

## Frontline Worker Pay Program denial FAQs

### 1. How and when will final denials be communicated?

All Frontline Worker Pay Program final denials will be communicated by email beginning Oct. 5.

### 2. What are the reasons I may have received a final Frontline Worker Pay denial?

Applications received final denials for one or more of the following reasons.

- The applicant did not submit a timely appeal or complete all necessary appeal forms in response to an initial denial communicated on Aug. 16, 2022. If an applicant received a denial of eligibility and did not appeal the decision by successfully submitting the associated appeal form(s) during the 15-day appeal period, the denial was considered final.
- According to the information submitted by the applicant and Department of Employment and Economic Development data, the applicant exceeded the unemployment insurance benefit threshold established in the law.
- According to the information submitted by the applicant and Department of Revenue data, the applicant's adjusted gross income exceeded the threshold established in the law.
- The applicant's employment eligibility could not be verified. This is likely due to one of the following reasons:
  - The applicant was an independent contractor, a business owner or a sole proprietor. The legislation required the applicant to be an employee in an employer-employee relationship to be eligible.
  - The applicant did not work in Minnesota. The legislation required that the applicant work at least 120 hours in Minnesota to be eligible.
  - The applicant did not work at least 120 hours.
- The application has been deemed a duplicate. This means more than one application with the same Social Security number or Individual Taxpayer Identification Number has been submitted. Only one payment will be made to an eligible applicant.
- The applicant's identity could not be verified.

View the [eligibility requirements established in the law](#).

### 3. When will I receive a decision about my appeal?

Submitted appeals have been processed and analyzed. Final decisions have been communicated to applicants by email. As noted in the Frontline Worker Pay law, this decision is final.

### 4. Who can I call for other information about my application, denial or appeal?

All decisions on appeal are final.