MINNESOTA

WORKERS' COMPENSATION MODERNIZATION PROGRAM

# Employer Stakeholder Advisory Workgroup Answer Hour

July 29, 2020

- Program Update
- Training
- Demonstration and Questions

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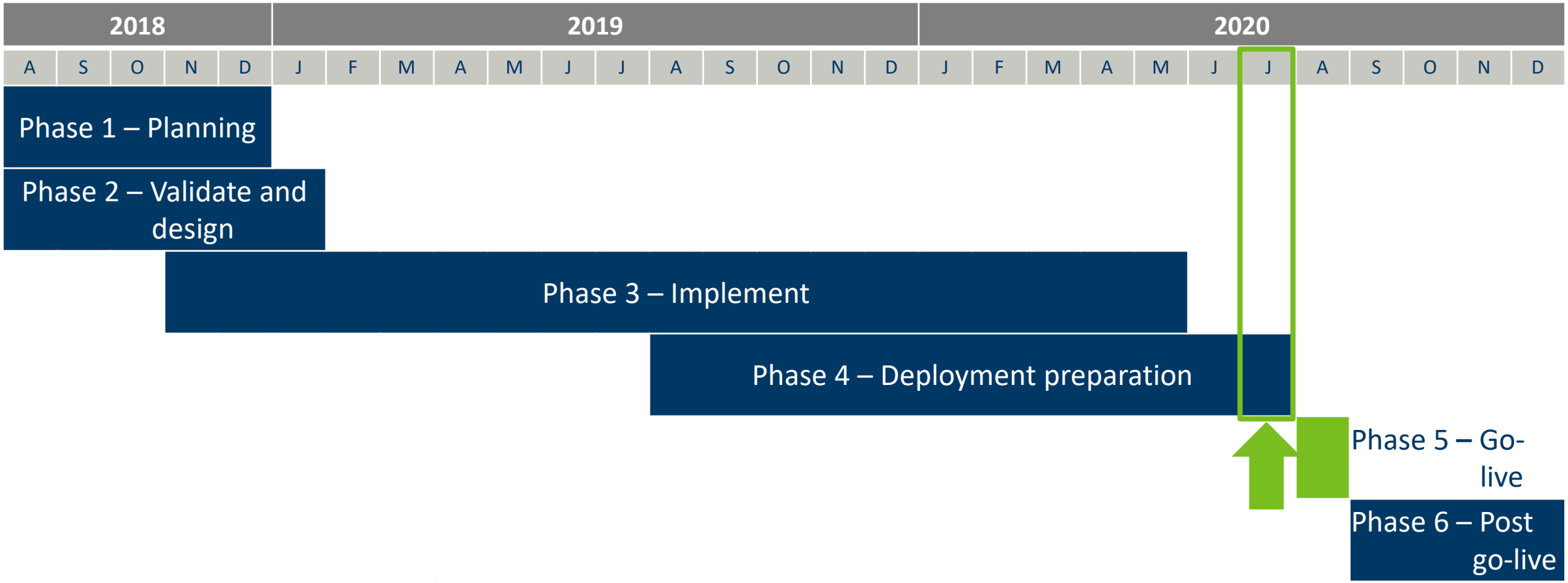
# Program Update

# Work Comp Campus will go live August 31st, 2020



# What's left for the Program?

| | |
|---|---|
| *Now – June 2020* | **Implementation phase:** Developing system and designing user interface. |
| *Now – Summer 2020* | **Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities. |
| *Now – Summer 2020* | **User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality. |
| *Early 2020* | **Stakeholder preparation:** Engaging stakeholders through targeted communications and training. |
| *Summer 2020* | **System go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance. |

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# Training Information

# Training

- Training will be 100% virtual
- External Training will begin 8/10/2020
- Registration information will be sent via email
- Campus 101 and Campus 201 – General Training for use
- Role based trainings will also be provided
- Feedback will be documented throughout the training sessions

# Campus Training Information for External Stakeholders

**External user opportunities to learn how to use Work Comp Campus**

| | |
|---|---|
| | External Work Comp Campus System Manual |
| | Classroom instructor-led training<br>OR<br>Webinar / virtual classroom |
| | Quick reference videos |

## Training Begins for External Stakeholders on August 10th

*You will be receiving an e-mail to sign-up for trainings from the DLI team*

*Please plan ahead for your schedules for the weeks of August 10th through August 28th for training*

| Trainings for External Stakeholders |
|---|
| Campus 101 for Employees |
| Campus 101 for Law Firms |
| Campus 101 for Organizations |
| Campus 101 for Rehab Providers |
| Campus 201 for QRCs |
| Campus 201 for Insurers & TPAs |
| Dispute Resolution in Campus |
| Trading Partner Overview |

