating. This can also help lower heating bills.
- ▼ Keep registers and the furnace blower clean and unobstructed. This helps air circulation and again can lower your energy costs.
- ▼ Install storm windows.
- ▼ Do not operate a humidity device that attaches to your furnace.



INTERIOR MAINTENANCE (CONT.)

VENTILATION

The windows and doors in your home are tightly sealed. Due to increased thermal requirements, additional insulation has been added in the walls, floor and roof cavity. When the windows and doors are closed, fresh air flow is reduced. This means that anything which you introduce into the home (for example, cigarette smoke, burning scented candles, cooking oils, moisture, etc.) will stay in your home if it is not mixed with fresh air from the outside. This material will build up and be distributed throughout your home by the heating or cooling system, and may show up on your walls as a black or brown residue.

To prevent this buildup we strongly recommend that you clean your furnace and exhaust fan filters regularly, and make every effort to increase ventilation.

Here are some do's and don'ts to increase ventilation:

- ▼ Use the kitchen and bath exhaust fans, if equipped, when cooking or bathing.
- ▼ Open doors or windows.
- ▼ Do not tape windows or doors.
- ▼ Avoid overcrowding closets or wardrobe space.
- ▼ Avoid placing heavy, upholstered furniture directly against walls. Allow some room for air flow.
- ▼ Stock kitchen and bath cabinets in such a way as to allow air to flow.
- ▼ Open drapes as often as possible.

KEROSENE HEATER USAGE

This section covers quality of life issues as well as some potential dangers and health risks.

- ▼ **YOU SHOULD NOT USE A KEROSENE HEATER IN YOUR HOME.** We cannot stress this enough. And, we want you to know why. You risk voiding your warranty coverage. But more important than that, you risk your health.
 1. Your Fleetwood warranty excludes coverage for problems caused by the use of kerosene heaters.
 2. Fleetwood will not accept any responsibility for any damage or possible injury caused by the use of kerosene heaters.

INTERIOR MAINTENANCE (CONT.)

3. Health risks jump dramatically when kerosene is burned. Scientific studies indicate that colds, lung infections and other chronic illnesses increase when room air is contaminated with gases from burnt kerosene. Unvented heaters put unhealthful gases and particles into the air. Asphyxiation is a possibility. The potential for cancer may be increased.
4. Walls and ceilings become dirty with soot and chemical residue left when kerosene is burned.
5. Unvented heaters accumulate moisture in the home which may condense on the windows, inside wall and roof cavities which you cannot see. Exterior siding may also warp, and accelerated deterioration of the home is probable.
6. Many home fires are a result of improper use of kerosene heaters.
7. **The bottom line: don't use a kerosene heater in your home.**

We want you to be safe and comfortable. There are other remedies against the cold suggested in Winterizing Tips on page 13 that will not put you and your home at risk.

APPLIANCES

- ▼ The appliances that Fleetwood installed in your home were selected with great care. To help prolong their life, please refer to the operating manuals included in the Owner's Information Envelope. If you have questions about the operation of any appliance or if you have a problem, call your Fleetwood Retailer who will coordinate service for you.

CAUTION: If a clothes dryer is installed in your home, it must be vented to the outside of the home as described in the Fleetwood Home Installation Manual. If skirting or a foundation is installed around your home, the dryer moisture must be vented outside the skirting or foundation.

CAUTION: If your home is equipped with an electric water heater, be sure it is filled with water before the electricity is turned on. Otherwise, the heating element may be damaged.



INTERIOR MAINTENANCE (CONT.)

PLUMBING FIXTURES

- ▼ If your tubs, showers and similar fixtures have caulking, check the caulking once a year. Remove any materials that are cracked, dry or peeling away. Re-caulk or reseal with appropriate flexible, non-hardening caulks and sealants.
- ▼ **Fiberglass, Acrylic or Other Plastic Fixtures**
Clean the surfaces with warm water and a mild detergent. Abrasives will scratch, dull or discolor the surface. Do not use ammonia or any cleaner containing ammonia. Repair kits are available at local hardware or paint stores in a variety of colors and finishes that can be used to fix minor scratches or chips. Local fiberglass repair services can usually fix major damage.
- ▼ **Porcelain Fixtures**
The porcelain enamel finish on sinks, tubs, range tops, appliances, or other surfaces may chip or become pitted or porous if not cared for properly. To protect the appearance and life of porcelain surfaces in your home:
 - Clean with warm water and mild detergent. Avoid harsh abrasive cleaners or metal pads.
 - If your porcelain surfaces become badly chipped, stained or dirty, local hardware or plumbing dealers can recommend products that can restore the finish without damage.

