



MINNESOTA

WORKERS' COMPENSATION
MODERNIZATION PROGRAM

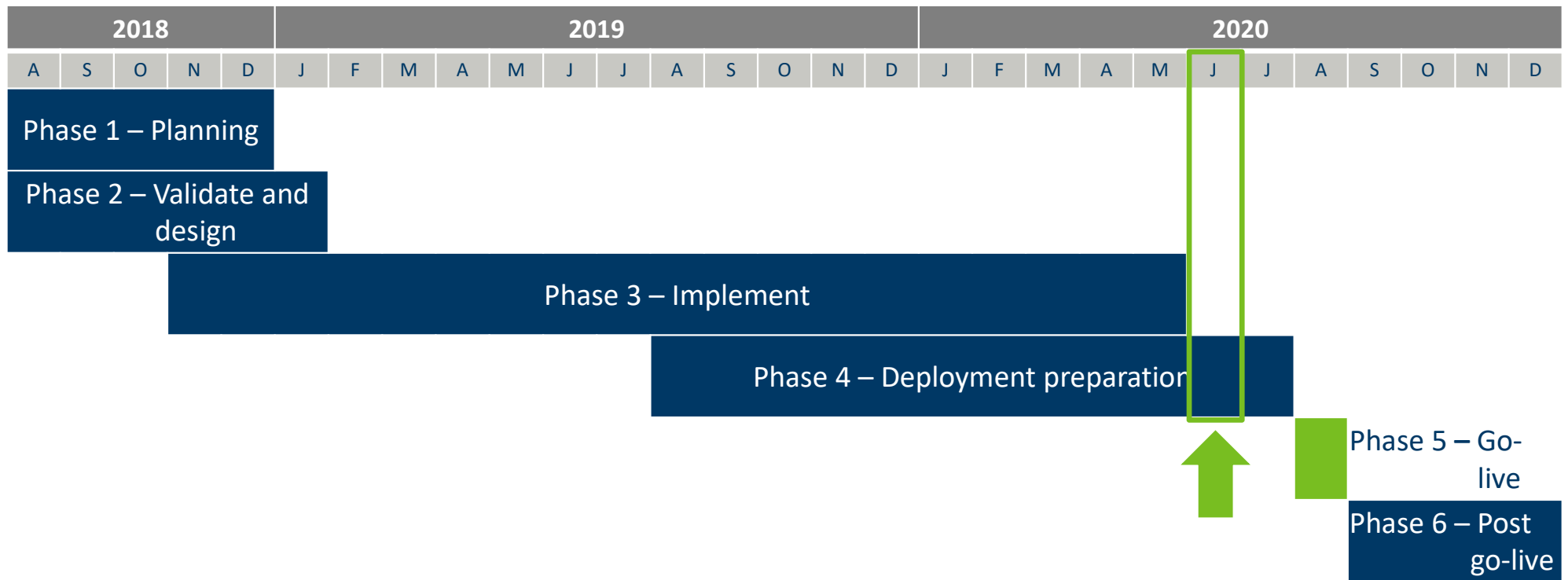
Insurer, Self-Insurer, and TPA Campus Answer Hour

June 17th, 2020

- Program Update
- Campus Feedback
- Frequently Asked Questions
- Go-live Preparation and Next Steps

Program Update

Work Comp Campus will go live August 31st, 2020



What's left for the Program?

Now – June 2020



Implementation phase: Developing system and designing user interface.

Now – Summer 2020



Stakeholder partnerships: Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

Now – Summer 2020



User acceptance testing: Working with testing partners from representative stakeholder groups to confirm application functionality.

Early 2020



Stakeholder preparation: Engaging stakeholders through targeted communications and training.