# External Stakeholders
# Campus Training Schedule

**August 2020**

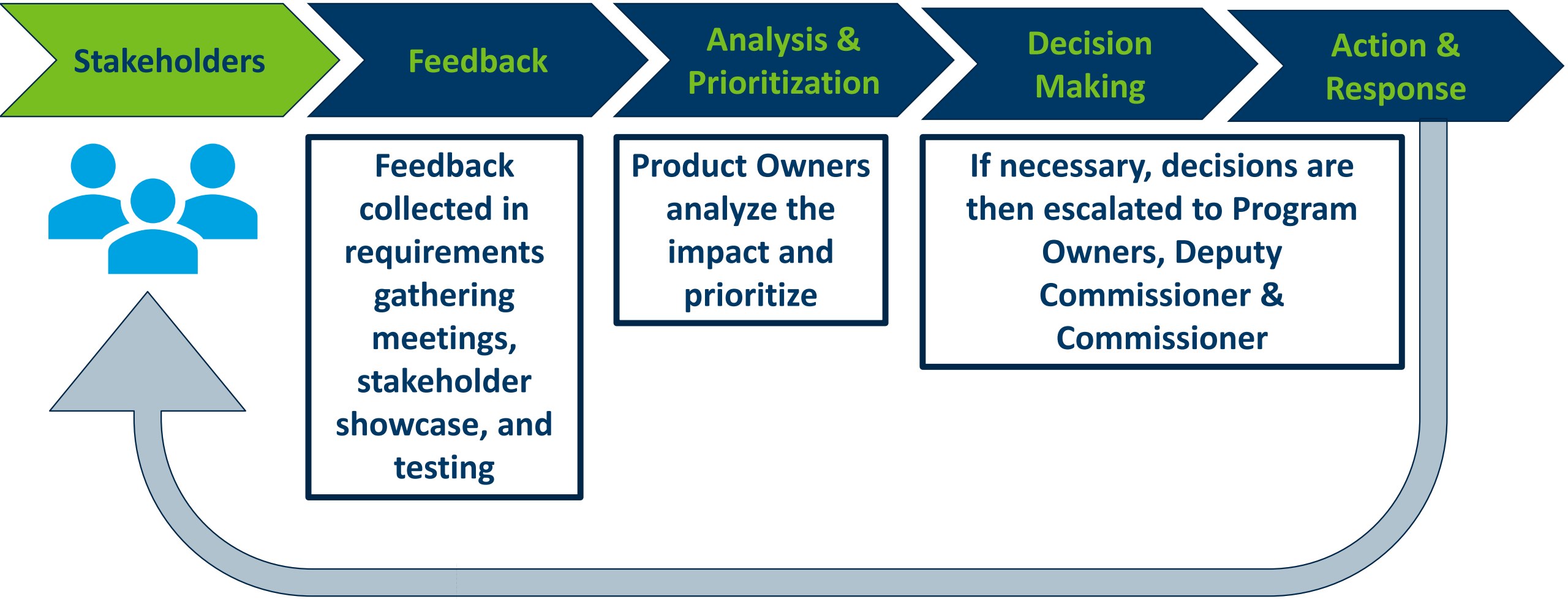
| Monday | Tuesday | Wednesday | Thursday | Friday |
|---|---|---|---|---|
| 3 | 4 | 5 | 6 | 7 |
| 10 | 11 | 12 | 13 | 14 |
| | | Campus 101 | | |
| 17 | 18 | 19 | 20 | 21 |
| | | Campus 201 Sessions | | |
| | | Role Based Sessions | | |
| 24 | 25 | 26 | 27 | 28 |
| | | Role Based Sessions | | |

## Week of August 10th -- Training Sessions for All External Stakeholders

| | |
|---|---|
| **Campus 101 for Law Firms**<br>3 hours | Getting Started with Campus<br>Group Management<br>Claim Access<br>Claim Overview<br>Electronic Service<br>Requests for Information |
| **Campus 101 for Employees**<br>3 hours | Getting Started with Campus<br>Claim Access<br>Claim Overview<br>Electronic Service<br>Requests for Information |
| **Campus 101 for Organizations**<br>3 hours | Getting Started with Campus<br>Group Management<br>Claim Access<br>Claim Overview<br>Electronic Service<br>Requests for Information<br>Elections |
| **Campus 101 for Rehab Providers**<br>3 hours | Getting Started with Campus<br>Rehab Provider Registration<br>Group Management<br>Electronic Service |

| | |
|---|---|
| **Campus 201 for QRCs**<br>2 hours<br><br>*Pre-Requisite:*<br>*Campus 101 for QRC* | R-Form Submission<br>Claim Access<br>Claim Overview |
| **Campus 201 for Insurers**<br>2 hours<br><br>*Pre-Requisite:*<br>*Campus 101 for Organizations* | Claim Reporting eForms<br>Requests for Information<br>Annual Claim Reimbursements<br>Assessments |
| **Dispute Resolution in Campus**<br>2 hours<br><br>*Pre-Requisite:*<br>*Campus 101 for Workers, Campus 101 for Attorneys, Campus 101 for Organizations, or Campus 101 for QRCs* | Disputes<br>Claim Access<br>Scheduling<br>WCCA Cases |
| **Trading Partner Overview**<br>2 hours<br><br>*Pre-Requisite:*<br>*Campus 101 for Organizations*<br>*Campus 201 for Insurers & TPAs* | Campus 101 for Organizations<br>Trading Partner Portal<br>Requests for Information<br>Claim Reporting eForms |

# Feedback loops are critical to the Program's success



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# Campus Demo and Questions

# Demo Topics

- Registration and Sign In
- Group Management
- Profile Management
- Claims and Documents
- Webforms
- Requests for Information
- Penalties/Penalty Objections

# Thank you!

**Questions? Contact:**

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