HEATING & AIR CIRCULATION SYSTEM

- ▼ Your home is equipped with a central, forced-air heating system. See the furnace manufacturer's instructions for proper operation, maintenance and service information. Please read the following warnings carefully.

WARNING: Read any specific instructions supplied by the furnace manufacturer concerning the installation of components on site, operation, maintenance, and lighting of any gas or fuel oil furnace before attempting to operate the heating system.

WARNING: Do not block the furnace combustion air intake outside the home or the flue opening on the roof.

WARNING: Service and/or alterations on your heating system should be done by qualified furnace service personnel.

FUEL OIL FURNACE SYSTEM

- ▼ Your outside fuel oil tank and supply system, which is not provided by Fleetwood, must be installed as recommended by the furnace manufacturer. The tank must be located safely away from fire or other hazards, and must be accessible for service.



INTERIOR MAINTENANCE (CONT.)

In areas of high humidity and extreme temperatures, water may condense and collect in the bottom of the inside of the tank. This condensation can be minimized by using a vented tank cap and keeping the tank full.

A proper filter, installed in the fuel line near the tank will help trap any dirt or water that may settle in the tank. Your fuel supplier may be able to drain or pump out dirt and any water. For additional information on fuel lines, please refer to the winterizing tips on page 13 of this Guide.

GAS (LP OR NATURAL) FURNACE SYSTEM

- ▼ Your furnace may use either LP gas or natural gas. Your gas supplier can recommend types of service, or conversion from one gas to another.

ELECTRIC HEATING SYSTEM

- ▼ Electric furnaces require little, if any, maintenance.

The air circulation system is similar to that used for gas or oil systems, and should be maintained as outlined in the furnace manufacturer's operator's manual supplied with the furnace.

INSURANCE

Caring for your home also means protecting it inside and out. Exterior and interior maintenance routines are important, but so is covering your home with insurance. It's a worthwhile investment that protects the value of your property and should give you peace of mind.

No matter where you live, protecting your home with insurance is a wise idea.

Certain types of insurance may be required. For example, if your home is financed, a credit life policy and hazard insurance protection are often required by the financial institution holding the mortgage.

Other types of insurance are available that cover your home in the event of natural disasters, fire, vandalism, and other destructive forces.

An insurance agent can advise you on the best coverage for your home, its contents, other adjacent buildings, and personal liability. Be sure your insurance agent understands the insurance needs of manufactured home owners.



TROUBLESHOOTING...

Your quality Fleetwood home must pass a series of inspections. Government guidelines and Fleetwood's own strict building standards result in one of the best-built homes you can buy.

Yet, all homes on occasion, need attention as a result of living in them and using them. This section should help you determine when you need professional help and when you can do it yourself. This easy-to-follow information is more involved than general, routine maintenance, but it is just as important.

Electrical problems generally fall into two categories – complete power failures and specific circuit failures. Read both sections carefully before attempting anything. In case your power goes out, it is always wise to have a flashlight with fresh batteries handy.

▼ Complete Power Failure

A complete power failure to your home can come from natural causes like storms, power company problems, or mechanical failures such as faulty main breakers.

1. Stormy Weather

If you lose all power during a storm or severe weather, the best thing you can do is wait for the power to be restored by the power company. There is no need to turn your circuit breakers ON and OFF. It will not help. If you notice that power has been restored to other homes near you, then check your main breakers. You may see that the breaker has been tripped. If that is the case, then reset them by turning them completely OFF and ON once. If this does not restore power, you should contact the power company or an electrical contractor.

