



**MINNESOTA**

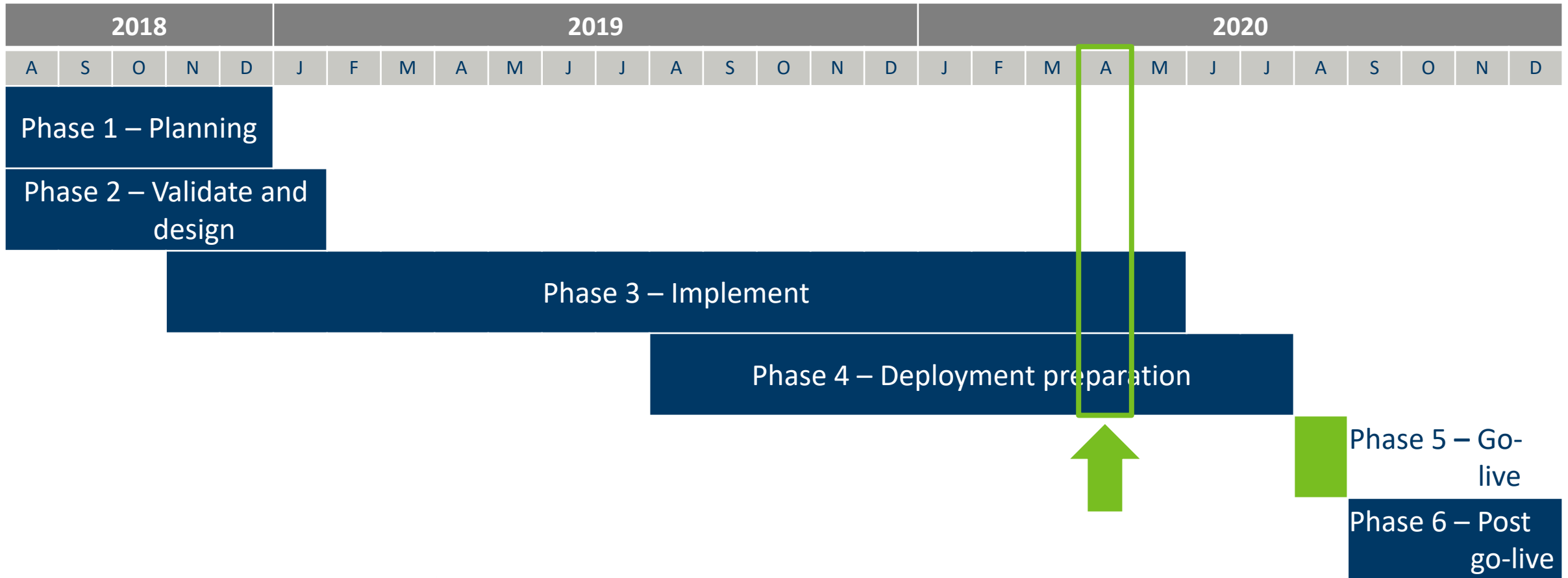
**WORKERS' COMPENSATION  
MODERNIZATION PROGRAM**

# Modernizing Workers' Compensation for Minnesota

*Rehabilitation Providers Answer Hour*

April 13, 2020

# The system will go live in August 31st, 2020



# Feedback loops are a critical part of the Program's success



# Rehabilitation Provider Advisory Committee (RPAC) Update

## Previous engagements:

- March 4, 2020 – Stakeholder Testing Event
- March 9, 2020
  - Campus Answer Hour
  - Campus Newsletter

## Upcoming engagements:

- April 13, 2020 – Campus Answer Hour
- Week of April 13<sup>th</sup> – Campus Newsletter

# Pre-go-live Stakeholder Engagement

## Engagement



Newsletters & communications



Speaking engagements



Q & A sessions

## Testing



In-person user acceptance testing

## Training



Work Comp Campus System Manual



Instructor-led training (classroom or virtual)



Quick reference videos

# Work Comp Campus – External Training



## External user opportunities to learn how to use Work Comp Campus



External Work Comp Campus System Manual



Classroom instructor-led training

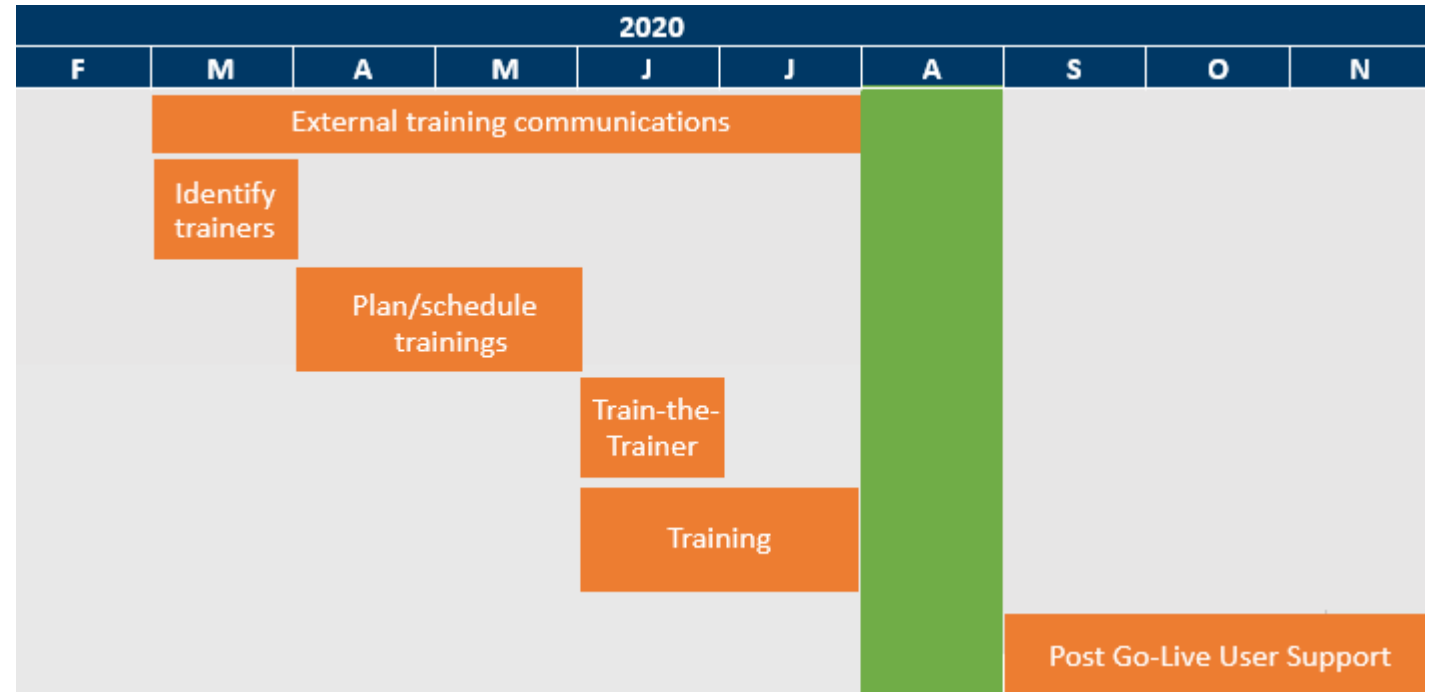
OR



Webinar / virtual classroom



Quick reference videos



*A multi-channel, blended-approach ensures we're meeting users' needs and reaching them where they are*

Questions?

# Thank you!

**Questions? Contact:**

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