

## Agenda: Workers' Compensation Insurers' Task Force

Date: Nov. 16, 2022

Time: 9 to 10:30 a.m.

Location: Via Webex

- **Panelist, task force member or alternate and speakers:** Registration is not required; join from your panelist invitation. To ensure your ability to connect, attempt to log in at least five minutes before the start of the meeting. If you are unable to connect, email Carey Wagner at [carey.wagner@state.mn.us](mailto:carey.wagner@state.mn.us).
- **Attendees:** Registration is required.
  - To join by computing device, go to <https://minnesota.webex.com/minnesota/j.php?MTID=mbe3aed073a578b065b9f6fc097fcc3ba>, enter webinar number **2482 850 2081** and webinar password **43HtmmvpmY3**.
  - To join by phone, dial 855-282-6330, enter access code **248 285 02081** and enter webinar password **43486687**.

### Remote meeting statement

Thank you for joining this remote meeting via Webex. We have determined today's meeting is via the Webex platform due to the current status of the state of Minnesota operating remote, rather than in-person, meetings.

- Everyone present on this Webex event can hear all discussions.
- All votes will be taken by roll call.
- All handouts discussed and Webex instructions are posted on the [Workers' Compensation Insurers' Task Force \(WCITF\) webpage](#).

### Participant and chat functions – raise your hand before speaking

- Click on “Participants” and “Chat” at the bottom right of your screen. Panels will open on the right side of your screen.
- Click the hand icon above the “Chat” section to signal you would like to speak; click it again to remove the signal.

### DLI staff members, task force members and presenters (panelists)

- All are able to mute and unmute their microphones.
- Click the hand icon to indicate you wish to speak. If the host or chairperson says your name, unmute yourself and state your name before speaking. Note that use of headphones may impact your microphone.

### Members of the public (attendees)

- All are able to hear everything but can speak **only** if public input is requested (or during an open forum), at which time the host will unmute your microphone.

- Only the host can receive chat messages. For technical assistance, send host Carey Wagner a chat message or send an email message to [carey.wagner@state.mn.us](mailto:carey.wagner@state.mn.us).
- **Open forum or public input requested:**
  - click on the hand icon or press \*3 (for phone access) to indicate you would like to speak or send a chat message to the host or email the host;
  - if the host calls on you, unmute yourself when it is your turn to speak; and
  - keep your comments to five minutes or fewer, mute yourself and click the hand icon to turn it off.

## Call to order

- Roll call by Carey Wagner

## Approval of agenda

## Department update and Workers' Compensation Advisory Council update: Assistant Commissioner Kate Daly

## Training

- Survey of WCITF members regarding basic adjuster training and next steps: Virginia Prax and Chris Leifeld of Compliance, Records and Training
- Work Comp Campus training planning: Michelle Doheny, Business Technology Office
- Coming Campus training related to dispute resolution: Brian Mak, Alternative Dispute Resolution

## Future WCITF meeting dates

## Adjournment