2. Power Outages

Sometimes, power companies have problems and there is little you can do except wait for power to be restored. Occasionally, a downed power line or damage to buried power lines from digging may cause a power outage to a street or a block in your neighborhood while others are not affected. If power to your house and homes on either side of you is out, but other homes across the street or on other nearby blocks seem unaffected, call the power company and explain the problem. Always follow their directions, if any are offered.

ELECTRICAL TROUBLESHOOTING



ELECTRICAL TROUBLESHOOTING (CONT.)

▼ Specific Circuit Failures

This is different than losing all power. You will notice that you have power in some parts of your home and not in others. Problems with specific circuits in your home generally fall into these categories: Switchable Outlets, Ground Fault Circuit Interrupter (GFCI) Protected Outlets, Appliance/Fixture Problems and Circuit Overloads.

1. *Switchable Outlets*

Some of the outlets in your home may be wired to a wall switch. If a lamp or other electrical device plugged into an outlet doesn't work, check the room for wall switches. Try turning the switch on. If the device works, that outlet is wired to the wall switch. Remember, there is nothing to fix because it is designed to work this way.

2. *Ground Fault Circuit Interrupter (GFCI) Protected Outlets*

Your bathroom outlets, some kitchen outlets and any manufacturer-installed outdoor outlets are wired to a Ground Fault Circuit Interrupter breaker or outlet. The one exception is the receptacle outlet located on the underside of your home 2 feet from the water supply inlet.

GFCI protection is designed to protect you against the hazards of line-to-ground electric faults and electrical shocks. These are possible when using electrical appliances if they come into contact with moisture. If a circuit or appliance, like an electric shaver or hair dryer, develops a potential shock hazard of this type, the GFCI device is designed to disconnect the outlet and other outlets on the same circuit. This is a built-in safety feature. It is limiting your exposure time to the shock hazard caused by current leaking to the ground.

The GFCI device does not prevent electric shock, nor does it protect a person who comes into contact with both "hot" and "neutral" sides of the circuit. It does not protect against electrical circuit overloads, unless it is a Ground Fault Circuit Interrupter breaker.

Test the GFCI at least once a month.

STEP ONE. Push the "TEST" button. The "RESET" button should pop out, indicating that the protected circuits are disconnected.



ELECTRICAL TROUBLESHOOTING (CONT.)

STEP TWO. If the "RESET" button does not pop out when the test button is pushed, a loss of ground fault protection is indicated. Do not use the outlet or other outlets on the same circuit. Have the circuit checked by a qualified electrical contractor. Do not use the circuit until the problem has been corrected.

STEP THREE. To restore power, push the "RESET" button.

If a power failure occurs or if other outlets don't work, check the GFCI. Reset it if necessary. Check all GFCI test buttons to be sure they are all reset. If the GFCI continues to trip, have the electrical system checked by a qualified electrical contractor.

3. *Appliance or Fixture Problems*

These are generally caused by shorts or other defects in the appliance's wiring. Sparks or smoke at the outlet or in the appliance indicate a short or other wiring defect. The circuit breaker will probably trip. Turn the breaker to that circuit OFF immediately. Remove the appliance from that outlet. Turn the breaker ON. If the breaker trips again, turn it OFF and have the circuit checked by a qualified electrical contractor.

4. *Circuit Overloads*

The breaker will trip if you have too many appliances plugged in and are drawing more power than the circuit can carry. For safety, the breaker will disconnect that circuit and all outlets connected to it. If this happens, remove a few appliances or devices until the circuit is no longer overloaded. Occasionally, a circuit breaker may be faulty and will falsely trip. In that case, the breaker should be checked and/or replaced by a qualified electrical contractor.



PLUMBING SYSTEM TROUBLESHOOTING

Plumbing system problems usually fall into two general categories – leaks and blockages. If you experience either of these situations, you should seek service from a plumbing professional.

If a main water line is leaking or broken or if you have a major leak in your home, turn off the main water supply to your home.

If a faucet or fixture is leaking, turn off the water supply to that fixture.

You can adjust the temperature of your hot water by setting the control on the water heater. Make only small adjustments. Be sure to allow enough time for the water to reach the desired temperature. Please read the Operating Instructions for your water heater. Water temperatures set too high can cause scalding or burning.

