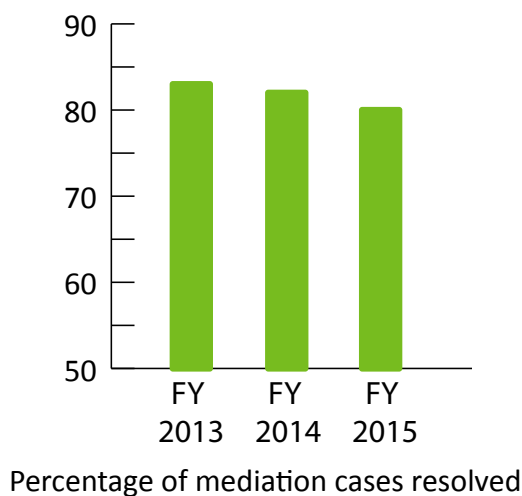


WORKERS' COMPENSATION

The workers' compensation system provides benefits if workers become injured or ill from their job. DLI offers **dispute-resolution services** to employers, injured workers, insurers, medical providers and other parties in an effort to facilitate communication between parties and to intervene to resolve differences that might otherwise grow into larger disputes.

DLI also **enforces laws requiring employers to ensure employees are covered for workers' compensation benefits** and educates employers about their workers' compensation responsibilities. In addition, DLI works to ensure that workers' claims for benefits are promptly acted upon by employers and insurers. Injured workers whose employers do not have workers' compensation coverage are paid benefits through the Special Compensation Fund, administered by DLI.

Mediation cases

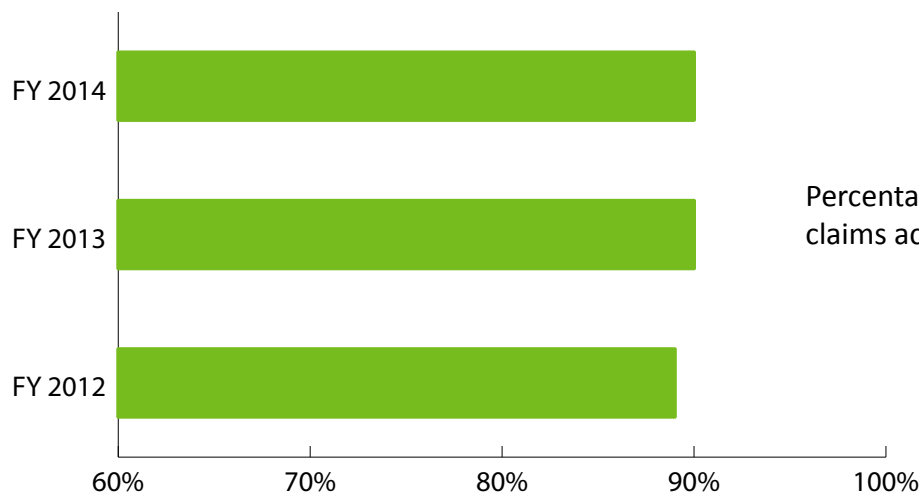


Education and outreach

New businesses contacted to advise of workers' compensation laws	
FY 2015	6,495
FY 2014	5,746
FY 2013	5,562

Number of new businesses proactively contacted to advise of workers' compensation laws

Claim turn-around time

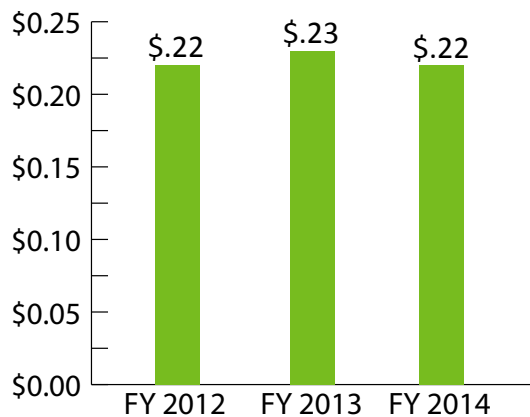


Percentage of workers' compensation claims accepted or denied within 14 days

WORKERS' COMPENSATION

The costs of workers' compensation administrative functions at DLI include the Office of Administrative Hearings, the Workers' Compensation Court of Appeals, and the Department of Commerce, plus a portion of Minnesota's OSHA program. Administrative cost for 2012 was about \$25 million. State administration accounts for about 1.6 percent of total workers' compensation system cost.

Administrative costs



DLI administrative costs for the workers' compensation program per \$100 of covered payroll

National rating

Minnesota's national rating regarding key workers' compensation outcomes

2012	A+
2010	A+
2009	A+

Minnesota's rating regarding key workers' compensation outcomes

Source: State Report Cards for Workers' Compensation 2009, 2010, 2012; Work Loss Data Institute.

Vocational rehabilitation

DLI's Vocational Rehabilitation unit provides services to help Minnesotans return to work after a work injury.

Consultations filed

FY 2016	255
FY 2015	236
FY 2014	281



Percent of pre-injury wage at return-to-work (full-time only)

FY 2016	108
FY 2015	99
FY 2014	88