



MINNESOTA

WORKERS' COMPENSATION
MODERNIZATION PROGRAM

Modernizing Workers' Compensation for Minnesota

Trading Partner Answer Hour

Campus is being built through a partnership between DLI, MNIT, & CapTech

DLI is partnering with MNIT and CapTech to build Campus, a state-of-the-art workers' compensation system that will provide a user-friendly, data-driven, online system that improves support to injured workers and provides greater insight into claims and disputes for the stakeholders.



Brad Morse
Program Director



Julie Soderlund
IT Program Director

Campus will put the workers' compensation claim information you need at your fingertips



**Self-service
online access**
to claims, related
documents, events
and outcomes.



**Securely send e-
documents**
to the parties to the
claim.



**Securely send
and receive data**
between DLI, OAH
and WCCA.



**Minimize claim
errors**
through data accuracy
verification.

Campus is being built with user experience (UX) at the forefront



Plan Users' Experience

UX research used to create user personas & system map of core experience.



Test & Validate Designs

UX research used to create wireframes & click-through prototype of pages/functionality, which was tested with users to validate usability and accessibility.



Visual Design & Development

UX testing of wireframes & prototype defined the global user interface patterns, creating design continuity for users.



Ongoing Testing of Development

Ongoing user acceptance testing (UAT) & business validation testing (BVT) with DLI staff and external stakeholders validates development and requirements.

DLI is actively engaging with external stakeholders

Engagement



Newsletters & communications



Speaking engagements



Q & A sessions

Testing



In-person user acceptance testing

Training



Work Comp Campus System Manual



Instructor-led training (classroom or virtual)

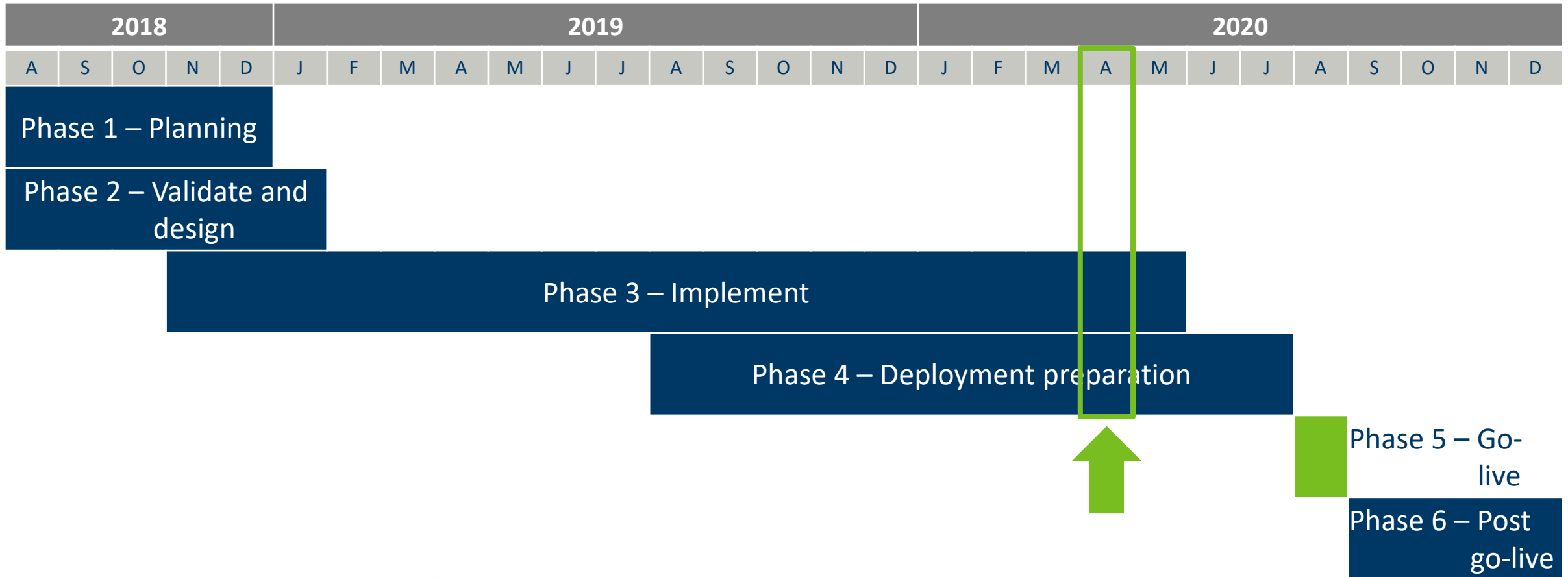


Quick reference videos

Feedback from stakeholders is critical to our success



The system will go live in August 2020



Campus First Look

Work Comp Campus login



Sign In

Email *

Email

Password *

[Forgot password?](#)

[Login](#)

[Sign Up](#)

Please read our [Terms of Service & Privacy Policy](#) to get more information about our system.



Next Steps

What's next?

- Now – June 2020* ● **Implementation phase:** Developing system and designing user interface.
- Now – Summer 2020* ● **Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.
- Now – Summer 2020* ● **User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality.
- April – June 2020* ● **Stakeholder preparation:** Engaging stakeholders through targeted communications and training.
- August 2020* ● **System go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.

Interested in getting involved? Email DLI.WCMP@state.mn.us.



Questions?

Thank you!

Questions? Contact:

DLI.WCMP@state.mn.us