Read the owner's manual for your heating/air conditioning system before you begin operating it. Instructions for filter cleaning and replacement, as well as other operating instructions, are in the owner's guide.

If your heating/air conditioning system fails to operate, check the circuit breaker. If the circuit breaker is tripped and continues to trip after you reset it, contact an authorized heating/air conditioning service center.

Remember, it may take up to ten hours to cool a home especially if the outside temperature is over 85 degrees. Similarly, if your home has been unheated during cold weather, the furnace may operate for several hours before the whole house is warmed.

HEATING/AIR CONDITIONING TROUBLESHOOTING

STRUCTURAL TROUBLESHOOTING

If your home site was properly prepared and your home properly installed, you should experience very few structural problems.

If you think your home may not be supported properly, you can perform an inspection of the support piers under your home. Check all support piers. They should all be tight up against your home's frame members. They should be located as shown in the Fleetwood Home Installation Manual. If any piers appear defective, contact your Fleetwood Retailer.

ROOF NOISE TROUBLESHOOTING

If your home was built with a sheet metal roof, you may occasionally hear a low pitched rumble or thumping noise, especially during high wind conditions. This sound is normal. It is caused by the roof material flexing in the wind. After an extended period of very high winds or sharp gusts, you should inspect your roof as outlined in the Maintenance section.

THINGS YOU SHOULD KNOW...

FORMALDEHYDE EMISSION

We want your experience owning a Fleetwood home to be a happy one. So, we think there are things you should know to improve the quality of your life. This section covers those quality of life issues as well as some of the potential dangers, health risks. It also lists laws and State Administrative Agencies.

Some of the building materials used in this home emit formaldehyde. Eye, nose, and throat irritation, headache, nausea, and a variety of asthma-like symptoms, including shortness of breath, have been reported as a result of formaldehyde exposure. Elderly persons and young children, as well as anyone with a history of asthma, allergies, or lung problems, may be at greater risk. Research is continuing on the possible long term effects of exposure to formaldehyde.

Reduced ventilation resulting from energy efficiency standards may allow formaldehyde and other contaminants to accumulate in the indoor air. Additional ventilation to dilute the indoor air may be obtained from a passive or mechanical ventilation system offered by the manufacturer. Consult your dealer for information about the ventilation options offered with this home.

High indoor temperatures and humidity raise formaldehyde levels. When a home is to be located in areas subject to extreme summer temperatures, an air conditioning system can be used to control indoor temperature levels. Check the comfort cooling certificate to determine if this home has been equipped or designed for the installation of an air conditioning system.

If you have any questions regarding the health effects of formaldehyde, consult your doctor or local health department.



MANUFACTURED HOUSING STANDARDS ACT

The National Manufactured Housing Construction and Safety Standards Act of 1974 was enacted to improve the quality and durability of homes and to reduce the number of injuries and deaths caused by home accidents.

The Federal Manufactured Housing Construction and Safety Standards issued under the Act govern how homes must be constructed. Your home was manufactured to these standards. The standards do not cover such aspects of the home as furniture, carpeting, certain appliances, cosmetic features of the home and additional rooms or sections of the home that you may have added.

The Act provides that if for some reason your home is found not to meet one of the standards or to contain safety hazards, the manufacturer of the home must notify you. In some cases where there is a safety hazard involved, the Act requires the manufacturer to correct the defect at no cost to you or to replace the home or refund all or a percentage of the purchase price. If you believe you have a problem for which the Act provides a remedy, you should contact the Retailer from whom you purchased your home, the manufacturer, the State Administrative Agency in your state or the Department of Housing and Urban Development. For your reference, the State Administrative Agencies are listed on pg. 29.

We recommend that you contact your Retailer or us first (our toll-free number is listed on the cover of this Homeowner's Guide), because that is the quickest way to have your complaint considered.

You may contact the Consumer Complaint Officer located at your local HUD, SAA or FHA office by looking in your telephone directory under U.S. Government Department of Housing and Urban Development.