Summer 2020



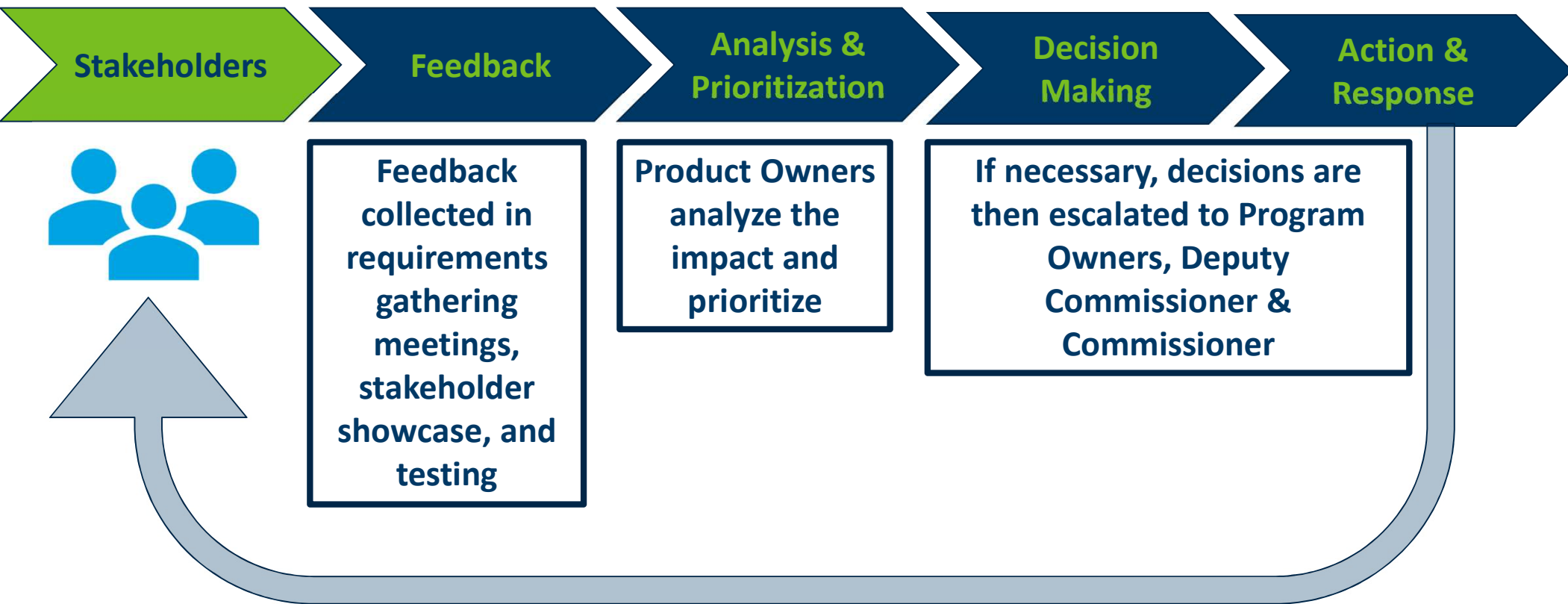
System go-live: Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.

Program Updates

- We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!
- We are nearing the end of development!
- Stakeholder testing event

Campus Feedback

Feedback loops are critical to the Program's success



Frequently Asked Questions

- Webforms
- Campus Access
- Requests for Information and Penalties
- Insurer Reports
- EDI Documentation
- XML Attachments and URs
- Training

Preparation for Go-Live

We're committed to getting you ready to use the system

Engagement



Newsletters & communications



Speaking engagements



Q & A sessions

Testing



In-person user acceptance testing

Training



Work Comp Campus System Manual



Instructor-led training (classroom or virtual)



Quick reference videos

Work Comp Campus – External Training



External user opportunities to learn how to use Work Comp Campus



External Work Comp Campus System Manual



Classroom instructor-led training
OR



Webinar / virtual classroom



Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- **Communicating Status Updates | Ongoing**
- **Identifying Trainers | March-April**
- **Planning/Scheduling Trainers | April-May**
- **Training-the-Trainer | July**
- **Training Begins | July-August**

A multi-channel, blended-approach ensures we're meeting users' needs and reaching them where they are

Thank you!

Questions? Contact:

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