

# Minnesota Dual-Training Pipeline Health Care Services Industry Forum

## Meeting Notes

Date: 10/24/2019, 9:00 a.m.

Location: Department of Labor and Industry, 443 Lafayette Rd, St. Paul, MN

Welcome and introductions; introduce new staff member and Pipeline Specialist Katherine Fischenich

### Minnesota Dual-Training Pipeline Updates: Annie Welch

- Show new video and encouraged others to share
- Offered refresher on dual training and talked about PIPELINE's connection to Youth Skills Training

### Minnesota Dual-Training Pipeline New Recognition Badge: Kathleen Gordon

- We are launching a new PIPELINE Program recognition badge for employers and how to apply for the recognition. We realize that there are many organizations who have successfully implemented a dual-training program for their employees.
- Companies who already use the Dual Training Grant program for funding will get notice that they are already recognized and do not have to apply. The application is for companies who do not.
- We also discussed how Minnesota Dual-Training Pipeline partners in education can also be recognized with a PIPELINE Partner Badge.

### Minnesota Dual-Training Pipeline Community Partnerships Conversation: Kathleen Gordon

Hosted a conversation with two prompting questions:

- Who do you currently connect with to help your workforce needs in the community?
- Are you currently working with any non-profits on workforce?
- How can we better connect work of community-based organizations with employers to help find, train and retain talent?

Discussion offered:

1. Cerenity Long Term Care facilities have partnered with HIRED, Focus Beyond Program at St. Paul Public Schools and other CBO's in finding employees to upskill to the Certified Nursing Assistant program. Some CBO's offer job coaches and one-on-one mentoring – very helpful for all involved.
2. Hmong American Partnership partners with Fairview Health Systems to find workers.

3. Retired Senior Volunteer Program (RSVP) engages volunteers to assist in Health Care facilities. Some serve as mentors to the entering workforce.
4. Health Occupation Student Association (HOSA), which is operated through Healthforce Minnesota, is a valuable organization to partner with for business.

**Note: Consider the Pipeline team to be a repository of this information and a resource. We are striving to deepen connections to help develop partnerships. Employers frequently discuss that they need workers and are willing to train them. CBOs and other organizations may be a great source of workers.**

#### Conversation on New Health Care Services Occupations.: Kathleen Gordon

- Phlebotomist
- Medical Laboratory Technician
- Pharmacy Technician – Project for Pride in Living offers this training
- Health Information Technology – may fall under the I.T. industry for Pipeline

#### Conversation on Organizations using Virtual Health Technology.: Kathleen Gordon

- Attendees discussed how Virtual Reality Training in the Dementia area is becoming prevalent.
- E – Psych visits via webcam have not been as successful as hoped. Many patients request in person after their first webcam visit. Need more inter-personal relationship.
- Some attendees said they are using virtual visits via webcam for more common illness complaints – this seems to work well and quickly.
- Discussion that technology is coming more into use in all areas of healthcare especially in more rural areas where distance can be a difficulty.

#### Dual Training Grant updates: Jacquelynn Mol Sletten

- OHE awarded \$2.8 million in 2019 to 58 different companies with 15 in Health Care.
- The next Dual Training Grant Round 9 for new and existing employers will open for application on March 23, 2020 and close on May 1, 2020. (Contact [Jacquelynn.Mol.Sletten@state.mn.us](mailto:Jacquelynn.Mol.Sletten@state.mn.us) at the Office of Higher Education for more information). Award notices will be given out by June 15, 2019.
- Dual Training Grant workshops will be held in February and March of 2020.

#### Next Steps

- Next Health Care Services Industry Forum: Early February 2020
- Speaker Series on December 5, 2019. If anyone has any ideas for speaker topics, please let us know.
- If anyone has suggestions for agenda items for next Industry Forum, please let us know.