The Department of Housing and Urban Development (HUD) is the agency administering the Act. You may obtain information concerning the Act or consumer rights under the Act by contacting HUD directly as follows:

Manufactured Housing Standards Division
Department of Housing & Urban Development
Washington, DC 20410
(202) 708-6423



STATE ADMINISTRATIVE AGENCIES

ALABAMA

Manufactured Housing Commission
350 S. Decatur Street
Montgomery, AL 36104-4306
(334) 242-4036/Fax (334) 240-3178

ARIZONA

Department of Building & Fire Safety
Office of Manufactured Housing
99 East Virginia, Suite #100
Phoenix, AZ 85004-1108
(602) 255-4072, ext. 244/Fax (602) 255-4962

ARKANSAS

Manufactured Home Commission
523 South Louisiana Street, Suite 500
Little Rock, AR 72201-5705
(501) 324-9032/Fax (501) 324-9034

CALIFORNIA

Department of Housing & Community Development
Manufactured Housing Section
1800 Third Street, Suite 260
Sacramento, CA 95814-6900
(916) 445-3338/(DD) (916) 327-2838/Fax (916) 327-4712

COLORADO

Housing Division
Department of Local Affairs
1313 Sherman Street, #323
Denver, CO 80203-2244
(303) 866-4656/Fax (303) 866-4077

FLORIDA

Bureau of Mobile Home & R.V.
Division of Motor Vehicles
2900 Apalachee Pky, Room A-129
Tallahassee, FL 32399-0640
(850) 488-8600/Fax (850) 488-7053

GEORGIA

Manufactured Housing Division
State Fire Marshal's Office
#2 Martin Luther King, Jr. Drive, #620 West Tower
Atlanta, GA 30334
(404) 656-3687 or (404) 656-9498/Fax (404) 657-6971

IDAHO

Division of Building Safety - Building Bureau
277 N. Sixth Street, Suite #100
Boise, ID 83702-7720
(208) 334-3896/Fax (208) 334-2683

INDIANA

Codes Enforcement Division
Department of Fire & Building Services
402 W. Washington Street, Room W-246
Indianapolis, IN 46204-2739
(317) 232-6422 or (317) 232-1406/Fax (317) 232-0146

IOWA

State Building Code Bureau
Department of Public Safety
Wallace State Office Building
621 E. Second Street
Des Moines, IA 50309-1831
(515) 281-5821/Fax (515) 242-6299

KENTUCKY

Manufactured Housing Division
Department of Housing, Building and Construction
1047 U.S. 127 South Building
Frankfort, KY 40601-4322
(502) 564-3626/Fax (502) 564-1266

LOUISIANA

Manufactured Housing Division
State Fire Marshal's Office
5150 Florida Boulevard
Baton Rouge, LA 70806-4125
(225) 925-4911 or (800) 256-5452/Fax (225) 925-3699

MAINE

Manufactured Housing Board
Department of Professional & Financial Regulation
35 State House Station
Augusta, ME 04333-0035
(207) 624-8603 or (207) 624-8612/Fax (207) 624-8637

MARYLAND

Department of Housing & Community Development
Code Administration
100 Community Place
Crownsville, MD 21032-2023
(410) 514-7212 or (410) 514-7220/Fax (410) 987-8902

MICHIGAN

Bureau Deputy Director for Manufactured Housing
Corporation, Securities, Land Development Bureau
6546 Mercantile Way
Lansing, MI 48911-5971
(517) 334-6203/Fax (517) 334-6842

MINNESOTA

Building Codes & Standards Division
Department of Administration
Manufactured Structures Section
121 7th Place, Suite 408
St. Paul, MN 55101
(651) 296-4639/Fax (651) 297-1973

MISSISSIPPI

Manufactured Housing Division
State Fire Marshal's Office
550 High Street, Suite 706
Jackson, MS 39201
(601) 359-1061/Fax (601) 359-1076

MISSOURI

Department of Manufactured Housing, RV & Modular Units
Public Service Commission
301 West High Street, Room 840
Jefferson City, MO 65101-1580
(573) 751-7435/Fax (573) 526-3484

NEBRASKA

Public Service Commission
Housing & Recreational Vehicle Department
P.O. Box 94927
1200 N Street; 300 The Atrium
Lincoln, NE 68509-4927
(402) 471-0518/Fax (402) 471-7709

NEVADA

Department of Business & Industry
Manufactured Housing Division
2501 E. Sahara Ave., Suite 204
Las Vegas, NV 89104-4137
(702) 486-4135 or (702) 486-4278/Fax (702) 486-4309

NEW JERSEY

Division of Codes & Standards
Department of Community Affairs
P.O. Box 816
101 S. Broad Street
Trenton, NJ 08625-0816
(609) 984-7833 or (609) 984-7974/Fax (609) 984-7952

NEW MEXICO

Manufactured Housing Division
Regulation & Licensing Department
725 St. Michael's Drive
Santa Fe, NM 87505-7605
(505) 827-7070 or DD (505) 827-7028/Fax (505) 827-7074

NEW YORK

Manufactured Housing Unit
Department of State
Code Division
41 State Street, Room 1130
Albany, NY 12207-2839
(518) 474-4073 or DD (518) 473-8901/Fax (518) 486-4487

NORTH CAROLINA

Manufactured Building Division
Department of Insurance
410 N. Boylan Avenue
Raleigh, NC 27603-1212
(919) 733-3901 or (800) 587-2716/Fax (919) 715-9693

OREGON

Department of Consumer & Business Services
Building Codes Division
1535 Edgewater Drive, NW, P.O. Box 14470
Salem, OR 97309-0404
(503) 373-3176/Fax (503) 378-2322

PENNSYLVANIA

Community Development & Housing Office
Department of Community & Economic Development
Division of Manufactured Housing
Forum Building #314
Harrisburg, PA 17120-01555
(717) 720-7413/Fax (717) 783-4663

RHODE ISLAND

Building Code Commission
Department of Administration
One Capitol Hill
Providence, RI 02908-5859
(401) 222-3033/Fax (401) 222-2599

SOUTH CAROLINA

Department of Labor, Licensing, & Regulation
Real Estate & Building Code Professions
110 Centerview Dr., Suite 102
Columbia, SC 29211-1329
(803) 896-4682 or (803) 896-4688/Fax (803) 896-6038

SOUTH DAKOTA

Commercial Inspection & Regulation Division
Department of Commerce and Regulations
118 W. Capitol Avenue
Pierre, SD 57501-5070
(605) 773-3697/Fax (605) 773-6631

TENNESSEE

Codes & Standards, Division of Fire Prevention
Department of Commerce & Insurance
500 James Robertson Parkway
Nashville, TN 37243-1162
(615) 741-6246/Fax (615) 741-1583

TEXAS

Manufactured Housing
Department of Housing & Community Affairs
507 Sabine Street, 10th Floor
Austin, TX 78701-3737
(512) 475-3983 or (800) 500-7074/Fax (512) 475-4760

UTAH

Construction Trades Bureau
Division of Occupational & Professional Licensing
Department of Commerce
P. O. Box 146741
160 E. 300 South
Salt Lake City, UT 84111-6764
(801) 530-6727/DD (801) 530-6365/Fax (801) 530-6511

VIRGINIA

Manufactured Housing Office
Department of Housing & Community Development
Jackson Center
501 N. Second St.
Richmond, VA 23219-1321
(804) 371-7160/Fax (804) 371-7092

WASHINGTON

Office of Manufactured Housing
Department of Community Trade & Economic Development
906 Columbia St. S.W.
Olympia, WA 98504-8300
(360) 586-0491 or (360) 586-1362/Fax (360) 586-5880

WEST VIRGINIA

Division of Labor
319 Building Three
Capital Complex
Charleston, WV 25305
(304) 558-7890/Fax (304) 558-3797

WISCONSIN

Manufactured Homes, Safety & Building Division
Department of Commerce
201 East Washington Avenue
Madison, WI 53702-0006
(608) 266-8577/Fax (608) 267-0592
ALL MAIL TO HOME:
S 3257 Buckhorn Road
Reedsburg, WI 53959
(608) 355-0108/Fax (608) 355-0126

YOUR HOME'S MAINTENANCE...

CALENDAR AND RECORD

- ▼ To make it easier for you to take good care of your home, we have included a timetable and a record-keeping sheet.

If you follow the instructions in this Homeowner's Guide and the instructions in the owner's/operating manuals for your appliances and other systems, your home should be comfortable and efficient for many years.

This maintenance chart should help remind you of important items that need regular attention. More detailed instructions for your appliances may be included in the operating manuals for those appliances. Items marked with an asterisk (*) should be maintained as outlined in the operating manual or tags/labels supplied with or attached to the item.

NOTE: Not all items on this list may be installed on or in your home.

EVERY MONTH

Smoke detector*
Ground Fault Circuit
Interrupter (GFCI)

EVERY 3 MONTHS

Evaporative cooler*
Water heater*
Anchors & tie downs
Locks & latches
Air conditioner filters*
Furnace and exhaust fan
filters

ONCE EACH YEAR

Air conditioning system*
Clothes dryer*
Clothes washer*
Kitchen & bath vent fans
Furnace*
Microwave oven*
Stove & oven*
Trash compactor*
Fire extinguisher*
Skirting
Metal roof
Exterior finish
Exterior caulking/sealants
Shingle roof
Interior caulking/sealants
Locksets/latches
Windows/doors
Electric Heat Tape*



Fleetwood® is a registered trademark of Fleetwood Enterprises, Inc.

Copyright © 1999 Fleetwood Enterprises, Inc., Riverside, CA

No part of this manual may be used or reproduced in any manner whatsoever without the written permission of Fleetwood Enterprises, Inc.

Printed in the USA

HOMEOWNER CHECKLIST

| Area of your home | Check for: | | Comments |
|---|------------|-----------|----------|
| | Damage | Operation | |
| Exterior | | | |
| Siding | X | | _____ |
| Roof Area | | | |
| Metal Roof | X | | _____ |
| Shingles | X | | _____ |
| Vents | X | | _____ |
| Skylights | X | | _____ |
| Eaves | X | | _____ |
| Exterior Doors | | | |
| Keys | X | X | _____ |
| Operational | X | X | _____ |
| Screen or storm door | X | X | _____ |
| Interior | | | |
| Kitchen | | | |
| Appliances | X | X | _____ |
| Cabinets | X | X | _____ |
| Countertop | X | | _____ |
| Doors and drawers | X | X | _____ |
| Faucet | X | X | _____ |
| Floor coverings | X | | _____ |
| Plumbing | | X | _____ |
| Range hood | X | X | _____ |
| Bathrooms | | | |
| Countertop | X | | _____ |
| Faucet(s) | X | X | _____ |
| Plumbing | | X | _____ |
| Shower(s) | X | X | _____ |
| Toilet | X | X | _____ |
| Tub(s) | X | X | _____ |
| Bedrooms | | | |
| Wardrobe doors | X | X | _____ |
| Utilities | | | |
| Dryer | X | X | _____ |
| Furnace | X | X | _____ |
| Thermostat | X | X | _____ |
| Washer | X | X | _____ |
| Water heater | X | X | _____ |
| Interior General | | | |
| Air registers | X | X | _____ |
| Carpet | X | | _____ |
| Ceiling fans | X | X | _____ |
| Ceilings | X | | _____ |
| Doors | X | X | _____ |
| Door knobs, privacy locks (if applicable) | X | X | _____ |
| Door stops | X | X | _____ |
| Draperies | X | | _____ |
| Electrical switches and receptacles | X | X | _____ |
| Fireplace | X | X | _____ |
| Fleetwood supplied furniture | X | | _____ |
| Lights | X | X | _____ |
| Light globes | X | | _____ |
| Mini-blinds | X | | _____ |
| Smoke detector(s) | X | X | _____ |
| Stereo | X | X | _____ |
| Tape and textured walls | X | | _____ |
| TV/Phone jacks | X | X | _____ |
| Wall panels | X | | _____ |
| Window screens (if applicable) | X | | _____ |
| Windows | X | X | _____ |

Tear out, fold in half, seal top and sides with tape. No staples please.



Fleetwood Homes
3125 Myers Street Riverside, CA 92513